



**CARE4U2DAY Limited**  
**Home Care Services**

# Statement of Purpose

# CARE4U2DAY Limited

**DOMICILIARY CARE SERVICES - ADULTS & OLDER PEOPLE**

**POLICY No: 03-100**

**Review Date:** 21/08/2019

**Authorised:** Paul Hayes

**Date:** 21/08/2018

Page 1 of 3

## STATEMENT OF PURPOSE

THE STATEMENT OF PURPOSE RELATES TO THE FOLLOWING REGULATED ACTIVITIES CARRIED OUT BY:

**™ CARE4U2DAY Limited**

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CARE4U2DAY Homecare Services

### CONTENTS

#### Part 1:

#### **PURPOSE & OBJECTIVES OF THE ORGANISATION:**

- 1.1 Summary of the organisation
- 1.2 Organisational Structure
- 1.3 The registered manager
- 1.4 Aims and objectives of the Organisation

#### Part 2:

#### **SERVICES PROVIDED BY THE ORGANISATION:**

- 2.1 Service User Base
- 2.2 Range of Services Provided
- 2.3 Geographical locations served by the organisation

Home Care Providers in England are legally responsible for making sure that the care they provide meets Government standards of quality and safety.

The Care Quality Commission (CQC) is the independent regulator of health and adult social care services in England.

The Care Quality Commission (CQC) register care providers if they can show that they are meeting Government standards.

**CQC Provider ID: 1-431668294.**

# CARE4U2DAY Limited

## PART 1: PURPOSE & OBJECTIVES OF THE ORGANISATION:

### 1.1 SUMMARY OF THE ORGANISATION:

**Care4u2day Limited** is a provider of Domiciliary Care Services to specific sectors of the community. The organisation is managed as a Limited company. The address and contact details of the organisation's administrative offices are as follows:

**Address:** 11-12 Eastman Way, Hemel Hempstead, Herts HP2 7DU

**Tel. No:** 01442 462159 – 01442 213379

**E-mail:** [info@care4u2day.co.uk](mailto:info@care4u2day.co.uk)

**Website:** [www.care4u2day.co.uk](http://www.care4u2day.co.uk)

### 1.2 ORGANISATIONAL STRUCTURE

Paul Hayes	Managing Director
Paula Hayes	Registered Manager / Director
Cathy Eggers	Care Manager / Director

### 1.3 THE REGISTERED MANAGER:

The Registered Manager is:

**Name:** Paula Hayes

**Address:** CARE4U2DAY Ltd  
11-12 Eastman Way  
Hemel Hempstead  
Hertfordshire  
HP2 7DU

**Telephone:** 01442 462159 / 01442 213379

**Email:** [paulahayes@care4u2day.co.uk](mailto:paulahayes@care4u2day.co.uk)

The qualifications and experience of the registered manager may be found at the organisation's offices. These records have limited access to preserve confidentiality and security.

### 1.4 AIMS & OBJECTIVES OF THE ORGANISATION:

It is the aim of Care4u2day Limited to deliver a service of personal care and associated domestic services to meet the needs of dependent clients ("Service Users") in their own (home) environment. This will be achieved by promoting a standard of excellence which embraces fundamental principles of good care practice that is witnessed and evaluated through the practice, conduct and control of quality care in the domestic environment.

To meet these service user needs the care service is designed to achieve the following objectives:

- To deliver a service of the highest quality that will improve and sustain the service user's overall quality of life.
- To ensure that the service is delivered flexibly, attentively and in a non-discriminatory fashion while respecting each service user's right to independence, privacy, dignity, fulfilment, and the rights to make informed choices and to take risks.
- To ensure that each service user's needs and values are respected in matters of religion, culture, race or ethnic origin, sexuality and sexual orientation, political affiliation, marital status, parenthood and disabilities or impairments.
- To ensure that the care service in whole is delivered in accordance with agreed purchasing contracts / care agreements.
- To manage and implement a formal programme of staff planning, selection, recruitment, training and personal development to enable service user care needs to be met.

# CARE4U2DAY Limited

## AIMS & OBJECTIVES OF THE ORGANISATION:

- To match the nominated field care assistants as closely as possible with the service user, and respecting the need to change the field care assistant in the event of subsequent non-compatibility.
- To manage the care service efficiently and effectively to make best use of resources and to maximise value for money for the purchaser of the service.
- To undertake a risk assessment of environmental health & safety hazards within the home of each new service user, and to ensure that areas of concern are duly reported to the purchaser of the service. Such risk assessments will take into account the right of the service user to take risks, as indicated above.
- To ensure that all service users receive written information on the organisation's procedure for handling complaints, comments and compliments, and how to use it.

## PART 2: SERVICES PROVIDED BY THE ORGANISATION:

### 2.1 THE SERVICE USER BASE:

The organisation is geared to looking after people in the following CQC service user bands;

- Adults aged 18-65
- Adults aged 65+
- Physical Disability
- Dementia
- Sensory impairment

The organisation does **NOT offer** Nursing Care.

The organisation offers its services, to service users irrespective of their race or ethnic origin, creed, colour, religion, political affiliation, marital status, parenthood, sexual gender, sexual orientation, and disabilities or impairments. The sole criterion for accepting a service user is the perceived ability of the organisation to provide assessed care needs.

### 2.2 RANGE OF SERVICES PROVIDED:

The Organisation is equipped to offer its service users the following CQC service types;

- Domiciliary Care Service
- Community Healthcare Service
- Long Term Conditions Service
- Personal Care

In all cases these services are controlled through the detailed Policies / Procedures which may be consulted in the organisation's policy manual.

### 2.3 GEOGRAPHICAL LOCATIONS SERVED BY THE ORGANISATION:

CARE4U2DAY Limited currently operates within the following geographical boundaries:

**Hemel Hempstead, Hertfordshire, with a radius of up to 6 miles.**