

# **LORNA'S PET CARE SERVICE \* TREAT & TOY LIST AUGUST 2020**

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This is a selection of quality products which I hold in stock or can order. Where possible, goods are natural / eco-friendly. To the best of my knowledge, all treats & chews are free from animal derivatives, artificial colourings or flavourings. **Minimum order for Home Delivery is usually £25.** But I am happy to deliver smaller orders if I am in your area already (see 'where I will be' on my website) or you can collect from me. For further details including delivery, payment, ingredients & videos please see the end of this list / my website. To place an order or for further information – please email me. If you don't see what you want or need further info, please ask.

**RED PRICES: ITEMS WHICH I USUALLY HOLD IN STOCK - THESE CAN BE ORDERED AT ANY TIME DURING THE MONTH**

**BLUE PRICES: NON-STOCK ITEMS - NEED TO BE ORDERED IN ADVANCE BY THE MONTHLY DEADLINE – TUESDAY 4TH AUGUST**



## **1.SPECIAL OFFERS**

### **17<sup>TH</sup> BIRTHDAY SPECIAL OFFERS**

Lorna's Pet Care Service is 17 years old this year !  
To celebrate, there are a number of special offers available  
until the end August (while stocks last)



**BDAY OFFER : FREE** Keep Fresh Long Bag Clip (worth £2) when you buy any large bag of Fish4Dogs or any 3 bags of Betty Miller \*

**BDAY OFFER : FREE** Small Treat Bag (worth £4) when you spend £17 on any treats (from section 3 or the treat bundle below ) \*

**BDAY OFFER : FREE** Single Ostrich Braid (worth £3.50) when you spend at least £30 on chews (sections 4 or 5 or the chew bundles below) \*

**BDAY OFFER : FREE** Pure Pate (worth £3) when you buy any KONG brand toy (see section 6) \*

**BDAY OFFER : SOFT TOYS / ROPE TOYS** – Buy any 2 and get a 3<sup>rd</sup> toy **FREE** – see section 7 (cheapest toy free) \*

**BDAY OFFER : FREE** Fabric Travel Bowl when you buy any Summer Item (see section 2) \*

**BDAY OFFER : 17 BONUS REWARD POINTS** when you spend at least at least £17 on any items from section 11 ( Grooming/Dental/ Poo Bags)

\* Limits on FREE Items : Clips – Max 3 Per Client, Treat Bags – Max 1 , Chews – Max 2, Pate – Max 1 , Toys – Max 1 , Fabric Bowl – Max 1

### **BDAY BUNDLE – TREATS £30**

Gold Duck, Gold Chicken, Fish4Dogs Tiddler Cubes,  
Ostrich Treats, Lily's Kitchen Cheese & Apple, IH Venison  
Any Pure Pate, F4D Sardine Superstars, Any Betty Miller

**PLUS FREE** Small Black Treat Bag

### **BDAY BUNDLE – SMALL / MED CHEWS £30**

PM Duck Sticks, PM Salmon Sticks, Bag Lamb  
Braids, Bag Goat Ears, Bag 8 Beef Pizzles  
Soopa Banana & Peanut Butter Chews,  
PM Buffalo Twists Small **PLUS FREE** Ostrich Braid

### **BDAY BUNDLE – MED / LARGE CHEWS £30**

Ostrich Bone, Bag 10 Cow Ears, F4D Twists,  
2 x PM Buffalo Braid Medium,  
Pack 5 Antos Veggie Flat Chews  
**PLUS FREE** Ostrich Braid

## **2. SUMMER ITEMS**



FABRIC BOWL = **£3**

COLLAPSABLE SILICONE BOWL : **S = £5, M = £7, L = £10**

WATER BOTTLE WITH BOWL LID : **S(330ML)=£9, L(750ML)=£14**

GOR SELF- COOLING GEL MAT. **M (44x60cm) - £20 L(50x90cm) -£30, XL(60x100cm) - £35**

