

Notice of Privacy Practices

Privacy Policy

DENISE REYNOLDS, PSY.D. will not disclose any client/patient billing information to any third party without the prior permission of the client, unless DENISE REYNOLDS, PSY.D. has a good faith belief that such action is necessary to: (a) conform to legal requirements or comply with legal process; or (b) protect and defend the rights or property of DENISE REYNOLDS, PSY.D.

Use and Disclosure of Private Information

DENISE REYNOLDS, PSY.D. collects personal information about the client during the initial set-up and continually throughout the contract term as is necessary to maintain current practice/provider credentials. The patient Protected Health Information (PHI) collected from the client is used only for the purpose of billing and reimbursement. All claims are transmitted via secure file upload (commercial claims) or U.S. Mail, if required. For more information regarding security measures in place for electronic transmission of claims please visit the clearinghouse vendor's website at www.availity.com. All information is kept strictly confidential and is not shared with or sold to any individual, company, or entity.

Security Measures

DENISE REYNOLDS, PSY.D. has numerous security measures in place to all personal identifiable information. Employees or subcontractors of DENISE REYNOLDS, PSY.D. are made aware of these measures when on the first day of employment. The billing database software is kept on a secure network and is only accessible by secure login and individual password. All employees are notified of any changes in security measures.

Notification of Changes to this Privacy Policy

DENISE REYNOLDS, PSY.D. will notify the client via email of any significant privacy statement updates or if DENISE REYNOLDS, PSY.D. changes the way Personally Identifiable Information is used. For this reason, it is important that the client notify DENISE REYNOLDS, PSY.D. of any changes to the email address on record.

Contact Us

If you have any questions or need additional information please contact DENISE REYNOLDS, PSY.D. via email at dreynolds2008@hotmail.com or call the office at (512) 423-0808.