

Terms and Conditions

Waste Clearance

1. All in 1 Clearance and Removals Ltd is a registered higher tier waste carrier under registration number is CBDU197942.
2. All in1 Clearance and Removals Ltd takes all waste to registered waste transfer stations and recycling centres.
3. Any waste not disposed of or recycled is re-purposed or donated to local charities and charitable causes by All in 1 Clearance and Removals Ltd.
4. All in1 Clearance and Removals uses waste transfer notes in accordance with Environmental Law.
5. All in1 Clearance and Removals Ltd reserve the right to refuse any waste collection that is not covered in the quotation. If customers wish to include additional waste in their collection this will be added and charged at a rate det by All in 1 Clearance and Removals Ltd and the customer.
6. Customers are advised that any waste not correctly bagged may not be taken by staff.
7. Customers are advised that staff may refuse collection if waste is not located where the customer has stated.
8. Customers are advised that any waste collection that is deemed unsafe or not as agreed upon may be refused collection.
9. Customers are advised that they may assist in the waste collection if they choose but All in 1 Clearance and Removals Ltd is not liable for any injury or damage that is caused through the assistance.
10. Customers are advised that they may not enter or climb into a waste collection vehicle as they are not insured to do so.
11. All in1 Clearance and Removals reserve the right to refuse collection where access is deemed unsafe.
12. All in 1 Clearance and Removals Ltd are not liable for any damage to property caused by loose or insufficiently bagged waste. It is the customer's responsibility to ensure waste is correctly bagged or boxed up to prevent such damage.
13. All in 1 Clearance and Removals Ltd reserve the right not to take soil unless agreed with the customer.
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15. All photographs of waste must be clear and accurate. Any waste not shown in photographs will not be collected without authorisation from All in 1 Clearance and Removals Ltd.
16. Staff members are not permitted to assist in creating additional waste unless agreed with the customer and All in 1 Clearance and Removals Ltd.
17. All in 1 reserve the right to refuse collection where there is insufficient access for the vehicle.
18. All in 1 Reserve the right to change the vehicle used for a collection if needed. The customer will be made aware of this to ensure appropriate access is

provided.

19. All in 1 reserve the right to refuse collection where staff members feel verbally or physically unsafe either through customer abuse.
20. Customers are advised that they must ensure any animals or creatures belonging to them must be kept away and safe during a waste collection. Staff may refuse a collection if they feel unsafe due to an animal.
21. Customers are advised that staff may only enter their home or premises to collect waste if previously agreed with All in 1 Clearance and Removals Ltd
22. All in 1 Clearance and Removals Ltd are not responsible for returning bags used unless requested by the customer and agreed with All in 1 Clearance and Removals Ltd.
23. All in 1 Clearance and Removals Ltd reserve the right to cancel waste collections or rearrange collections if needed. In this event the customer will be informed and their consent for a rearrangement sought. If a cancellation is inevitable All in 1 Clearance and Removals will give as much notice as possible.
24. All in 1 Clearance and Removals will endeavour to collect waste Monday to Saturday between 9am and 5pm despite weather conditions. If weather conditions are severe enough to put staff at risk, All in 1 Clearance and Removals Ltd may cancel the collection. Alternative collection dates will always be provided where possible.
25. Staff may disconnect washing machines upon customer request, however they and the company are not liable for any damage caused during this process. Charges for this will be specified in the customer's quotation.
26. Staff are not permitted to disconnect any gas appliances. Customers are responsible for arranging this service themselves.
27. Staff reserve the right not to disconnect or remove any item belonging to the customer that may be dangerous to either themselves or the customer.
28. Customers are advised that any item due to be collected must have sufficient access to be removed. If an item does not have sufficient access to be removed from the customer's premises, it will not be collected and a wasted journey fee of £20.00 may be applicable. This is at the discretion of All in 1 Clearance and Removals Ltd and the customer will be advised of this at the time. This charge may also apply if the collection is not at the premises and the customer has not cancelled the collection beforehand.
29. Customers are advised that all food and drink must be removed from fridges and freezers prior to collection. If they are not, staff will not collect the item and a wasted journey fee of £20.00 may apply.