



K9 Aquatic Care Centre
15 Ontario Road
Walkerton ON N0G 2V0
519-901-2858
Email: k9care.Walkerton@gmail.com



Guide for First Time Visitors

- Call the clinic if you would like schedule a tour.
Please leave your dog at home and remember, they may be client dogs in for their sessions, so we ask for your patience as we respect their time with us.
- If you have booked an appointment for an Initial Visit...Please be sure to be on time, as our appointments are scheduled back to back
- **Always keep your dog on a leash.** (NO retractable leashes please)
Please make sure your dog has relieved him/herself before entering the facility. (kindly pick up after your dog and place it in the waste container outside our door)
- Remove your outdoor footwear at the door and put on your “indoor” footwear.
Wear layers....it gets very warm in the facility.

Veterinary Information

- We require ALL dogs to have a vet consent form filled in by your vet, before you come for your Initial Visit. If your dog has had any medical conditions, surgery or who has been diagnosed with any disease, we require as much detail as possible.
If your dog is here for a session in the pool, remember to bring your towels, life jacket if you have one, treats and toys with you when you bring your dog to the pool area.
- **Please do not feed your dog within 3 hours of his pool visit.**
Make sure your dogs’ nails are short and rounded (not freshly cut) as we can get scratched quite badly by their paws as he/she swims. Please attempt to remove burrs or other foreign matter when you brush your dog before your visit.

Accidents in the Pool

- On rare occasions (usually an older dog or one with a neurological deficit), a dog will be overly excited while in the pool and he/she may accidentally poop in the water. If this happens, we have to disinfect the pool and the entire system. As a result, we have to shut down the pool and will charge you a \$200 fee. So, please make sure your dog has taken care of his bathroom needs before you arrive. If your dog has paralysis...we recommend the use of water diapers.
- If your dog is here for massage, please check in at the front desk.

Thank you for following our guidelines!!