## **Real Hope Real Help**

1001 Cross Timbers Road, Ste. 1240 Flower Mound, TX 75028 Ph: (972) 966-1079 F: (972) 767-0755 Realhoperealhelpdr.d@outlook.com



## **TESTING INFORMATION**

We offer a variety of testing services within our office. During your initial consultation, your clinician will gather a comprehensive patient history and discuss the needs to create a testing course designed specifically for you or your child. Because this is a patient-centered approach, testing details and time typically vary from patientto-patient. Depending on the amount of time your clinician deems necessary for the testing. Most testing is done face-to-face with a qualified testing technician under the supervision of your clinician. Throughout the testing sessions, different testing protocols and techniques will be used to assess the current level of function. At times we may have to break your session into multiple appointments. Afterwards, this information will be scored and analyzed by the testing technicians, as well as your clinician, who will then put it into a comprehensive report to share with you.

Testing benefits through your insurance policy are often different than your standard office visit benefits. As a courtesy, we will check your benefits and inform you of what we learn. This is not a guarantee of coverage nor a guarantee of payment. You are responsible for any non-payments if you decide to proceed with the tests that were denied by your insurance company. Please be aware that some, and perhaps all, of the services provided may not be covered and not considered medically necessary under your individual policy. Also, insurance companies do not cover any educational testing. We will provide necessary information to the insurance carrier to obtain pre-authorization and approval.

Testing performed through private pay will be informed before scheduling the total fee for the testing.

Depending on the protocols testing can run anywhere from \$500 to \$2000 or in rare cases could be more. Additionally, you will incur a Protocol Fee based on the number of tests administered. Any misplaced test which have to be reissued and/or not returned on the day of testing or prior to testing will incur additional fees. Missed appointments, without calling 24-hours prior to cancellation will be assessed a \$85.00 charge for no call no show appointment. Payment for testing will be due in full at the first testing appointment based on the information provided. If you are unable to pay the estimated portion in full, please contact the office to set up a payment plan. Please note, payment plans require placing a credit card on file with our office.

Testing is a patient-centered process that requires additional administrative work for scoring/analyzing/report writing. After we have received all the forms that were sent home and our report writing is completed, we will call you to schedule an appointment with your clinician to review the results. You may expect to receive your testing results within two months. You will receive a copy of the report for your records at that time.

I have read, understand, and agree to the above testing process and the patient financial responsibility associated.

Print Name