

# Nana's Services

# Taxi Service Agreement

By Two Shields Dog Training Academy

## Terms of Agreement

This signed document is an agreement between Nana's Taxi Service and \_\_\_\_\_ (client) for pet taxi. Nana's Taxi Service agrees to provide pet transportation services to client in a reliable, trustworthy, and caring manner. The parties agree that they shall not disclose any terms and conditions contained in this agreement to any other party and shall keep same confidential between them.

\* I authorize Nana's Taxi Service to perform pet taxi services as outlined above and in client profile, pet profile, and policies and procedures which shall become part of this contract.

\* I authorize Nana's Taxi Service to obtain any emergency veterinary care that may be necessary during the time spent with my pet. I accept responsibility for any charges related to this emergency care. I also authorize Nana's Taxi Service to utilize an alternative veterinarian in the event my primary veterinarian is unavailable. Every effort will be made to contact me before obtaining emergency care.

\* Nana's Taxi Service accepts no responsibility for securing of the premises or loss if other individuals have access to the home during the term of this agreement.

\* I agree to reimburse Nana's Taxi Service for any additional fees for providing emergency care, as well as any expenses incurred for unexpected transportation or supplies.

\* Nana's Taxi Service agrees to provide the services stated in this agreement in a reliable, trustworthy, and caring manner. In consideration of these services and as an express condition thereof, the client expressly waives and relinquishes any and all claims against Nana's Taxi Service, its employees or assigns, except those arising from proven negligence of the sitter.

\* Nana's Taxi Service will not be liable for the injury, disappearance, death, or fines of any pet(s) with unsupervised access to outdoors.

\* Client will be responsible for all medical expenses and damages resulting from an injury to the pet sitter or other persons by the pet(s). Client agrees to indemnify and hold harmless Nana's Taxi Service in the event of a claim by any person injured by the pet(s).

\* It is expressly understood that Nana's Taxi Service shall not be held responsible for any damage to client's property, or that of others, caused by client's pet(s) during the period in which they are in its care.

\* Payment is due at time of, or prior to, appointment date.

\* No refunds will be given for cancelled visits once time has been reserved. Clients must give a minimum of 48 hour notice before cancellation.

\* A fee of \$30 will apply to all returned checks.

\* Nana's Taxi Service is not responsible for any fees due to the vet, groomer, etc. If client would like Nana's Taxi Service to submit payment for client in the form of cash, Nana's Taxi Service is not responsible for any loss.

\* I attest to the fact that all licenses and vaccinations required by the state of Texas, Arkansas, Louisiana, or Oklahoma and the city and/or county in which I reside are current according to the law.

Customer Sign \_\_\_\_\_ Date \_\_\_\_\_

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\*In the event that your pet(s) has an adverse reaction or a staff member observes anything abnormal during their stay with us, please allow our doctors to provide the necessary care for your pet(s).

\*\*I authorize Two Shields Dog Training Academy to do what is in the best interest of my pet. (Owner will receive a courtesy call from a Doctor or Nana after the patient is treated.) If time permits, a staff member will call before any procedure/treatments. However, if time does not permit or you are unreachable at the time, we ask you authorize Two Shields Dog Training Academy to treat your pet(s) in the amount of:

**\$250 \$500 No Limit Other Amount \$ \_\_\_\_\_ Initial: \_\_\_\_\_**

\*All medical costs are due before pet(s) will be released to owner.

Preferred Vet: \_\_\_\_\_ If your veterinarian of choice is not available, your pet will be taken to the veterinarian on call.

Pets Name \_\_\_\_\_

Client Signature \_\_\_\_\_

Date \_\_\_\_\_