COOLING RUBBER BONE TOY **SMALL (11cm) = £5.50**

COOLING RUBBER DUMBBELL TOY **MEDIUM (18cm) = £9**

NON SPILL / ANTI - DROOL WATER BOWL: Blue, Pink, Cream or Grey **SMALL (600ml) = £9.50, LARGE (1400ml) = £11**



### 3.TREATS / BISCUITS

ITEM	PRICE EACH	PRICE EACH - 3 OR MORE
LILY'S KITCHEN ORGANIC TREATS - Small Cheese & Apple treats	100g = £3	£2.90
COACHIES PUPPY / SENSITIVE– Small heart shaped chicken & yogurt flavour treats	75g = £1.50, 200g = £3	Any Mix of 3 Bags
COACHIES ADULT - Small heart shaped beef, chicken & lamb flavour treats		75g = £1.40, 200g = £2.80
ZIWI PEAK GOOD DOG TREAT POUCH – Small Light Flat Lamb or Beef Treats	85g = £5	£4.70
FISH4DOGS SARDINE TRAINING TREATS – Small tasty treats for recall/ treat toys	300g = £3.50	£3
PURE OSTRICH TREATS – Small treats 100% ostrich. Suitable for puppies from 4 weeks	£5	£4.85
GOLD – Chicken or Duck Flavour Soft Sticks – easy to break into small pieces	100g = £3	£2.30
* NEW * WAGG – Peanut Butter & Banana Cookies – mini cookie style treats	125g = £1.15	£1
INNOCENT HOUND SLICED VENISON SAUSAGE – titbits of pure British venison sausage	70g = £4	£3.50
FORTHGLADE– Medium size heart shape grain free cheese, apple & blueberry flavour treats	150g = £3.50	£3
* NEW * SEA TREATS – CAPELIN – Small whole dried fish	200g = £6	£5.85
FISH4DOGS MACKEREL MORSELS - fish shaped small easy to digest crunchy biscuits	225g = £3.50	£3.35
FISH4 DOGS TIDDLER CUBES – Small dice shaped cubes of white fish crunchy jerky	100g = £4, 575g = £18	100g = £3.50 , 575g = £16
BETTY MILLER – CHICKEN PETITES – Small boned shaped small biscuits	500g = £4	Any mix of BM Bags = £3.50 / Bag
BETTY MILLER – BIG BONE CHICKEN BISCUITS – Larger bone shaped biscuits		
BETTY MILLER – CHEESE FANTAILS – Large fantail shaped biscuits		
PET MUNCHIES – LIVER CRUNCH – 100% Dried beef liver – crunchy snack / easy to break up	90g = £3	£2.80
PURE PATE – Salmon, Beef or Lamb. 100% meat/fish. Suitable for puppies from 4 weeks Quite firm so can chop up for treats as well as using to stuff KONGS etc.	200g = £3	Any mix = £2.75
FISH4DOGS MACKEREL WET FOOD – ideal for a small dog , healthy snack or KONG stuffer.	185g TIN = £1.50	£1.30



