

**Q.** I would like to find out a little bit more about the assistance component that was discussed in the group interview. What are your qualifiers for the program?

**A.** With our Face Forward Funding program you will be sent a little application to apply for it. Once an agent has enrolled, passed the assessments, background, technical check and screenings, they will have 48 hours to pay for the course. At that time, we will be sent an email and the agent will be sent payment for the course up to \$59. We look forward to having you.

**Q.** Do I need to have the cost for the course right now or at the date of completion?

**A.** The course will prompt you for payment after you pass assessments, background, and drug test if needed

**Q.** The ASD that is necessary, will LFI supply that? Am I responsible for the other technology like different headsets for different clients?

**A.** The ASD is just a flash drive you buy \$5. Your system will be tested after you enroll and let u know if you need technology help. Actual Equipment like headsets and phones is not needed until class starts

**Q.** Will I need to redo a background check?

**A.** You probably will be prompted again for the background, but it may go straight through.

**Q.** What is a 1099 subcontractor?

**A.** 1099 employees are self-employed independent contractors. They receive pay in accord with the terms of their contract and get a 1099 form to report income on their tax return.

**Q.** How much will I be paid?

**A.** Service revenue rates vary based on client program complexity and currently range from \$8 - \$13 and hour.

**Q.** How much upfront cost will I need to start?

**A.** If you already have a complete home or virtual office setup, the upfront cost will only be \$9.99 for your background and the certification cost associated with whatever client you choose to service. The certifications currently range between \$19.00 - \$199.00.

**Q.** What are the next steps after webinar is over?

**A.** Follow the 4-step process to get registered, sign any forms and agreements prompted, begin reviewing clients.

**Q.** How do I get removed from my old IB?

**A.** If you are currently registered with an IBO, you must contact them, and they must first drop you from their company in order to register with a new company.