

Hywel Dda Local Health Board Consultation

This document needs to be filled in by as many people as possible. It should take about 10 minutes.

This is the link to the online Questionnaire that has to be in by the 2nd of March 2012.

<https://www.ors.org.uk/online/index.php?sid=39399&lang=en>

Please be careful to read the questions carefully as they are loaded with assumptions.

Don't tick the "Radio Buttons" if you think that they can use the answer against us.

The following is a list of the questions with an example of how the questionnaire could be completed with some explanatory notes of what is behind the question itself.

Obviously it is up to every individual to complete the form in the way that they think is best for them and their circumstances.

Please Note: You do not have to complete the Radio Buttons but can just fill in the "reasons" pages.

Question 1: *Hywel Dda Health Board should aim to provide most (80%) of NHS services locally, through primary, community and social care teams working together.*

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Your Health Your Future

0% 100%

Hywel Dda Health Board's Vision - Care Closer to Home

Hywel Dda Health Board should aim to provide most (80%) of NHS services locally, through primary, community and social care teams working together.

To what extent do you agree or disagree with this vision?
Choose one of the following answers

☐ Strongly agree
☐ Tend to agree
☐ Neither agree nor disagree
☐ Tend to disagree
☐ Strongly disagree
☐ Prefer not to say

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Although this sounds marvellous and is commendable what it is inferring is that only 20% of people should be treated in hospital. Also it is an ideal, not a proven way treat people. They are looking to move care back into your homes like the 1940s where people were nursed by the women at home and the medical staff came in to treat them. This will apply to all age groups from children through to the very old. Women will be forced to look after their

relatives at home and will therefore not be able to earn a living which will have a major impact on all of us.

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Hywel Dda Health Board's Vision - Care Closer to Home

Hywel Dda Health Board should aim to provide most (80%) of NHS services locally, through primary, community and social care teams working together.

To what extent do you agree or disagree with this vision?
Choose one of the following answers:

☐ Strongly agree
☐ Tend to agree
☐ Neither agree nor disagree
☒ Tend to disagree
☐ Strongly disagree
☐ Prefer not to say

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Reasons for the answer to question 1 (Example only)

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Hywel Dda Health Board's Vision - Care Closer to Home

Hywel Dda Health Board should aim to provide most (80%) of NHS services locally, through primary, community and social care teams working together.

Please give reasons for your views if you wish

The question does not explain why only 80% of the people should be treated using the methodology that you propose. It also fails to address what exactly is meant by "NHS services locally", "Primary" and the Community and Social Care Teams". In other words it is impossible to understand exactly what you are asking.

Please note your response is limited to 650 characters (about 120 words).

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Question2: *Hywel Dda Health Board needs to ensure services meet quality and safety standards for patients. This will mean better patient care.*

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Quality and Safety of Services

Hywel Dda Health Board needs to ensure services meet quality and safety standards for patients. This will mean better patient care.

To what extent do you agree or disagree with this principle?
Choose one of the following answers

☒ Strongly agree
☐ Tend to agree
☐ Neither agree nor disagree
☐ Tend to disagree
☐ Strongly disagree
☐ Prefer not to say

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This is self evident. If you are not going to be treated well you wouldn't use the service.

Reasons for the answer to question 2.

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Quality and Safety of Services

Hywel Dda Health Board needs to ensure services meet quality and safety standards for patients. This will mean better patient care.

Please give reasons for your views if you wish

Please note your response is limited to 650 characters (about 120 words).

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Question 3: *The ageing population means that increasing numbers of people suffer from long-term chronic conditions. To what extent do you agree or disagree that service planning should treat this as a key priority?*
Choose one of the following answers

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Ageing Population

The ageing population means that increasing numbers of people suffer from long-term chronic conditions.

To what extent do you agree or disagree that service planning should treat this as a key priority?
Choose one of the following answers

☐ Strongly agree
☐ Tend to agree
☐ Neither agree nor disagree
☐ Tend to disagree
☐ Strongly disagree
☐ Prefer not to say

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It is true that we do have an increasing ageing population who will require support in later life. The point in this question is what is meant by “service planning”? Again they are not explaining what this means and therefore although it makes sense to acknowledge the realities of old age exactly what are they saying that they are going to do about it?

Reasons for question 3:

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Ageing Population

The ageing population means that increasing numbers of people suffer from long-term chronic conditions.

Please give reasons for your views if you wish

The wording of the question concerns "service planning". It is unclear what you mean by this statement and who is supposed to carry out and for what reason.

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09:10 18/02/2012

Question 4: Professional advice says that maintaining all services in every hospital is undesirable because it spreads expert resources too thinly, makes it difficult to recruit and retain specialist staff and jeopardises patient safety.

To what extent do you agree or disagree with specialising some services into fewer, fully equipped centres?