#### **4 .CHEWS – VEGGIE / FISH / DUCK/ CHICKEN**

ITEM	PRICE EACH	PRICE EACH – 3 OR MORE
DR CHEW SWEET POTATO CHEWS -Sliced & air dried organic chew. Easy to digest. Fat free	465g Bag = £7	£6.75
SOOPA BANANA & PEANUT BUTTER DENTAL STICKS – Pack of 4 small dental sticks	£4	£3.90
WHIMZEE VEGGIE DENTAL STIX 14 Medium Chews	£12/Bag	£11
WHIMZEE VEGGIE CHEW VARIETY BOXES : Toothbrush, Alligators, Stix & Hedgehog (large only). S = 48 Chews (7-12kg dog), M = 24 Chews (12-18 kg dog) L= 12 Chews (18-27kg dog)	£21	£20
ANTOS VEGGIE FLAT STRIPS – medium chews	Pack of 5 = £3.50	£3.30
PET MUNCHIES – DUCK STRIPS – 100% duck . Small/Med Chew	90g Bag = £3	Any Mix PM Bags = £2.80
PET MUNCHIES – WILD SALMON STICKS – 100% salmon. Small/Med Chew. Award winner 2020		
* NEW * PET MUNCHIES – CHICKEN & CARROT STICKS – human grade chicken with carrot. s/m		
PET MUNCHIES - Around 20 flavours available – Box 8 bags of 1 type of the standard size bags treats / chews = £22 see <a href="http://www.pet-munchies.com/en/treats/">www.pet-munchies.com/en/treats/</a>		
FISH4DOGS JERKY TWISTS- Medium, Braided Fish Jerky Chew (Approx.. 130mm)	100g Bag = £4.50 500g Bag = £18	100g = £4 500g F4D Bags = £16
FISH4DOGS JERKY STRIPS, KNOTS OR WHOPPERS – fish jerky chews in new shapes	500g Bag = £18	£16
FISH4DOGS – Any Mix 3 or more LARGE bags (Tiddlers, Twists, Strips, Knots, Whoppers ) = £16 / Bag		





## 5.CHEWS – MEATY

ITEM	PRICE EACH	PRICE EACH FOR 3 OR MORE
COW EARS - Lightweight medium beef chew. Less fatty & cheaper than pig's ears	Bag 10 chews = £6.50	£6
COW EARS XL – Bag of 15 larger beef ears. Approx 20cm long.	Bag of 15 Chews = £18	£17
SMOKED BULL EARS - Large 100% Beef – smoked – to tempt fussier dogs	Bag 10 chews = £6.50	£6
GOATS EARS – Small - especially suitable for dogs with sensitivity issues	130g Bag (2/3 ears) = £6	£5
LARGE PIG EARS -100% Pork	Bag 10 chews = £12	Bag 10 chews = £11.80
PIG EAR STRIPS – ideal chew for smaller dogs	500g Bag = £6	£5.50
BEEF PIZZLES - Bestselling pure air-dried beef chew. Small / Medium (12cm long)	Bag 8 Chews = £7.50	£7
BEEF PIZZLES – EXTRA CHUNKY – about the same length but extra thick	Bag 50 Chews = £70, 100 Chews = £120	
BEEF PIZZLES – EXTRA CHUNKY, EXTRA LONG (24cm)	Bag 25 Chews = £70	
PET MUNCHIES BUFFALO DENTAL CHEWS - braided dental chews made with human grade grass fed buffalo & infused with salmon oil. Low fat, high protein	Bag 4 small or 1 medium chew = £3	Any Mix of PM Bags = £2.80
PET MUNCHIES BEEF LIVER STICKS – easy chew or break up for treats	£3	Any Mix of PM Bags = £2.80
OSTRICH BONE XL – Low fat, long lasting air dried XL chew	£12	£10
LAMB BRAIDS – 100g (7/8 chews) – slim braided chew apx 15cm long	£6	£5
OSTRICH BRAID – single chew apx 20cm long	£3.50	£3.20
OSTRICH BRAIDS PACK 5 - low fat, slim braided long chew	£15	£13
TRIPE STICKS – Crunchy strong smelling chew	100G Bag = £2, 500g Bag = £8.50, 1kg Bag = £16	
TRIPE BONE SHAPED CHEWS – LARGE (8”) – air dried compressed chew	£5	£4.50
ANTLER CHEWS – longer lasting natural chews	ANTLER (Serious chewers) : Small = £5, Medium = £9, Large = £13 SPLIT ANTLER (Slightly softer) : Small = £4.50, Medium = £6, Large = £9 FALLOW ANTLER(slightly softer):Small = £4.50,Medium = £8,Large = £11	



