

AGENT REGISTRATION

*This is a full detailed guide on how to successfully register as
an agent with us*

It is recommended to use either Chrome or Internet Explorer to minimize potential errors.

- **You will need to have the following information readily available**
 - ❖ *CSP ID of your IBO* (299007)
 - ❖ *Call Center IB ID* (72279)
- **Your primary email account open**
- **Contact email for the company for any questions or issues.**

[Click Here To Get Started](#)



Registration

LOGIN

Sign-Up to Use the Arise Platform Today!

Deliver call center services from home using the Arise Platform. It's easier than you think!

Select Your Country of Residence

To get you on the right path, please indicate the country in which you live.

☐ United States ☐ United Kingdom ☐ Canada



Next >>





Sign-Up to Use the Arise Platform Today!

Deliver call center services from home using the Arise Platform. It's easier than you think!

Select Your Country of Residence

To get you on the right path, please indicate the country in which you live.

☒ United States ☐ United Kingdom ☐ Canada

Is registering to use the Arise Platform right for you?

Please make sure you read this thoroughly.



THIS IS NOT AN EMPLOYMENT OPPORTUNITY. I understand that by registering to use the Arise Platform I will not be an employee of Arise or any client and the services rendered through the Arise Platform do not establish any employment rights with Arise or any client. Services will be provided on an independent contractor basis. If you have chosen to work for a call center registered on the Arise Platform, your relationship with that company must be negotiated between you and the call center.

Welcome to the Arise Platform



Check Out This Getting Started Video!

Deliver call center services from home using the Arise Platform. It's easier than you think! We'd like to give you a proper welcome - watch the video above now!

- *Complete all fields.
- *Create your username & Password

*Your password **MUST** be at least 8 characters and contain*

- **1 Cap letter*
- **1 number*
- **1 symbol*

****Document this information in a safe place**

Click “Next”

Personal Information

Provide some basic information about yourself. Do not include any punctuation marks (such as a period, comma, or hyphen) in your name. Protect your privacy. Click on the “i” to the right for more information on how Arise keeps your personal information secure.

Title

Name
First Mi Last

State of Residence

Date of Birth

Gender

Email

Confirm Email

Thanks for confirming your e-mail address! Once you click the “next” button below check your e-mail and follow the steps included to confirm you are registered to use the Arise Platform.

Username

Password

Confirm Password



Next >>



Sign-Up to Use the Arise Platform Today!

Deliver call center services from home using the Arise Platform. It's easier than you think!



Notifications

Contact Information



Address 127 Jeddie Ln

Address2

City Davenport

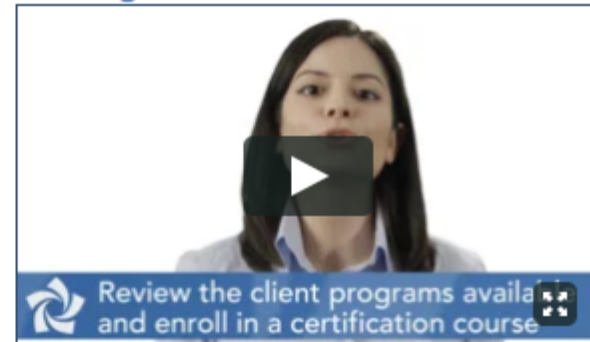
State Iowa

Zip/Postal Code 52722

Home Phone 563-388-8735

Mobile Phone 5632251562

The Registration Process



Signing Up is Easy!

The registration process only takes a few minutes and is 100% online. The video above will walk you through the steps so that you can breeze through the registration process and begin working from home in no time!

Contact Information

Address

Address2

City


State


Zip/Postal Code

Home Phone


Mobile Phone

Additional Information

Did you learn about the Arise Platform from a call center or one of their agents? 

Enter referring agent ID (CSPID) 

Referring agent

How did you hear about the Arise Platform? 

Please enter the highest level of education you have completed

Please tell us if you have experience in any of the following fields
Customer Service
Sales
Technical Support

Is English your primary language?

Please let us know what other languages you are fluent in
French (Quebecois)
French
Italian

The Registration Process



Signing Up is Easy!

The registration process only takes a few minutes and is 100% online. The video above will walk you through the steps so that you can breeze through the registration process and begin working from home in no time!




