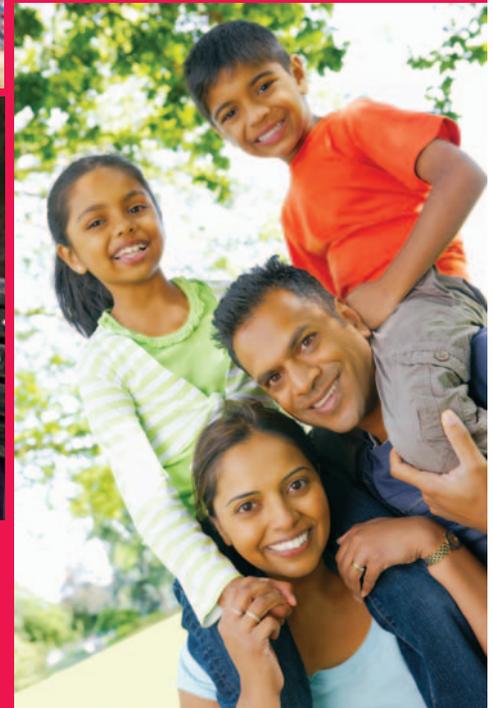


# OSCEOLA COUNTY

## Resource Guide for Families 2013



## **CHILDREN'S SERVICES**

### **CRISIS / FOSTER CARE SERVICES**

#### **Children's Advocacy Center**

704 Generation Pt., Kissimmee, FL 34744  
**407-518-6936**

#### **Children's Home Society**

*CINS/FINS - A diversion program for youth exhibiting at risk behaviors and provides case management and counseling to try and keep youth out of the Delinquency System; Visitation Center; Targeted Case Management - For kids through age 17. Case managers help link kids to mental health services, help to coordinate services and monitor their progress.*

2653 Michigan Ave.  
Kissimmee, FL 34744  
**407-846-5220**

#### **Child Protection Team/ Orlando Health**

*Provides medically directed program for child abuse and neglect cases*  
**407-518-6936 x288**

#### **Community Based Care of Central Florida**

*Oversees foster care, adoption and other child welfare issues including case management, adoption, legal services, supervised parental visitation, foster parent training and social worker licensing.*  
111 E. Monument Ave., Ste. 501  
Kissimmee, FL 34741  
**321-441- 2060**  
[www.cbccfl.org](http://www.cbccfl.org)

#### **Department of Children and Families**

1507 N. John Young Pkwy.  
Kissimmee, FL 34741  
**1-800-96-ABUSE**  
[www.dcf.state.fl.us](http://www.dcf.state.fl.us)

#### **Devereux Florida**

*Individual / family therapy, psychiatric evaluations, medication management*  
704 Generation Pt.  
Kissimmee, FL 34744  
**321-281-3840**  
[www.devereux.org](http://www.devereux.org)

#### **Foundation for Foster Children**

2807 Edgewater Dr.  
Orlando, FL 32804  
**407-422-4615**  
[www.foundationforfosterchildren.org](http://www.foundationforfosterchildren.org)

#### **Give Kids Safe Shelter**

[www.givekidssafeshelter.org](http://www.givekidssafeshelter.org)

#### **Guardian Ad Litem**

2 Courthouse Square, Ste. 3400  
Kissimmee, FL 34741  
**407-742-6655**  
[www.guardianadlitem.org](http://www.guardianadlitem.org)

#### **Grace Landing**

*Home for aged out foster care and homeless boys ages 18-23*  
Kissimmee, FL  
**407-470-6041**

#### **Intervention Services, Inc.**

*Adoption & Foster Care Services, Independent Living, Case Management*  
802 N. Hoagland Blvd.  
Kissimmee, FL 34741  
**407-931-2911 x100**  
[www.interventionservices.com](http://www.interventionservices.com)

#### **Missing Children Center**

**1-800-330-1907**

#### **National Center of Missing and Exploited Children**

**1-800-843-5678**  
[www.missingkids.com](http://www.missingkids.com)

#### **Parent Hotline**

*24 hr counseling for parents. Support to adult survivors of incest/child abuse.*  
**1-800-FLA-LOVE**  
**1-800-352-5683**

#### **Park Place Behavioral Health**

*Baker Act Receiving Facility*  
206 Park Place Blvd.  
Kissimmee, FL 34741  
**407-846-0023**  
[www.ppbh.org](http://www.ppbh.org)

#### **The Center for Drug Free Living Prevention Services**

*Children and youth attend various community sites and participate in life skills, tutoring, field trips and guest speakers.*  
2540 Michigan Ave., Suite A  
Kissimmee, FL 34744  
**407-846-5285 (Kissimmee)**  
**407-245-0045 (Orlando)**  
[www.cfdfl.com](http://www.cfdfl.com)

#### **The Healing Tree Orlando Health**

*Counseling for child sexual abuse survivors and their non-offending caregivers as well as for individuals impacted by HIV/AIDS*  
704 Generation Pt.  
Kissimmee, FL 34744  
**407-518-6936 x239**