## 6. TOYS – TREAT DISPENSING

ITEM	PRICE EACH
KONG ADULT – Classic Bell Shaped Red Rubber Toy – Stuff with treats etc.	MEDIUM (7-16kg dog) = £7.50, LARGE (13-30 kg dog) = £9.50
KONG PUPPY – Slightly Softer for teething Puppies. Pink or Blue	SMALL (TINY PUPS) = £5 MEDIUM = £6.50, LARGE = £8.50
KONG EXTREME – Tougher for big chewers . Black	LARGE (13-30 kg dog) = £10.50,
KONG ACTIVITY BALL ADULT - Another great rubber toy. Put in the middle or in grooves round the outside. Red.	SMALL= £8, MED=£10.50, LARGE = £12
KONG ACTIVITY BALL PUPPY - Slightly Softer for teething Puppies. Pink or Blue	SMALL= £6.50, MEDIUM = £9
PUZZLEMAZE TREAT BALL- Natural rubber. Long term amusement as internal labyrinth means treats come out slowly.	XS(6cm) = £4.50, SMALL(7cm) = £5.50 MED/LARGE (9cm) = £8, XL (11cm) = £12
BECO RUBBER BONE - Tough chew toy made from BPA natural rubber. Hollow so can fill with treats, Can freeze	SMALL= £5, MED=£9, LARGE = £13
KONG QUEST TOYS - CRITTERS BEAR or STARPOD - Made from TPR (thermoplastic rubber) – slightly pliable.	BEAR (MEDIUM/LARGE) = £9.50 STARPOD SMALL = £5, LARGE = £9



## 7. TOYS – SOFT PLUSH / ROPE /OTHER **BDAY OFFER – BUY ANY 2 & GET 3<sup>RD</sup> FREE**

ITEM	PRICE EACH
GIGGLE BALL - Plush toy – giggles when squeezed. Medium	MEDIUM = £5
RED BEAR TOY – Small soft toy with squeaker	SMALL = £6.50
GOR WILD SQUIRREL – Plush Toy with Squeaker	MEDIUM = £7
GOR WILD RABBIT - Plush Toy with Squeaker	MEDIUM = £7
GOR HUGS KOALA – Plush Toy with Squeaker. Baby (20cm), Mummy (38cm)	BABY = £6, MUMMY = £13, BUY BOTH = £18 Inc donation to Koala Charity
* <b>NEW</b> * HANGING GAME –Plush squeaker toy on rope – Duck, Pheasant or Rabbit .	MEDIUM = £5
FOX TOY – Plush squeaker toy. Stuffing free body. Ideal for carrying around/ snuggling.	SMALL = £5
SNAKE TOY – with removeable / replaceable squeaker . Large	LARGE = £6
RUBBER PIG – Rubber Toy with ‘grunting’ squeaker	MEDIUM = £7
DODO – Large Plush toy with squeaker	LARGE = £9
BECO ECO ALLIGATOR TOY -Soft but tough made from recycled plastic bottles.	SMALL = £7, MEDIUM - £9, LARGE = £12
FLEXI CHEW STICK – RED OR GREEN – Medium chew toy made from flexiplastic	MEDIUM = £8
BECO HEMP ROPE – JUNGLE HOOP - Tough and durable, helps clean teeth.	XS/S = £3, M=£5, L = £8
BECO ECO ROPE & RING TOY – rubber ring and hemp rope combo.	SMALL (12CM) = £7, LARGE (16.5CM) = £10



## 8. HARNESES



### DOG GAMES PERFECT FIT 3 PIECE FLEECE-LINED HARNESS

Harness is made up from 3 fleece-lined pieces – Top, Front & Girth bits. Pieces are available in a variety of sizes which can be mixed to give the best fitting harness. The 40mm clip harnesses are available with black fleece tops. The 15mm and 20mm harnesses are available with black, red or hi viz yellow tops.

