

I.U.P.A.T. DISTRICT COUNCIL NO. 51

HEALTH AND WELFARE FUND

Fund Office: Zenith American Solutions, Administrator, 3 Gateway Center, 401 Liberty Ave., Ste. 1200, Pittsburgh, PA 15222-1024
Phone: (412) 471-2885 / 1-800-242-8923 / Fax: (412) 471-2891

CONTACTS FOR TRUSTEES, EMPLOYERS & PARTICIPANTS

TRUSTEE MEETINGS, LEGAL ISSUES, DATA REQUESTS, etc.

Primary

Dan Komara, Client Service Manager
412-471-2885, Ext. 556606
dkomara@Zenith-American.com

Secondary

Chris Schnupp, Client Service Executive
412-471-2885, Ext. 556609
cschnupp@Zenith-American.com

If Unavailable, Leave Message with:

Donna Harper, Administrative Assistant
412-471-2885, Ext. 556608
dharp@zenith-american.com

PARTICIPANT HEALTH & WELFARE ELIGIBILITY AND WORK HISTORY QUESTIONS

Primary

Kelfey Lawrence, Eligibility Analyst
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Secondary

Tonya Phillips, Eligibility Analyst
412-471-2885, Ext. 556722
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Department Manager:

Angie Cooper
412-471-2885, Ext. 556704
acooper@zenith-american.com

NOTE: Please contact Kelfey Lawrence and cc Tonya Phillips and Dan Komara on any eligibility or work history related question or request.

PARTICIPANT HEALTH CLAIMS

Claims Department Contacts

Primary

Chrisanne Michalski, Claims Adjuster
412-471-2885, Ext. 556708
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Secondary

Karrie Stewart, Claim Trainer/Auditor
412-471-2885, Ext. 556717
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Member/Provider Calls routed to Claim Queue when Primary Adjuster unavailable

Life Insurance:

Primary

Carolyn Leach, Claims Adjuster
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PARTICIPANT HEALTH CLAIMS

Claims Department Contacts (continued)

Weekly A&S:

Primary

Karrie Stewart, Claim Trainer/Auditor
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Secondary

Betty Bowles, Claims Adjuster
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Department Manager:

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ACCOUNTING DEPARTMENT

Primary

Kristina Berger, Accounting Specialist
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Department Manager:

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EMPLOYER CONTRIBUTION TRANSMITTAL PROCESSING & QUESTIONS

Primary

Stephanie Waychoff, Benefit Contribution Processor
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Team Leader

Julie Shumek
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Department Manager:

Jennifer Ebitz
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