

# PARENT INFORMATION SHEET

## Frequently Asked Questions

**Are we able to purchase portraits in addition the fund raising portrait?** Yes. We offer a range of specially priced packs to meet all budgets that can save you up to \$500. These discounted packs and individual prices are exclusive to the event and are not available any other time.

**What is the difference between a studio and outdoor portrait?** The studio portrait sittings are conducted on the school premises, indoor with a backdrop. The outdoor country sittings are conducted at my outdoor studio. This studio is located in the Yarra Valley and has many backdrops to explore and capture those precious moments.

**When do we get to view the photographs** Straight after the sitting. We provide large screen monitors and experienced staff to guide your family through the viewing process.

**Do the we (the parents) have to be in the photographs?** No. The families choose who they want in the photographs. This can be one generation or 3 it's entirely up to the family, we don't set restrictions on personal preferences.

**What should we wear?** That is entirely up to you, however we recommend that any stamps or temporary tattoos be removed. Some families like to wear the same coloured t-shirts and jeans to minimise the colours and keep the image modern and simplistic.

**Are there any rules?** Yes. No food or drink is allowed in the portrait area and we ask that people remove their shoes to ensure the backdrop stays clean. These rules only apply for indoor sittings.

**What is the duration of the sitting time?** Our sitting time is 15 minutes for studio indoor and 1 hour for the outdoor country sittings.

**Are there any restrictions on how many family members can be photographed in the one sitting?** No. As long as space allows there are no restrictions on the number of family members.

**What backdrops are used?** We use white portrait backdrops for the studio sittings (other backdrops can be requested by the school organisers and you will be advised if this is the case) and the beautiful surroundings of the Yarra Valley for the country sittings.

**Is there a limit on poses?** No, however there is a limit on time so we will fit in as many poses as possible for the timeframe allocated.

**When can we purchase their photographs?** On the day of the sitting, we take orders and payment on the day and leave it up to you to choose the images (we don't choose the images for you). We accept cash, cheque, EPOS and credit card (Mastercard & VISA only).

**Can we purchase a CD of all the images taken in the sitting?** Our Deluxe Package has a CD option so you can add this component if you wish to. CDs are not sold separately and are only available with this package.

**Do we pay more for black and white?** No. These events have many perks and that is one of them. This way you can request for images to be in black and white and not be charged extra. Our viewing team are happy to convert and crop images on the spot so you can see what they look like before making your decision.

**What if I forget my appointment time or I need to reschedule?** Simply call the school organiser for indoor sittings and myself (Lisa Angus on 03 5964 8385 or 0407 306 922) for the outdoor sessions.

**When will our family portraits be available?** Two to four weeks depending on the number of participants. They will be delivered to the school for the committee organisers or one of our team to hand out.

*"We like our photo sessions to be a fun, that way all involved have a good time. Our team is happy to assist you with any questions, so feel free to approach them if needed."*