  	HARNESS CLIP SIZE	DOG CHEST SIZE	PRICES	
			FULL 3 PIECE HARNESS	REPLACEMENT PART
	SMALL CLIP – 15mm	27-60 cm	<b>£37</b>	<b>£13</b>
	MEDIUM CLIP – 20mm	41-86 cm	<b>£42</b>	<b>£15</b>
	LARGE CLIP – 40mm	62-122 cm	<b>£52</b>	<b>£18</b>

### CALMING SIGNS HARNESS

From the Netherlands. Similar style to the Perfect Fit Harness as it fastens at the neck and the waist and you do NOT need to pull the harness over the dog's head. But a more straight forward 2-piece lightweight strap harness. Adjusted around neck, girth and front. Many colours / patterns are available in each size.

SIZE	BREED EG	EG COLOURS	PRICE	 
XXS	Young puppies	Black, Red, Black with Turquoise Paw Prints	<b>£23</b>	
XS	Puppies, Adult Small Breeds	Black, Red, Wine & Black Paw Prints Turquoise & Black Paw Prints	<b>£24</b>	
SMALL	Border Terriers, Lurchers	Black, Red, Blue, Wine & Grey, Wine & Black Paw Prints	<b>£26</b>	
MEDIUM	Labradors	Black, Blue, Red, Turquoise & Black Paw Prints,	<b>£28</b>	
LARGE	GSD	Turquoise & Black Paw Print, Black with Mosaic Pattern	<b>£32</b>	

### PUPPIA ALL IN ONE HARNESS STYLE A OVER THE HEAD

Soft fabric harness. Goes over the dog's head & is secured by an adjustable girth strap. **PRICE= £18**

SIZE	NECK (CM)	CHEST (CM)	COLOURS
<b>XS</b>	19cm	24-26	Black, Red, Beige
<b>S</b>	24cm	30-32	Black, Red, Beige, Purple, Turquoise, Check Fleece
<b>M</b>	28cm	37-39	Black, Red, Beige, Purple, Turquoise,
<b>L</b>	32cm	41-43	Black, Red, Purple, Beige



### NOBBY SEGURO HARNESS

Durable, fleece-lined over the back harness

**S= £18, M = £22**  
**M/L = £25, L= £27, XL= £29**

### PUPPIA ALL IN ONE HARNESS STYLE B – STEP-IN

**Step-in** harness secured by a clip & adjustable strap at the top. Better for dogs with smaller necks - when style A may too loose. Style B sizes are smaller than style A. If your dog is a XS in style A then they may be size S in style B.

**PRICE= £20**

SIZE	NECK (CM)	CHEST (CM)	COLOURS
<b>XS</b>	22cm	24-34	Black, Purple
<b>S</b>	26cm	32-48	Black, Check with Fleece
<b>M</b>	32cm	36-58	Purple, Check with Fleece
<b>L</b>	40cm	48-72	Black, Red
<b>XL</b>	43cm	55-80	Black

## 9. COLLARS

		<b><u>AMI COTTON ADJUSTABLE COLLAR</u></b> Made from a tough but soft cotton. adjustable. With tough plastic snap clasp. Great smart collar for putting ID tag on.						<b><u>DOG GAMES FLEECE LINED COLLAR</u></b> Fleece lined like the Perfect Fit harnesses. Lightweight and very comfy - ideal for wearing in the house / putting dog ID tag on. Buckle Fastening				
SIZE	WIDTH	LENGTH OF COLLAR	COLOURS	PRICE	NECK SIZE OF DOG	COLLAR SIZE	COLOURS (fleece)	PRICE	NECK SIZE OF DOG	COLLAR SIZE	COLOURS (fleece)	PRICE
SMALL	1.5CM	28-40 CM	BLACK OR RED	£7	28-34cm	3	BLACK or RED	£12	43-49cm	7	BLACK or RED	£13
MEDIUM	2CM	35-50 CM	BLACK OR RED	£8	29-35cm	4	BLACK or RED	£13	40-56cm	8	BLACK or RED	£14
LARGE	2.5 CM	40-60 CM	BLACK OR RED	£9	34-40cm	5	BLACK or RED	£13	55-61 cm	9	BLACK	£14
					38-44cm	6	BLACK or RED	£13	59-65cm	10	BLACK	£14