#### **Youth and Family Alternatives, Inc.**

*Case management, licensing, placement and adoption services for child welfare cases.*  
2540 Michigan Ave., Ste. C  
Kissimmee, FL 34744  
**321-219-1176**

## **EDUCATIONAL SERVICES**

### **Community Coordinated Care for Children (4C)**

*Provides the following services on behalf of the Early Learning Coalition of Osceola County: eligibility services for School Readiness & Voluntary Pre-Kindergarten (VPK) programs and child care resource & referral services.*  
2220 E. Irlo Bronson Mem. Hwy., Unit #7  
Kissimmee, FL 34744  
**321-219-6300**  
[www.4cflorida.org](http://www.4cflorida.org)

### **Early Learning Coalition of Osceola County**

*Oversight of the School Readiness & Voluntary Pre-Kindergarten (VPK) programs and child care resource and referral services.*  
**407-933-5353**  
[www.elcosceola.org](http://www.elcosceola.org)

### **Education Foundation - Osceola County**

*Provides scholarships, scholarship counseling, mentoring, free store for teachers and classroom mini-grants.*  
2310 New Beginnings Rd., Ste. 118  
Kissimmee, FL 34744  
**407-870-4855**

### **Head Start**

*Provides educational program for 3 and 4 year olds as well as health, nutrition, mental health, and disabilities services. Some classrooms also provide Voluntary Pre-Kindergarten (VPK) which extends the day.*  
**321-219-6211**

### **Pre-School Education and Evaluation Program (PEEP)**

*Development screening, occupation and speech therapy*  
**407-891-1178**

### **School District-Families in Transition Program**

Assisting Homeless students & families to enroll and succeed in school  
**407-870-4983**

**School District of Osceola County**  
Safe Schools/Healthy Students Initiative  
**407-343-8677**  
[www.sshsosceola.com](http://www.sshsosceola.com)

**Sylvan Learning Center (For Profit)**  
Tutoring, remedial classes, SAT Prep  
**407-944-9661**

**The School District of Osceola County**  
Public Schools  
817 Bill Beck Blvd.  
Kissimmee, FL 34744  
**407-870-4600**  
[www.osceola.k12.fl.us](http://www.osceola.k12.fl.us)

Adult Education	407-518-8140
Attendance Questions	407-870-4897
Bus Transportation Department	407-518-4540
Career & Technical Education	407-518-4580
Charter Schools	407-870-4847
Community Liaison	407-870-4850
(English & Spanish) Hotline	
District Information	407-870-4007
District Switchboard	407-870-4600
Dual Language Program	407-870-4999
Education Foundation-Osceola	407-870-4855
Elementary School Instruction	407-870-4849
Employment	407-870-4800
Environmental Center	407-870-0551
Exceptional Student Education	407-343-8700
Extended Day Program	407-343-8780
Free/Reduced Lunch Program	407-870-4678
High School/ Middle	
School Instruction	407-870-4901
Home Schooling	407-518-2909
Mentoring	407-348-9204
Migrant Programs	407-870-4956
Multicultural/ESOL	407-870-4848

*OASIS School*

Volunteer Program	407-870-4955
Out-of-Zone Requests	407-870-4870
Pre-Kindergarten Program	407-870-4911
Scholarship Information	407-870-4855
Student Academic Counseling	407-870-4841
Student Mental Health Services	
& Registration Info	407-870-4897
Student Testing Information	407-870-4056
Title 1 Parent Information	407-518-2961
Technical Education	407-344-5080

**The Three Kings in Osceola, Inc.**  
Provides educational workshops to develop leadership skills in community service, education and business.  
3275 S. John Young Pkwy., Ste. 223  
Kissimmee, Florida 34746  
**407-873-8263**  
[info@3kingsosceola.com](mailto:info@3kingsosceola.com)

**UCP of Central Florida Osceola Campus**  
Occupational, physical and speech evaluations and therapy for children with developmental delays up to age 21, Inclusive birth to five charter preschool  
448 W. Donegan Ave.  
Kissimmee, FL 34741  
**407-932-3445**  
[www.ucpcf.org](http://www.ucpcf.org)

**UF/IFAS Osceola County Extension Services**  
Youth education on life skills, leadership and citizenship.  
**321-697-3000**  
<http://osceola.ifas.ufl.edu>

**OTHER**  
**Florida Department of Revenue**  
Child Support Enforcement  
3501 W. Vine St., #105  
Kissimmee, FL 34741  
**1-800- 622-5437 Customer Service**  
**1-877-769-0251 Regarding Payments**

**Give Kids the World**  
**407-828-8950**

**Ident a Kid**  
**407-847-3895**

**Kinship Center - USF**  
Emotional support, info & referral or relative caregivers throughout Florida  
**1-800-640-6444 Warmline**  
[www.flkin.org](http://www.flkin.org)

