

# CHARACTERS

## FAQ

### Can we rent your costumes?

No. Our character look-a-like costumes are only for us here at Showtime Characters to wear because of sanitary purposes, lice and for the overall protection of our costumes.

### Why do you need a private and clean dressing room?

We need a private and clean dressing room to keep the imagination in the hearts and minds of the children that we perform for. We also need a place to change into and keep our costumes clean and protected. **PUBLIC BATHROOMS AND ROOMS WITHOUT DOORS ABSOLUTELY DO NOT CONSTITUTE AS A CLEAN AND PRIVATE DRESSING ROOM!**

Outside at the beaches or public parks, generally a pop-up tent is required that has 4 sides on it and a floor.

### How do we treat the characters when they are at our event?

With RESPECT. Our character costumes are of the highest quality and when yanked or pulled can cause serious damage, and if damaged you will be responsible to replace the costume.

**ABSOLUTELY NO INNAPROPRIATE PICTURES!!**

### Is there something we can do to limit the possibility of damage to your costumes?

Yes, no yanking, tugging, and/or pulling as stated above limits the possibility of damage. Also hands, and bodies with water, food, and/or paint on them need to be cleaned and/or washed off before interaction with the characters to prevent damage. If there is face paint, please make sure it is completely dry before approaching our characters. **ABSOLUTELY PLEASE NO KISSING THE CHARACTERS IF YOU HAVE LIPSTICK ON!**

## As a character, how do you see in costume?

Vision is very limited in some cases, therefore any assistance in keeping the children at bay is appreciated as our liability waiver states we are not responsible if our characters harm them by being too close and we do not see them. Although, we make every attempt to be careful and be aware to ensure our safety and theirs.

## What kind of surface do you need to perform on?

Please provide a surface that is flat, clean and preferably concrete, wood, tile, or carpet. If you are unable to comply to these needs because you are outdoors, contact us and we will figure out a solution. That being said, with our costumes, we **ABSOLUTELY CANNOT PERFORM ON DIRT (MUD), GRAVEL, OR ANY WET SURFACE!**

## Bad weather and the characters?

We cannot perform in rain without any shelter. If it starts raining during a performance, we will need to stop immediately until the rain stops, then continue performing if it is in the time frame of the allotted time scheduled and we do not have another performance after. This is also contingent on the fact that we still have a dry place to continue performing. Please make sure you read our REQUIREMENTS for our characters and that you read our CANCELLATION POLICY.