## 10. LEADS / TRAINING LINES / SAFETY

ITEM	PRICE
INDOOR TRAINING LINE - Lightweight lead for indoor training / safety. Black or Blue	2.5m = £4.50
HALTI 2M DOUBLE ENDED TRAINING WALKING LEAD 2m Double Ended (2 Clips) lead in black webbing. D Hoops can be used to alter length. Join 2 leads to give longer / stronger lead.	SMALL :15mm wide, small clip = £10 LARGE : 25mm wide, large clip = £12.50
AMI PLAY 3M ADJUSTABLE WALKING LEAD Soft but strong black cotton lead with easily adjustable metal slider to change length of lead from 1.6m up to 3m. Fixed comfy handle	SMALL : 15mm wide, small clip = £12 LARGE: 25mm wide, large clip = £17
CLIX LONG LINE - long training line in black webbing. For practising recall / exercising safely.	5M = £12, 10M = £16
CALMING SIGNS LEADS & LONG LINE- Made from braided rubber. Tough & very light weight even in the wet. Easy to clean.	SMALL: 15mm wide, 3m Lead = £15, 10M Long Line = £23 LARGE : 20mm wide, 3m Lead =£17, 10m Long Line = £27
RECHARGABLE SILICONE FLASHING LIGHT STRIP – attach to collar / harness . approx. 3.5 hours of flashing light, Approx. 1.5 hours of continuous light. USB cable included for recharging.	£10 Each
WHISTLE – Lightweight steel whistle with clear sound	£3.50





## 11. GROOMING / POO BAGS / DENTAL

ITEM	PRICE
EASIDRI TOWEL- Super absorbent & gentle. The towel that thinks it's a sponge. Ultimate drying, cleaning and cooling aid. VIDEO: <a href="http://www.youtube.com/watch?v=alfewxxJYF8">www.youtube.com/watch?v=alfewxxJYF8</a>	SMALL (43x32cm) = £13, MEDIUM (68x43cm) = £18, LARGE (85x66cm) = £29
ZOOM GROOM - Gentle rubber brush- helps removes dead hair /dried mud.	SMALL= £5.50, LARGE = £7.50
BECO ECO POO BAGS - Environmentally friendly. Green with handles. Flat Packed.	PACK 120 BAGS = £5 , 3 PACKS = £4/PACK
PET REMEDY SPRAY / PLUG IN – may help to ease anxiety / stress. <a href="http://www.petremedy.co.uk">www.petremedy.co.uk</a>	SPRAY:15ml=£6, 200ml = £18. PLUG IN =£20, 2 REFILLS = £20
I AM NATURAL SHAMPOO – Puppy, Sensitive, Detangling or Deep Clean	250ml Bottle = £5
* NEW * LINT ROLLER – remove pet hair from clothes etc. Pack includes Roller plus refill	£4
PLAQUE OFF sprinkle a little over food each day to help prevent plaque build-up. 60g tub =£16, 180g =£44, 420g = £80 DORWEST ROAST DINNER FAVOUR VETERINARY TOOTHPASTE – 200g tub = £10 TRIXIE SINGLE USE FINGER TEETH CLEANING PADS – Pack of 50 mint flavour finger pads = £7	



## 12. MATS / TREAT BAGS / OTHER ITEMS

ITEM	PRICE
PET REBELLION FOOD PLACE MAT - Great place mats for food & water bowls. Absorbent, machine washable (30) with non slip backing.	SMALL (30 x40cm) = £4, LARGE (40x 50cm) = £6
KEEP FRESH LONG CLIPS – use to clip on top of bag once food/ treats are open - red, cream or brown	£2 each or 3 for £5
SMALL TREAT BAG – Small black bag with drawstring – handy for short walks / small pockets	£4
LARGE TREAT BAG. Red or black. Drawstring pouch. tough material. Belt Clip.. Pockets for poo bags etc	£9
FISH4DOGS MACKEREL WET FOOD – ideal for a small dog , healthy snack or KONG stuffer.	185g TIN = £1.50, 3 or more = £1.30/Tin
HOW TO HANDLE LIVING WITH YOUR DOG – by local dog trainer Winkie Speirs	BOOK = £10, AUDIO BOOK CD = £5

