

Bungalow Booking Conditions

Bookings are from 3pm on the day of arrival until 10am on the day of departure. Sorry – no arrivals accepted after 7pm without prior arrangement

A non-refundable deposit of £100 per week or part week is required for each bungalow.

The balance owed is due 6 weeks before the start of your holiday unless agreed otherwise and is only refundable, in the event of your cancellation, where we are able to re-let the accommodation. If this is not possible then no refund can be made. If the balance is not received within 4 weeks of your arrival date then the accommodation may be re-let.

Please note that we are a family park and regrettably cannot take bookings from groups.

One well behaved dog is welcome in 'Kittiwake' only but must be kept on a lead no longer than 2 metres **at all times**. All dog mess must be cleared up immediately and disposed of in the dog bins provided. Dogs must never be left alone in the accommodation when you go out. Dogs should be exercised in the dog field provided at the front of the park please rather than around the campsite.

If you fail to arrive on the date you have booked then your accommodation may be re-let from 10am the following day, unless we have been informed of your delay.

The speed limit throughout the park is strictly 5mph. Cars should be parked in the car park, never outside accommodation, even for packing and unpacking purposes.

All quiet outside by 10.00pm please. At all other times the enjoyment of others must not be compromised by excessive noise or rowdy/nuisance behaviour.

Parents are responsible for providing the appropriate supervision of all their children at all times whilst on the park.

Bikes are allowed on the site provided they are ridden slowly and with care.

The proprietors reserve the right to refuse a reservation or to terminate a booking of any person whose conduct is deemed detrimental to the well-being or comfort of other park visitors or whose behaviour is deemed unacceptable by said proprietors. No refund for fees paid will be given under these circumstances.

The proprietors cannot accept liability in respect of personal injury or for loss of visitors property however caused.

Please respect your accommodation and leave it clean and tidy.

All damage/breakages to the accommodation and its contents should be reported to the proprietors as soon as possible and in any event before you leave. A fee may be payable in respect of the damage/breakage.

All the contents of your accommodation remain the property of Franchis Holidays and should not be removed from the bungalow.

The proprietors reserve the right to enter your accommodation, even in your absence, for the purpose of maintenance, repair etc.

All visitors to the site must comply with the instructions of the proprietors in the interest of safety and comfort for all.

May we point out that a booking constitutes a contract between yourself and Franchis Holidays and payment of your fees constitutes acceptance of these conditions.