

Privacy Policy

1. We respect your privacy

Inspire Early Intervention respects your right to privacy and this policy sets out how we collect and treat your personal information.

“Personal information” is information we hold which is identifiable as being about you.

2. What Personal Information We Collect

We may collect the following types of personal information from you:

- name
- address
- phone number
- information about the goods or services you have received or ordered
- information from enquiries you have made
- communications between us
- credit card information
- personal and family health information and history
- pathology tests
- x-ray's, CT scans, ultra-sounds and other diagnostic information
- NDIS Plans, goals, programs and outcomes

3. How We Collect Your Personal Information

We collect personal information from you in a variety of ways, including: when you interact with us electronically or in person; when you access our website; and when we provide our services to you.

4. Use of Your Personal Information

We use your information to provide our service to you. We also use it to improve our service and to notify you of opportunities that we think you might be interested in. We do not provide your information to third parties, except that we may provide your information to our business partners who assist us in the provision of our services to you. For example, pathology labs for the purposes of testing samples or NDIS Reviews or recommendations.

5. Disclosure of your personal information.

We do not disclose your health history, treatment records, or purchases of goods and / or services, either within Australia or overseas, unless required by a court of law.

Our electronic newsletter and other email communications are hosted on secure server infrastructure.

6. Security of your personal information

We take reasonable steps to protect your personal information. However we are not liable for any unauthorised access to this information.

7. Access to your personal information

You can access and update your personal information by contacting us on lornamcinnnes@icloud.com. We may charge a reasonable administration fee for this access.

8. Complaints about privacy

If you have any complaints about our privacy practices, please feel free to send in details of your complaints to lornamcinnnes@icloud.com. We take complaints very seriously and will respond shortly after receiving written notice of your complaint.

9. Changes

Please be aware that we may change this Privacy Policy in the future. The revised versions will be uploaded onto our website, so please check back from time to time.

10. Website

Third party sites

Our site has links to other websites not owned or controlled by us. We are not responsible for these sites or the consequences of you going on to those sites.

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