Click "Next" on your screen


- Select "Yes" for the 1st question under "Additional Information"
- Enter the CSP ID given to you by the person that provided the registration link
- *If you are military you will want to indicate that here.
- This is how you will be able to obtain 50% off of your 1st client enrollment.
- **Proper documentation will be required to be submitted to the Arise directly prior to the discount being applied**
- Please send an email to: military@arise.com, after completing your profile, with proof that you are either active military, a military spouse or a veteran.

Military Affiliation

General info Sign Now Get Center info Opportunity


Congratulations on completing the Profile!
Your next step is to sign the Non-Disclosure Agreement (NDA).

 **Submit General Information - Completed**




Non-Disclosure Agreement

When you sign the non-disclosure agreement, you will be able to see a snapshot of clients and opportunities. Please note, the available opportunities are subject to change. NOTE: Chrome not recommended




Sign Non-Disclosure Agreement (NDA)

Start Now >>

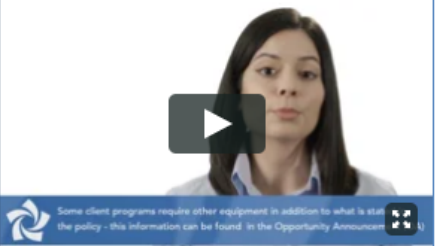


Select Independent Contractor Type



Select a Servicing Opportunity

Equipment Policy




Some client programs require other equipment in addition to what is stated in the policy - this information can be found in the Opportunity Announcement

SYSTEM & EQUIPMENT POLICY

Download the minimum standards necessary to connect to the Arise Platform.

DOWNLOAD



- Once you have completed your “General Information” and click “Next” your screen should look like this.

- You are now in the process of signing your required agreements with the platform

- Click “Start Now”

Signing your initial NDA (Non-Disclosure Agreement)

Arise

Registration

Online Help

General Info

Sign NDA

Call Center Info

Opportunity

Notifications

Sign Non-Disclosure Agreement

Instructions for signing the NDA

Below you may access and sign the Non-Disclosure Agreement. The Non-Disclosure Agreement is a contract through which the parties agree not to disclose information relating to Arise or any clients (including the client's customers) to third parties. Any information that is provided to you by Arise or any clients or otherwise in connection with your use of the Arise Platform must be kept confidential and cannot be shared with anyone. The confidentiality of information related to Arise and any clients must be maintained forever.

The above summary is general in nature and is not intended to be a comprehensive review of all of the terms. You should thoroughly review and understand this agreement prior to its execution.

Please review the following documents

NDA	<div>View and sign</div> <div>View</div>
-----	--

TERICA ROBERTS

President & CEO of TNR Solutions, Inc.

Schedule Your Work Around Your Life

Terica is a work at home Mom using the Arise Platform.

HANS KAHL

CEO of Kahl Center LLC

Do You Have a Can-Do Attitude?

Hans Kahl, CEO of Kahl Center LLC, applied his military can-do attitude into building his business using the Arise Platform.

Click “View”

We encourage all agents to review the information within this document.

Here is a sample of the NDA

Company NDA

3. Receiving Party shall use the Confidential Information received or otherwise obtained solely in connection with his or her certification as a Client Service Professional. Such Confidential Information shall not be used for any other personal or commercial purpose by the Receiving Party, or otherwise in any manner detrimental to Arise or any Arise Client or their businesses.

4. The restrictions of this Agreement on use and disclosure of Confidential Information shall not apply to information that:

- (a) Was publicly available at the time received by Receiving Party;
- (b) Becomes publicly available through no fault of Receiving Party subsequent to the time received by Receiving Party; or
- (c) Is identified by Arise or any Arise Client, as applicable, as no longer proprietary or confidential.

5. In the event Receiving Party is required by law, regulation or court order to disclose any Confidential Information, Receiving Party will promptly notify Arise in writing prior to making any such disclosure in order to facilitate Arise seeking a protective order or other appropriate remedy from the proper authority. Receiving Party agrees to cooperate with Arise in seeking such order or other remedy. Receiving Party further agrees that if Arise is not successful in precluding the requesting legal body from requiring the disclosure of the Confidential Information, it will furnish only that portion of the Confidential Information, which is legally required and will exercise all reasonable efforts to obtain reliable assurances that confidential treatment will be accorded the Confidential Information.

6. All Confidential Information disclosed under this Agreement (including information in computer software held in electronic storage media) shall be and remain the property of Arise or the Arise Client, as applicable. All such information in tangible form shall be destroyed or returned to Arise promptly upon request or the termination or expiration of this Agreement, and shall not thereafter be retained in any form by Receiving Party. All Confidential Information in any computer memory or data storage apparatus shall be erased or destroyed.

