

## Valley Community Services Board

85 Sanger's Lane  
Staunton, VA 24401  
540 887-3200



Visit us at: [www.myvalleycsb.org](http://www.myvalleycsb.org)  
Connect with us on social media!

**Confidentiality**

VCSB does not and shall not discriminate on the basis of race, color, religion (creed), gender, gender expression, age, national origin (ancestry), disability, marital status, sexual orientation, or military status, in any of its activities or operations.

6/2018

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**CONFIDENTIALITY**  
**Did you know?**

# CONFIDENTIALITY

Did you know that there are laws protecting the information you share? Many people fear that their stories or information will be shared with family or friends. Valley Community Services Board upholds the highest standards set by HIPAA (Health Insurance Portability & Accountability Act) to ensure that the security of your private health information is protected and secure at all times. By law, none of the information you provide can be shared with anyone outside of this agency.

Simply put, anything you say  
In session.... Stays in session

On the other hand, sometimes people like for others to be involved in their care. Valley CSB feels that trusted, social supports are an important part to recovery. If this is the case, then we would review our Authorization for Release of Protected Health Information from with you. Then you decide what information is shared and what is not shared.

At Valley CSB, privacy and trust  
go hand in hand.

## Our Products & Services

### Your Rights



Health Insurance Portability & Accountability Act

### You have the right to know!



If you feel like your rights have been violated by any healthcare provider, we strongly encourage you to contact the State's Advocate, Cassie Purtlebaugh at 877-600-7437.

### Patient Advocate Foundation



For additional resources please click the link above for the Patient Advocate Foundation or go to [www.patientadvocate.org](http://www.patientadvocate.org).

EVERYONE HAS RIGHTS AND THE RIGHT TO KNOW!

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