Firstly – what professional advice? Secondly this question is all about centralising services in one place – in this case they have already shown us their hand – as all regions believe that this is to be in Glangwili. (It is a clever question because specialist services like the Breast Unit in Llanelli will need to be in particular hospitals.)

It really means “Should your A & E be in Glangwili?”

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Specialised Services

Professional advice says that maintaining all services in every hospital is undesirable because it spreads expert resources too thinly, makes it difficult to recruit and retain specialist staff and jeopardises patient safety.

Please give reasons for your views if you wish

I think that each of the District General Hospitals (Bronglais, Glangwili, Prince Philip and Withybush) should have a fully functional A & E Department with supporting medical services and consultants.

Please note your response is limited to 650 characters (about 120 words).

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Question 5:

Developing specialised services will mean that some patients will need to travel further for some hospital services.

To what extent do you agree or disagree that this is reasonable in principle?

Choose one of the following answers

Again a clever question – if you want specialist treatment you will be happy to travel but for A & E Services we should not have to – otherwise it will be Glangwili again.

Reasons for question 5.

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Access

Developing specialised services will mean that some patients will need to travel further for some hospital services.

Please give reasons for your views if you wish

Travelling for specialist services is acceptable but local hospitals should deliver A & E Services supported by the medical requirements to service this.

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Question 6: Some patients with certain medical conditions will be eligible for hospital transport for some services. To what extent do you agree or disagree that transport services need to be improved?

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Transport

Some patients with certain medical conditions will be eligible for hospital transport for some services.

To what extent do you agree or disagree that transport services need to be improved?

Choose one of the following answers

☒ Strongly agree
☐ Tend to agree
☐ Neither agree nor disagree
☐ Tend to disagree
☐ Strongly disagree
☐ Prefer not to say

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The Services do need to be improved.

Reasons for question 6:

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Transport

Some patients with certain medical conditions will be eligible for hospital transport for some services.

Please give reasons for your views if you wish

The transport needs to be improved between hospitals with shuttles from one to the other every 15 minutes 18 hours per day so that people can access hospital services throughout the Hywel Dda region. In this way pressure could be lifted from one hospital and patients transferred swiftly where required ensuring high levels of safety.

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Question 7: The NHS in Wales is facing huge funding challenges, so the Health Board must organise services to spend the money it is allocated in a better way, achieve value for money and avoid duplication. To what extent do you agree or disagree that the Health Board should make the best use of scarce resources?

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Your Health Your Future

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Making Every Penny Count

The NHS in Wales is facing huge funding challenges, so the Health Board must organise services to spend the money it is allocated in a better way, achieve value for money and avoid duplication.

To what extent do you agree or disagree that the Health Board should make the best use of scarce resources?
Choose one of the following answers:

☒ Strongly agree
☐ Tend to agree
☐ Neither agree nor disagree
☐ Tend to disagree
☐ Strongly disagree
☐ Prefer not to say

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It does not discuss their interpretation of what “scarce resources” they mean but in principle using resources wisely is to be supported.

Reason for question 7

The screenshot shows a web browser window displaying the 'Opinion Research Services' survey for the 'Hywel Dda Health Board'. The page features the NHS Wales logo and the slogan 'Your Health Your Future'. A progress bar indicates 0% completion. The survey title is 'Making Every Penny Count', with a subtext explaining the NHS funding challenges. A text box for user input contains the response: 'Using ALL the resources wisely is to be commended. Keeping management overheads to a minimum is to be strongly advised cost considerations must not be used to degrade safe service delivery.' Navigation buttons for '<< Previous' and 'Next >>' are visible, along with a 'Resume later' link and a language dropdown set to 'English'. The footer includes accessibility links and contact information for Opinion Research Services.

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Your Health Your Future

0% 100%

Making Every Penny Count

The NHS in Wales is facing huge funding challenges, so the Health Board must organise services to spend the money it is allocated in a better way, achieve value for money and avoid duplication.

Please give reasons for your views if you wish

Using ALL the resources wisely is to be commended. Keeping management overheads to a minimum is to be strongly advised cost considerations must not be used to degrade safe service delivery.

Please note your response is limited to 650 characters (about 120 words).

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Question 8: A range of information about *Your Health Your Future* has been made available for the listening and engagement process. Please indicate any information you may have read / seen.



Self evident.

Question 7. Thinking about *Your Health Your Future* to what extent do you agree or disagree that it was reasonably clear and easy to understand.



You probably need to read it but it is an appalling document with no details, costings or even based in reality.

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Your Health Your Future

0% 100%

Information

Please give reasons for your views if you wish

This is an appalling document, uncosted, vague with no details whatsoever. It is probably one of the worst documents that I have ever read of this type.

Please note your response is limited to 650 characters (about 120 words).