7. This Agreement shall become effective as of the date first written above and shall automatically expire upon the termination of Receiving Party's certification as a Client Support Professional (or if

By clicking the "Sign" button below, you are signing the document electronically and the agreement will be

legally binding.

Sign

Print

15. This Agreement may be executed in one or more counterparts, each of which shall be deemed an original, but all of which together shall constitute one and the same instrument.

16. This Agreement shall be governed by and construed in accordance with the laws of the State of Florida without giving effect to principles of conflicts of laws and venue shall be in a court of competent jurisdiction in Broward County, Florida or the Southern District of Florida, as appropriate.

IN WITNESS WHEREOF, each of the parties hereto has caused this Agreement to be executed by its duly authorized representative.

ARISE:

ARISE VIRTUAL SOLUTIONS INC.

Robert Padron

Print Name: Robert Padron

Title: Chief Customer Officer

CLIENT SUPPORT PROFESSIONAL:

Print Name:

By clicking the "Sign" button below, you are signing the document electronically and the agreement will be legally binding.

Sign

Print

Signing your document

- You MUST scroll to the very bottom to gain the ability to select "Sign"
- This is a valid agreement, please review it or print it out for later
- This is strictly between You, the agent and Arise. Other company exclusive documents will be sent later.

Sign Non-Disclosure Agreement

Instructions for signing the NDA

Below you may access and sign the Non-Disclosure Agreement. The Non-Disclosure Agreement is a contract through which the parties agree not to disclose information relating to Arise or any clients (including the client's customers) to third parties. Any information that is provided to you by Arise or any clients or otherwise in connection with your use of the Arise Platform must be kept confidential and cannot be shared with anyone. The confidentiality of information related to Arise and any clients must be maintained forever.

The above summary is general in nature and is not intended to be a comprehensive review of all of the terms. You should thoroughly review and understand this agreement prior to its execution.

Please review the following documents

NDA	 View



Schedule Your Work Around Your Life

Terica is a work at home Mom using the Arise Platform.



Do You Have a Can-Do Attitude?

Hans Kahl, CEO of Kahl Center LLC, applied his military can-do attitude into building his business using the Arise Platform.

[<< Previous](#)[Next >>](#)

Once the green check mark is showing, click "Next"

Joining Our Team

Here is where you will
select to join our
team.

Click “Start Now”

Arise

Registration

My Profile | Logout
User ID:2399354 ? Online Help

General Info

Sign NDA

Call Center Info

Opportunity

Notifications

You're almost finished!
You can now register your call center or indicate the call center you are working for.

Submit General Information - Completed

Non-Disclosure Agreement - Completed

Select Independent Contractor Type

IMPORTANT: Please log out and log back into the portal once you have successfully completed all necessary steps to allow the system to refresh and move you onto the last and final process! NOTE: Chrome not recommended

You are here

Submit Information

Start Now >>

Select a Servicing Opportunity

START YOUR OWN BUSINESS
AND BE YOUR OWN BOSS

LEARN HOW

REGISTERING AS AN AGENT

Looking to work for a micro-call center already using the Arise Platform?

LEARN MORE

Privacy Policy | Registration FAQs | System & Equipment Policy

3450 Lakeside Drive, Miramar, FL 33027 Copyright © Arise Virtual Solutions Inc., 2019. All Rights Reserved.

Arise

General Info

Sign NDA




Call Center Info

Opportunity

2

Notifications

Select Independent Contractor Type

 <h3>Sole Proprietor</h3> <p><input type="checkbox"/> Select</p> <p>This is the easiest and most direct way to register. This is the best choice if you do not want to incorporate a company and do not want to work for somebody else.</p> <ul style="list-style-type: none"> Easiest way to get started Be an entrepreneur and enjoy being your own boss Grow your business by taking on the clients you love Pick your own schedule 	 <h3>New Call Center Business</h3> <p><input type="checkbox"/> Select</p> <p>The path if you already own a business or plan to hire additional agents to your company. An EIN and separate business banking account are required.</p> <ul style="list-style-type: none"> Be your own boss Grow your business by taking on the clients you love and hiring additional agents Be an entrepreneur by managing your company and the performance of your agents Pick your own schedule 	 <h3>Agent Working For A Call Center</h3> <p><input type="checkbox"/> Select</p> <p>The call center you work for told you to select this option - You will need the company's FEIN or IB ID to complete the process.</p> <ul style="list-style-type: none"> Work for a call center Perform customer support for great brands without the responsibility of running your own business
---	--	--

START YOUR OWN BUSINESS AND BE YOUR OWN BOSS

LEARN HOW

REGISTERING AS AN AGENT

Looking to work for a micro-call center already using the Arise Platform?

