

# Confidentiality

Employees of Valley Community Services Board adhere to standards of professional ethics, including confidentiality. Your records and information will not be shared with anyone outside of VCSB without your written permission. When Federal or State laws provide for disclosure of information without your permission, we will release records and/or information as well as in emergency situations.



## Valley Community Services Board

85 Sanger's Lane  
Staunton, Virginia 24401

Main Line: 540-887-3200  
Emergency Services: 540-885-0866

[www.myvalleycsb.org](http://www.myvalleycsb.org)

VCSB does not and shall not discriminate on the basis of race, color, religion (creed), gender, gender expression, age, national origin (ancestry), disability, marital status, sexual orientation, or military status, in any of its activities or operations.



6/2018

Valley Community Services Board

Youth Program



## Children's Crisis Services



## About the Program

If you or your loved one has experienced a mental health crisis, you know the devastating effects it can have on the individual and family. We strive to help children remain safely in the community, and to link a family to the assistance needed in establishing ongoing supports for the success of their loved one.

Children's Crisis Services (CCS) is a short-term, goal-oriented program that provides flexible hours to fit your family's schedule. After entering Children's Crisis Services, you and your child will work with CCS providers to develop a treatment plan outlining goals for services. CCS providers will offer support to you and your child to address the current crisis situation, as well as complete referrals for you and your child to receive ongoing supports after completion of Children's Crisis Services.



## Children's Crisis Services

*Welcome to Valley Community Services Board (VCSB). The mission of Children's Crisis Services (CCS) is to assist children experiencing a mental health crisis. We provide services in Waynesboro, Staunton, and Augusta and Highland Counties.*

### Services May Include:

- Home, school, or office visits
- Referring to needed services, resources, and appropriate public benefits
- Linking family and/or child to community supports in order to provide ongoing coordination of care
- Advocating for child and/or family in response to their needs
- Helping with current crisis situation in the child's life
- 24/7 emergency support for children enrolled in the program

### Referral Process

Children's Crisis Services is available for a short period of time following a screening and assessment session with you and your child to determine eligibility for service. If Children's Crisis Services is not found to be the most appropriate program for you and your child, the CCS provider will assist in helping your family determine the services available that would be most helpful.

### **Contact >>>**

If you have questions or wish to schedule a screening and assessment session for your child, please contact VCSB Emergency Services at **(540) 885-0866**.