

LORNA'S PET CARE SERVICE - REWARD SCHEME 2020

**REWARD POINTS WILL BE AWARDED FOR DOG WALKS / SITS OR PURCHASES FROM MY TREAT LIST
BONUS REWARD POINTS WILL ALSO BE AVAILABLE THROUGHOUT THE YEAR
REWARD POINTS = REWARD VOUCHERS (10 POINTS = £1) TO SWAP FOR TREATS**

ITEM	REWARD POINTS
DOG WALK / SIT	1 POINT FOR EVERY FULL £10 SPENT PER MONTH
BUY ITEMS FROM TREAT LIST	1 POINT FOR EVERY FULL £10 SPENT PER ORDER
WELCOME BONUS	5 BONUS POINTS FOR YOUR FIRST DOG WALK OR ORDER FROM A TREAT LIST IN 2020
INTRODUCE FRIENDS	5 BONUS POINTS WHEN A FRIEND FIRST BOOKS A DOG WALK / ORDERS FROM A TREAT LIST
SPECIAL BONUS POINTS	BONUS REWARD POINTS WILL SOMETIMES BE AVAILABLE – SEE MONTHLY TREAT LISTS

TERMS & CONDITIONS

1. Reward points will be awarded automatically at the time of each order / invoice. 2. Any postage costs will not earn reward points. 3. Friends who are introduced must either live within my delivery area (roughly – Raynes Park to Wandsworth Common), collect from me in Raynes Park or pay postage costs for delivery by Royal Mail. 4. At the end of the year, reward points will be converted into reward vouchers. 10 points = £1. Voucher values will be rounded UP to the nearest whole pound. 5. Reward vouchers can be redeemed in exchange for items from Lorna's Pet Care Service Treat Lists between January and March 2021. 6. All vouchers must be redeemed in one transaction against the first order placed in 2021 unless value of voucher is more than £100 in which case it may be redeemed over two orders. 7. Vouchers not redeemed by end March 2021 will become invalid.

**CHARITY DONATION : AT THE END OF MARCH 2021, FOR EVERY 100 POINTS (£10 VOUCHER) REDEEMED BY CLIENTS,
I WILL DONATE £1 TO VARIOUS ANIMAL CHARITIES**

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