

Franchis Holidays is currently closed but we are here for you should you wish to call or email. Telephone 01326 240301 or email [enquiries@franchis.co.uk](mailto:enquiries@franchis.co.uk)

If you already have a booking you should already have received an email from us but we've summarised the situation here for you.

The park will remain closed for touring/camping until the government tell us otherwise. For those customers whose booking cannot be honoured a credit note will be issued to be used when the park re-opens. If you have a booking with us for later this year we ask that you do not pay any balance due until we confirm that your stay will be able to go ahead, thank you.

With regards to our seasonal pitch customers, your caravan will remain on your pitch and ready for you the instant we can open safely. We will carry over the pitch fees you have paid for the period of time that you are unable to use your caravan to next season.

We have made the difficult decision to cancel all bungalow bookings and, as this was to be our last season of lettings, refunds will be given to all customers. If you have not already received this do please get in touch.

We are closely monitoring the situation and continually reviewing bookings - we will be in touch with each customer as the date of their booking draws near.

Just to be clear, no private owners on the park are currently permitted to stay in their holiday home at this time.

Please don't hesitate to get in touch should you have any queries at all.

We do hope to see you this season

With very best wishes,

Kate & Phil