LEARN MORE

To be an agent with us you will select “Agent Working For A Call Center” then click “Submit Request”

***Note:** By selecting any other option you will not be an agent with us. You will be solely responsible for any and all needed support and additional request needed to be successful as an agent. If you have any questions, please **stop** here and contact the owner of the business you are set to register with.*

Entering Our Company Info

- Here is where you will enter either the:

FEIN/Tax ID of the company

Or

The Company/IB ID: 72279

- Please make sure that the correct name of the company you are joining is displayed in the box

LPM Virtual Services

Please enter the details of the call center company you are working for.

1. Enter the FEIN or IB ID then click the magnifying glass and confirm the IB name matches the IB you have selected.
2. Your request will be forwarded to the call center company for confirmation. You will receive notification once the call center company has accepted your request, at which time you will be required to sign agreement with the call center company.
3. Sign the Non-Disclosure Agreement and Waiver.
4. These agreements will be forwarded to the call center company.

Submit Call Center Information

The next step is for the call center company to approve your registration, and you will receive notification at that time.

*The list of call center companies does not constitute an endorsement or recommendation by Arise, but is provided for informational use and your convenience. It is your responsibility to decide whether your association with a particular Call Center Company is right for you. These companies are in no way affiliated with or controlled by Arise and Arise does not assume any legal liability or responsibility for the acts or omissions of such companies. Arise encourages you to do your due diligence and background research before you join any call center company.

IMPORTANT: Please log out and log back into the portal once you have successfully completed all of the necessary requirements below to allow the system to refresh and move you onto the last and final step – Selecting a Servicing Opportunity!

Enter Call Center Company Information

To register as an agent of a call center in the Arise Network, please complete the requested information.

After you enter the FEIN or IB ID you must click the magnifying glass to populate the name of the call center.

Enter FEIN



OR

Company Id



Name of Call Center

View a list of call center companies: [Click Here*](#)

Please enter the details of the call center company you are working for.

1. Enter the FEIN or IB ID then click the magnifying glass and confirm the IB name matches the IB you have selected.
2. Your request will be forwarded to the call center company for confirmation. You will receive notification once the call center company has accepted your request, at which time you will be required to sign agreement with the call center company.
3. Sign the Non-Disclosure Agreement and Waiver.
4. These agreements will be forwarded to the call center company.

Submit Call Center Information

The next step is for the call center company to approve your registration, and you will receive notification at that time.

*The list of call center companies does not constitute an endorsement or recommendation by Arise, but is provided for informational use and your convenience. It is your responsibility to decide whether your association with a particular Call Center Company is right for you. These companies are in no way affiliated with or controlled by Arise and Arise does not assume any legal liability or responsibility for the acts or omissions of such companies. Arise encourages you to do your due diligence and background research before you join any call center company.

IMPORTANT: Please log out and log back into the portal once you have successfully completed all of the necessary requirements below to allow the system to refresh and move you onto the last and final step – Selecting a Servicing Opportunity!



Enter Call Center Company Information

Name of Call Center

Change IB

Agreements

Your registration must be confirmed by the call center you work for. You will not be able to view or sign the agreements below until such confirmation is received.

Agreements	
Agent Waiver 	View
Agent NDA 	View

1. The company you work for must acknowledge you as their agent before you can sign the paperwork.

2. After signing the paperwork, the company you work for must accept the paperwork before you can select an opportunity.

3. Once your paperwork is acknowledged, you must log-out then log back into the portal to select an opportunity.

- Once you have reached this point, we have received notification of your request to join us.

- We will process this request

<< Previous

Next >>

- Once you have been accepted by our company your view buttons will turn from grey to orange.

- Please click view on each one to complete your signature

[View a list of call center companies: Click Here*](#)

Please enter the details of the call center company you are working for.

1. Enter the FEIN or IB ID then click the magnifying glass and confirm the IB name matches the IB you have selected.
2. Your request will be forwarded to the call center company for confirmation. You will receive notification once the call center company has accepted your request, at which time you will be required to sign agreement with the call center company.
3. Sign the Non-Disclosure Agreement and Waiver.
4. These agreements will be forwarded to the call center company.

Submit Call Center Information

The next step is for the call center company to approve your registration, and you will receive notification at that time.

