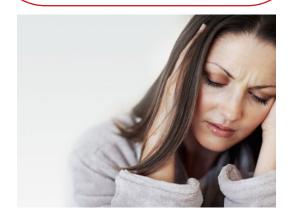
Confidentiality

Employees of Valley Community Services Board adhere to standards of professional ethics, including confidentiality. Your records and information will not be shared with anyone outside of VCSB without your written permission. When Federal or State laws provide for disclosure of information without your permission, we will release records and/or information as well as in emergency situations.





Valley Community Services Board

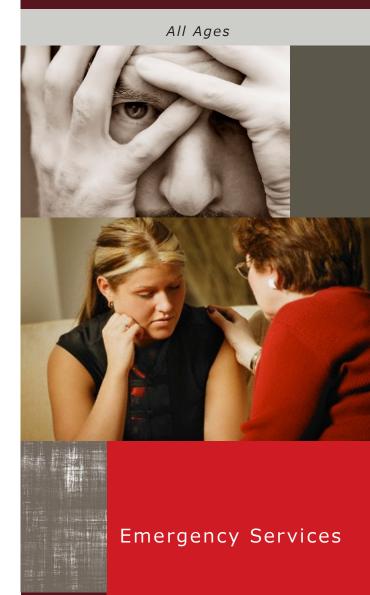
85 Sanger's Lane Staunton, Virginia 24401

Main Line: 540-887-3200 Emergency Services: 540-885-0866 www.myvalleycsb.org

VCSB does not and shall not discriminate on the basis of race, color, religion (creed), gender, gender expression, age, national origin (ancestry), disability, marital status, sexual orientation, or military status, in any of its activities or operations.



Valley Community Services Board





When to Call

A mental health crisis can be a frightening time for a person experiencing the crisis, and also for family and friends. Our staff is able to provide information, referrals, and services that can help you or your loved one find support in the midst of a crisis. Call our staff at 540-885-0866 in order to speak with someone about how we can help.



Emergency Services

Welcome to Valley Community Services Board (VCSB). The mission of Emergency Services is to offer 24/7 crisis intervention therapeutic support and assessment to individuals and families who are experiencing a psychiatric, behavioral, or substance abuse crisis in the counties of Augusta and Highland and the cities of Staunton and Waynesboro.

Our Services:

- Screenings for hospitalization, crisis stabilization unit, or detox facility
- Referral to community and/or agency resources
- Outpatient Crisis Stabilization or Crisis
 Support Services
- Children's Crisis Services
- 24/7 telephone support for emergencies
- Therapeutic Docket services
- Oversight of Mandatory Outpatient
 Therapy
- Jail-based services

Referral Process

Consumers are referred to

Emergency Services by a variety of
sources, including self-referral,
family and friends, hospitals,
primary care doctors, schools, and
other mental health providers. No
referral is needed and a person does
not have to be an established Valley
CSB client in order to receive
emergency services. We provide
services by scheduled appointments
and by walk-in.

VCSB Emergency Services 24/7: (540) 885-0866