



616-350-MELT  
WWW.FOCHEEZY.COM

## FO'CHEEZY CATERING FAQ'S

**Does Fo'Cheezy cater for weddings? What other events does Fo'Cheezy cater for?**  
Absolutely, We love sharing our tasty Meltz at every occasion! We also cater on Film Television & Commercial Sets, Film Festivals, Birthdays, Parties, Church Gatherings, Tastings, Meetings, OR any Special Events.

**How much is Fo'Cheezy service charge? Should I pay separately for gratuity?**  
Service charges typically run from 10%-20% for catered events. Our current service charge is 15% for any order of \$100 or more. Gratuity may be added or given at the time of the event, at your own discretion.

**What is the travel fee for & how is it determined?**  
The travel makes it possible for us to provide (labor & utilities) service to your area. If the event is within 8 miles of our downtown location, the travel fee is waived & anything beyond that we charge per mile.

**Do I need to provide a permit for Fo'Cheezy to cater my event?**  
If you are located in St. Petersburg, you will not need to obtain a permit. Outside cities may require \$90-\$350 in permit fees, unless we will be parking on property (in which case, permits may not be required). Please check with your city for its requirements.

**I have filled out the Catering Request Form, does this mean I have booked the event?**  
No, it is just a Request, in order to secure your event you would need to sign the Fo'Cheezy Contract & pay 50% deposit.

**Can I do a pick up order from the truck?**  
At this time we're not accepting pick up orders.

**The price quotes have gone up from the last time we talked, can you honor the old prices?**  
Unfortunately, unless a contract is signed by both Fo'Cheezy & the client with the old prices, we must adhere to our current prices.

**Do you require a minimum order? Can I pre-order a fixed amount of food and serve them in chaffing trays?**  
Yes, our minimum food orders are \$1000-\$2000+. Although Fo'Cheezy does not recommend chaffing trays, as the food taste best hot off the Fo'Cheezy griddle, you may do whatever you like. We do not, currently, provide chaffing trays.

Do we need to provide you with our own trash cans, plates, utensils and napkins? Yes.

How far in advance should I book a Fo'Cheezy event? How do I go about booking an event?  
When is the total due?

Catered events must be booked by Friday, 12noon, the week prior to the event. To book/secure a date, we would need both a signed/initialed Contract & a Deposit. Please email a completed Catering Request form so we can draw up a contract for you. The total, in full, is due via Credit Card two business days (no later than 48 hours) prior to your event, or by Cash on the day of your event (before doors open). Checks will only be accepted 10 DAYS PRIOR (to allow for clearance).

Is the Deposit Refundable?

Fo'Cheezy Requires a 50% deposit to secure any event. If your event is cancelled:

- If cancelled 30 or more days prior to the event date, the full deposit will be Refunded.
- If cancelled 15 to 29 days prior to event, ? of the deposit will be Refunded.
- If cancelled 4-14 days prior to event, the full deposit will be Retained by Fo'Cheezy.
- If cancelled 3 days or less prior to the event, the full amount of the event will be Retained / owed to Fo'Cheezy.

What form of payments do you accept?

Fo'Cheezy accepts cash, credit cards, (via PayPal) cashier & personal checks (checks must be received 10 business days prior to the event for clearance, payable to: Fo'Cheezy \$35 charge for any bounced / returned checks.



**616-350-MELT**  
**WWW.FOCHEEZY.COM**