



**Melanie Miller**

**Senior Inclusion Strategist**

Melanie is a highly accomplished and sought-after consultant and speaker offering organizations consulting and training services, keynotes, and design with a focus on optimizing organizational effectiveness. Having conducted hundreds of workshops and speaking engagements, Melanie consistently receives excellent reviews and outstanding evaluations.

Previously, Melanie served corporate America in a sales and advertising capacity. She uses her “business lens” to provide organizational development consulting, training, culture audits, speaking/keynoting, and needs assessments throughout North America and abroad. Storytelling forges connections among people, and Melanie has found that telling stories is one of the most potent ways leaders have to influence, teach, and inspire. She incorporates this skill in developing numerous programs incorporating the multi-facets of leading, managing, and leveraging organizational strength through inclusive leadership. Her professionalism, customer focus, quality, respect, and integrity are the values she uses to achieve stellar results.

Throughout her career, her engaging, high-energy, encouraging, and interactive style has allowed for positive and productive results. By utilizing an integrated and strategic suite of solutions for diversity and inclusion, Melanie guides employees to achieve higher levels of engagement and organizations to exceed their business objectives. She has developed and led training and consulting services for all levels of national and international organizations of various size and industry sectors, including education, government, and non-profits.

As a master facilitator certified in several national programs for leading companies, one example of Melanie’s commitment to excellence is her multi-year relationship with IBM, including being charter faculty for the implementation of their ground-breaking *Minority Women in Leadership Institute*. A featured speaker at the Harvard University Women’s Leadership Institute, Melanie has also been quoted by several leading industry publications. She has been heard on TV, radio, panels, and podcasts on how organizations can drive inclusion.

She has been the featured speaker/keynote speaker for several organizations. Melanie has worked with many noteworthy companies including Coca-Cola, AT&T, Merck & Co., McKesson, Sodexo, Anheuser-Busch, CIGNA, Siemens Medical, Microsoft, Verizon, Citibank, UPS, Delta Airlines, PGA, Capital One, Lockheed Martin, Amgen, PepsiCo, Novartis, NASA, Toyota, and ALCOA. Additionally, Melanie has worked in a leadership role with several associations: e.g., The Johnnetta B. Cole Global Diversity and Inclusion Institute's Chief Diversity Officer Forum, Linkage, and The Multicultural Forum. She was also on senior faculty for The American Institute for Managing Diversity's *Diversity Leadership Academy*, a community-based initiative. Furthermore, she partners with the University of Michigan's Ross School of Business and Scott Page on inclusion research and consulting.

#### AREAS OF SPECIALTY

- Keynotes
- Inclusion & Engagement
- Unconscious Bias
- Women in Leadership
- Micro-Behaviors
- Empathy and Belonging
- Intergenerational
- Cultural Proficiency
- Harassment and Respect
- ERG (BRG) and council support
- Design & Delivery

Melanie has been named to the *Presidential Who's Who Among Business and Professional Achievers*. Her pro bono work is with local schools.

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