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Question 8: Other Comments

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Your Health Your Future

0% 100%

Further Comments

Do you have any further comments you wish to make on the following service areas?
Check any that apply

☒ Care Closer to Home
☐ Women's and Children's Services
☐ Planned Care
☐ Unplanned Care
☐ General comments (including mental health)

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Fill in as required.

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Your Health Your Future

0% 100%

Further Comments

Please provide any further comments you have about Care Closer to Home in the box below:

This needs to be far better explained in both the delivery and costings and value for money.

Please note your response is limited to 650 characters (about 120 words).

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11:43 18/02/2012

Question 10: Personal Information – Up to you!!! (Probably not their business!!)

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Your Health Your Future

0% 100%

Personal Information

We ask the following questions in order to compare the views of different groups of people. Completion of this section is voluntary.

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0% 100%

Personal Information

*Are you...
Choose one of the following answers

☒ Providing your own personal response
☐ Submitting a response on behalf of an organisation
☐ Prefer not to say

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Your Health Your Future

0% 100%

Personal Information

What was your age on your last birthday?
Choose one of the following answers

☐ Under 25
☐ 25-34
☐ 35-44
☐ 45-54
☐ 55-64
☐ 65-74
☐ 75 or over
☒ Prefer not to say

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Personal Information

What is your full home postcode?
Please note that this information will only be used to understand if views differ depending on where people live.

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0% 100%

Thank You

Thank you very much for taking the time to complete this questionnaire. In order to save and submit your answers please click on the 'submit' button below.

Please note that once you have clicked on the 'submit' button there is no further opportunity to review or change your answers.

<< Previous Submit

Resume later

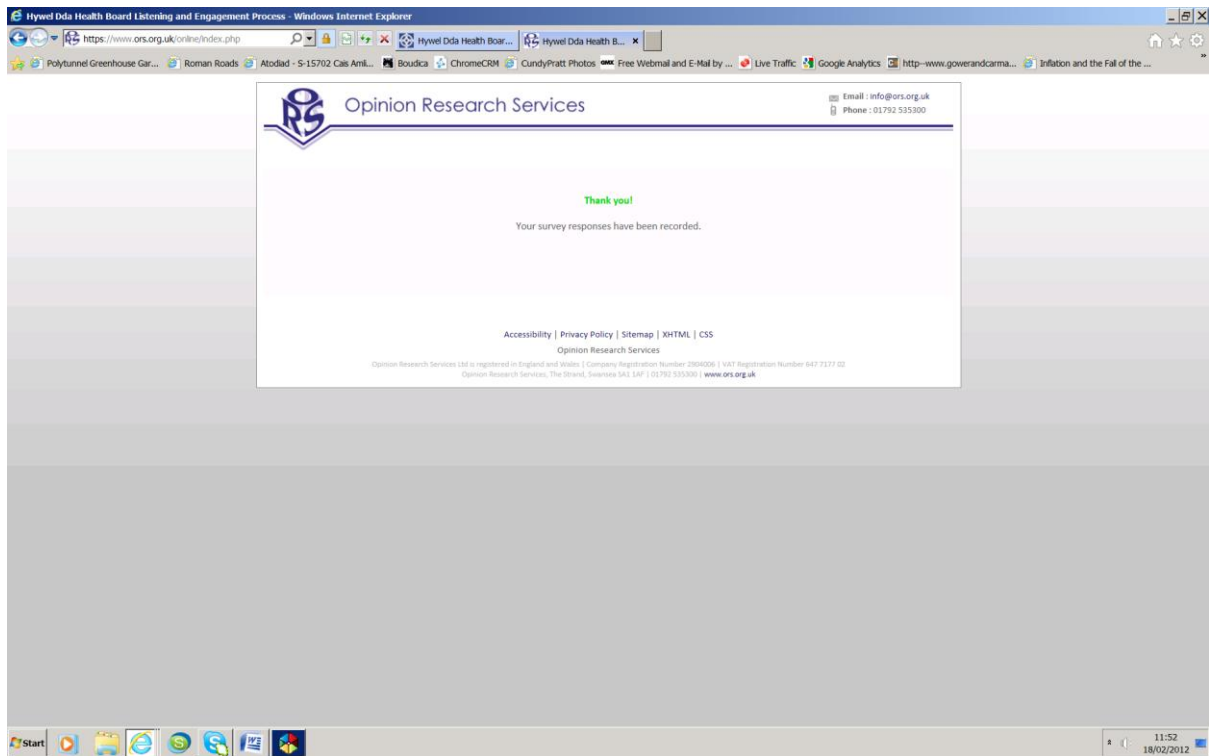
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You have finished!!!!!!

Remember it is probably best NOT to use the Radio Buttons if you think that the question is “loaded in their favour”. Just use the scripting boxes