### 13. SALE



ITEM	WAS	SALE PRICE	QTY	NOTES
TREE SHAPED CHICKEN TREATS	£3.50	<b>£1</b>	1	END OF STOCK.
SNAKE SOFT TOY LARGE	£9	<b>£6</b>	1	END OF STOCK.
PYRAMID TREAT TOY SMALL	SMALL = £9	<b>£6</b>	2	END OF STOCK.
TUG-A-JUG TOY SMALL OR LARGE	SMALL = £8 LARGE = £11	<b>SMALL = £5 LARGE = £8</b>	SMALL =2, LARGE=1	END OF STOCK.

### REWARD SCHEME 2020

**REWARD POINTS WILL BE AWARDED FOR DOG WALKS / SITS OR PURCHASES FROM MY TREAT LIST**  
**BONUS REWARD POINTS WILL ALSO BE AVAILABLE THROUGHOUT THE YEAR**  
**REWARD POINTS = REWARD VOUCHERS (10 POINTS = £1) TO SWAP FOR TREATS**

ITEM	REWARD POINTS
DOG WALK / SIT	1 POINT FOR EVERY FULL £10 SPENT PER MONTH
BUY ITEMS FROM TREAT LIST	1 POINT FOR EVERY FULL £10 SPENT PER ORDER
WELCOME BONUS	5 BONUS POINTS FOR YOUR FIRST DOG WALK OR ORDER FROM A TREAT LIST IN 2020
INTRODUCE FRIENDS	5 BONUS POINTS WHEN A FRIEND FIRST BOOKS A DOG WALK / ORDERS FROM A TREAT LIST
SPECIAL BONUS POINTS	BONUS REWARD POINTS WILL SOMETIMES BE AVAILABLE – SEE MONTHLY TREAT LISTS

### TERMS & CONDITIONS

1. Reward points will be awarded automatically at the time of each order / invoice. 2. Any postage costs will not earn reward points. 3. Friends who are introduced must either live within my delivery area (roughly – Raynes Park to Wandsworth Common), collect from me in Raynes Park or pay postage costs for delivery by Royal Mail. 4. At the end of the year, reward points will be converted into reward vouchers. 10 points = £1. Voucher values will be rounded UP to the nearest whole pound. 5. Reward vouchers can be redeemed in exchange for items from Lorna's Pet Care Service Treat Lists between January and March 2021. 6. All vouchers must be redeemed in one transaction against the first order placed in 2021 unless value of voucher is more than £100 in which case it may be redeemed over two orders. 7. Vouchers not redeemed by end March 2021 will become invalid.

### THE SMALL PRINT

If you would like to be added to my mailing list or would like to order / view any items or need further info about any product, please email me. Prices are valid until the end of the month unless otherwise indicated. Pictures not to scale. Colours/ Packaging may vary. More details including lists of ingredients, photos & videos are on my website. Descriptions and ingredients are as per manufacturers websites / marketing materials and I can take no responsibility for their accuracy. All items – please follow manufacturers guidelines. I deliver to some areas of SW London – Approx. Raynes Park to Wandsworth Common. The Minimum order for a home delivery is normally £25 – but I am happy to deliver smaller orders to your door if I am nearby already- see 'where I will be' on my website. Other options - you can meet me on Wandsworth Common, Collect from me in Raynes Park or I am also happy to post items (postage charged at cost price). No minimum order for these options. Payment is by cash or cheque (payable to Lorna Mann) upon delivery of goods. Regular clients may also pay by bank transfer

**Website :** [www.lornaspetcareservice.co.uk](http://www.lornaspetcareservice.co.uk) **Email :** [lorna@lornaspetcareservice.co.uk](mailto:lorna@lornaspetcareservice.co.uk)