*The list of call center companies does not constitute an endorsement or recommendation by Arise, but is provided for informational use and your convenience. It is your responsibility to decide whether your association with a particular Call Center Company is right for you. These companies are in no way affiliated with or controlled by Arise and Arise does not assume any legal liability or responsibility for the acts or omissions of such companies. Arise encourages you to do your due diligence and background research before you join any call center company.



IMPORTANT: Please log out and log back into the portal once you have successfully completed all of the necessary requirements below to allow the system to refresh and move you onto the last and final step – Selecting a Servicing Opportunity!

Enter Call Center Company Information

Name of Call Center [Change IB](#)

Agreements


Your registration must be confirmed by the call center you work for. You will not be able to view the opportunity until such confirmation is received.

Agreements	
Agent Waiver 	View
Agent NDA 	View

[<< Previous](#) [Next >>](#)

Privacy Policy | Registration FAQs | System & Equipment Policy

3450 Lakeside Drive, Miramar, FL 33027 Copyright © Arise Virtual Solutions Inc., 2019. All Rights Reserved.

Activate Windows. 
Go to Settings to activate Windows

COMPANY:	INDIVIDUAL:
Print Name:	Print Name:
Title: Chief Executive Officer	

***Company acknowledges and agrees that the signature on this document shall serve as the counterpart signature to any other Acknowledgment and Waiver Agreement executed by a Client Support Professional affiliated with Company.

Please read the entire agreement and scroll to the bottom to sign. Please note if you are a call center owner, you will be required to sign the agreement both as a call center owner and as a servicing agent.

Sign

Print

Agent Waiver

- You will see the business owner’s name printed as well as yours here on this screen. You will need to click “Sign”

Agent NDA



~~IN WITNESS WHEREOF~~, each of the parties hereto has caused this Agreement to be executed by its duly authorized representative.

COMPANY:

CLIENT SUPPORT PROFESSIONAL:

Print Name:

Title: Chief Executive Officer

Print Name:

***Company acknowledges and agrees that the signature on this document shall serve as the counterpart signature to any other Non-Disclosure Agreement executed by a Client Support Professional affiliated with Company.

Signature Information

Please read the entire agreement and scroll to the bottom to sign. Please note if you are a call center owner, you will be required to sign the agreement both as a call center owner and as a servicing agent.

Sign

Print

Agent NDA

- You will be listed as the Client Support Professional

PENDING FINALIZATION

- Once you have signed your Agent Waiver and Agent NDA, you will be placed in “agent finalization.”
- We will complete this process on our end.
- This will officially list you on our roster as a Client Support Professional

View a list of call center companies: [Click Here](#)*

Please enter the details of the call center company you are working for.

1. Enter the FEIN or IB ID then click the magnifying glass and confirm the IB name matches the IB you have selected.
2. Your request will be forwarded to the call center company for confirmation. You will receive notification once the call center company has accepted your request, at which time you will be required to sign agreement with the call center company.
3. Sign the Non-Disclosure Agreement and Waiver.
4. These agreements will be forwarded to the call center company.

Submit Call Center Information

The next step is for the call center company to approve your registration, and you will receive notification at that time.

*The list of call center companies does not constitute an endorsement or recommendation by Arise, but is provided for informational use and your convenience. It is your responsibility to decide whether your association with a particular Call Center Company is right for you. These companies are in no way affiliated with or controlled by Arise and Arise does not assume any legal liability or responsibility for the acts or omissions of such companies. Arise encourages you to do your due diligence and background research before you join any call center company.

IMPORTANT: Please log out and log back into the portal once you have successfully completed all of the necessary requirements below to allow the system to refresh and move you onto the last and final step – Selecting a Servicing Opportunity!





Enter Call Center Company Information

Name of Call Center

[Change IB](#)

Agreements

Your registration must be confirmed by the call center you work for. You will not be able to view the opportunity until such confirmation is received.

Agreements		
Agent Waiver 		View
Agent NDA 		View

[<< Previous](#)

[Next >>](#)

- *Please confirm your email that you used to register on the portal.*
 - ❖ *Simply login to your email and search for: “Email Validation”*
 - ❖ *Complete all the steps listed within the email.*
 - ❖ *You will need to login with username and password in order to
Get a successful verification*
- *Bookmark the Arise platform to your browser Homepage.*
 - ❖ Use this link: <https://portal.arise.com/>
 - ❖ Enter the username and password that
you created during registration
 - ❖ Then bookmark the page

***See images below

Email Validation > Inbox x



Deploy Admin <noreply@arise.com>

to me ▾

Dear Jane P Anderson,

Thank you for adding/updating your email address to use the Arise Platform. In order to continue, you must validate your email address. Please click on the following link to verify your email address:

[Email Validation Link](#)

If you are unable to complete validation by clicking on the link, please complete your validation using the following steps:

1. Right Click on the Link.
2. Click on "copy shortcut".
3. Open Browser.
4. Paste the shortcut in address bar and click Enter.

Sincerely,

Arise Virtual Solutions

PLEASE DO NOT REPLY TO THIS EMAIL

This email is automatically generated and is not monitored for responses. If you have any questions, please navigate to www.AriseWorkFromHome.com and review

----- NOTICE: The information contained in this electronic mail transmission is intended by Arise for the use of the named individual or entity to which it is this electronic mail transmission in error, please delete it from your system without copying or forwarding it, and notify the sender of the error by reply email or by

RUN!
Don't walk to check
out the **Global Media**
and Entertainment
Company opportunity
available now!



Portal Login

Password is case sensitive


[Forgot Username?](#)

[Forgot Password?](#)

LOGIN

Congratulations!

This is the final step of the registration process. You will now have access to the Arise Portal. On the next page, you will see an overview of the client opportunities currently available. If you have not already done so, this is a good time to run the PC Check – to insure your systems and equipment meet the Arise policy standards.

 **Submit General Information - Completed**

 **Non-Disclosure Agreement - Completed**



Select Independent Contractor Type

IMPORTANT: Please log out and log back into the portal once you have successfully completed all necessary steps to allow the system to refresh and move you onto the last and final process! NOTE: Chrome not recommended

Submit Information

Change My Selection >>

Join a call center on the Arise Platform

Update Info >>



Select a Servicing Opportunity

You are in the final step of the registration process, selecting your first client opportunity! Select "Start" to move to the next page.

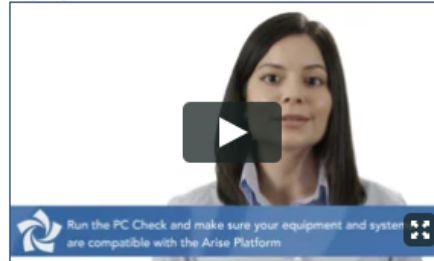
You are here

Select Client Opportunity

Start Now >>



Equipment Information



Selecting Your Client

- Once we have processed your request you will be able to refresh your screen and move into selecting your 1st client.
- Simply click “Start Now” to keep a view of what is currently available on the platform for immediate enrollment.

❖ **Note: It is recommended that all agents select a client for enrollment within the 1st 14 days of complete registration.**

THE CLIENTS

- You will see a screen like this
- It will have details listed of the current clients that have upcoming class enrollment availability.
- To learn more information simply click the green “Info” button
- For unanswered questions contact the business owner that you are registered with.

Arise[®]

Enrollment

Logout
User ID:2399354

Online Help

Available Opportunities

Filter All

General Client Info will be listed here for any current client the has Openings for agents

Info

Select

Opportunity closes 6/28/19

Type: Cust Svs

Course Cost: \$79.00

Min. Service Interval: 15.00

Classes Start:
7/29/2019

- *NEW START DATE*

Score a goal by providing customer support to sports enthusiasts and athletes nationwide - *NEW START DATE*

Info

Select

Type: Cust Svs

Course Cost: \$149.00

Min. Service Interval: 15.00

Classes Start:
7/1/2019

Enterprise is worldwide leader in the car rental industry. Agents will be ineligible if they have previously serviced Enterprise. Most available hours are evening hours.

Info

Select

Type: Cust Svs/Sales

Course Cost: \$149.00

Min. Service Interval: 15.00

Classes Start:
7/8/2019

Privacy Policy

Copyright 2018 Arise. All Rights Reserved.

Arise[®]

Notifications

Enroll today. It's easy!

Arise[®]

CLIENT CERTIFICATION COURSES

Before enrolling in a client program, agents must take and successfully complete a client certification course.

These courses start at \$50.

By completing these courses, agents will be able to service their account.

Information on this client's system that will be used by the system to track the agent's performance, as well as the performance of the agent and the client, will be used to track and report on the agent's performance and the client's performance.

HOW TO ENROLL IN A CLIENT PROGRAM

Get details on how to select a client program

DOWNLOAD

NEW USER INFORMATION SESSION

Get all of your questions answered!

REGISTER



*YOU ARE NOW A
REGISTERED AGENT*