**Osceola Wish Foundation**  
**407-518-9474**

**Sunshine Foundation's Dream Village**  
**863-424-4188**

### **COUNSELING SERVICES**

**After Court Solutions**  
Free Parenting and Anger Evaluation  
120 Broadway Ave., Ste. #206  
Kissimmee, FL 34741  
**407-944-1155 Fax 407-574-5959**

**Beltran Behavioral Health Care**  
3214 Hillsdale Ln.  
Kissimmee, FL 34741  
**407-518-9161**

**CAC-Child Protection Team/ Orlando Health**  
Provides medically directed program for child abuse and neglect cases  
**407-518-6936 x 235**

**Central Florida Behavioral Hospital**  
Inpatient Treatment and Partial Hospitalization Services for Children, Adolescents, and Adults  
6601 Central Florida Pkwy.  
Orlando, FL 32821  
**407-370-0111**

**Community Counseling Center of Central Florida, LLC**  
Anger management and parent education courses, mental health counseling & assessments  
**407-291-8009**  
[www.ccccf.org](http://www.ccccf.org)

**Clinical Innovations**  
**David Euwema, LMHC**  
600 N. Thacker Ave., Ste. A7  
Kissimmee, FL 34741  
**407-933-2544**

**John Daniels, PhD.**  
221 E. Ruby St., Bldg. B  
Kissimmee, FL 34741  
**407-518-0770**

**Sandra Davis, PhD., LMHC**  
600 N. Thacker Ave., Ste. A1  
Kissimmee, FL 34741  
**407-870-5788 Fax (407)870-2766**  
[www.dr.sandradaavis.com](http://www.dr.sandradaavis.com)

**Devereux Florida**  
Individual / family therapy, psychiatric evaluations, medication management  
704 Generation Point  
Kissimmee, FL 34744  
**321-281-3840**  
[www.devereux.org](http://www.devereux.org)

**Family Court Education and Mediation Services, Inc.**  
8 Broadway, Ste. 226  
Kissimmee, FL 34741  
**407-931-1778**

**Family Life Services Counseling Inc.**  
Non For Profit Organization that is Bi-Lingual English and Spanish and offers, BIP groups, Anger Management, Parenting classes, Substance Abuse groups, Domestic Violence groups, as well as individual therapy, Psycho-Social and Psycho-

Educational Groups for all the above, as well as Family Therapy and Marriage and Couple Therapy. We also work on a sliding scale with those that don't have any Insurance.

419 West Vine St.  
Kissimmee, FL 34741

**407-518-9505**

[www.familylifervicescounseling.webs.com](http://www.familylifervicescounseling.webs.com)

### **Florida Sheriffs Youth Ranches, Inc.**

Family Counseling Services

**386-749-9999**

[www.youthranches.org](http://www.youthranches.org)

### **Greenhouse Counseling Program**

Provides counseling to both youth and adults. Also offers Parenting Classes using the Nurturing Parent Program.

**407-846-5220**

### **Head Start / Early Head Start**

Mental Health & Disabilities

Children Birth to age 3

**321-219-6204**

### **Hospice of the Comforter**

Grief/Loss Counseling for Children

**407-682-0808**

### **House of Freedom**

Substance Abuse, Mental Health, Counseling, Psychiatric Evaluations

2311 N Orange Blossom Trail

Kissimmee, FL 34744

**407-957-9077**

[www.houseoffreedom.com](http://www.houseoffreedom.com)

### **Intervention Services, Inc.**

Behavior Analysis, Counseling,

Psychiatric evaluations

804 N. Hoagland Blvd.

Kissimmee, FL 34741

**407-931-2911**

[www.interventionservices.com](http://www.interventionservices.com)

### **JMJ Life Center**

Open Monday, Tuesday,

Thursday & Friday

9:30 am - 2:00pm

510 Brown Chapel Rd.

St.Cloud, FL

**407-891-6969**

### **NAMI-National Alliance on**

Mental Illness Osceola

**407-846-1800**

### **Park Place Behavioral Health**

Mental Health and Substance Abuse  
Children and Adults

206 Park Place Blvd.

Kissimmee, FL 34741

**407-846-0023**

[www.ppbh.org](http://www.ppbh.org)

### **School District of Osceola County**

Safe Schools/Healthy Students Initiative

**407-343-8677**

[www.sshsosceola.com](http://www.sshsosceola.com)

### **Leonard J. Skizynski, PsyD**

3379 W. Vine St., Ste. 309

Kissimmee, FL 34741

**321-284-1840**

### **The Healing Tree**

#### **Orlando Health**

Counseling for child sexual abuse survivors and their non-offending caregivers as well as for individuals impacted by HIV/AIDS

704 Generation Pt.

Kissimmee, FL 34744

**407-518-6936 x239**

### **Turning Point Counseling**

3112 17th St.

St. Cloud, FL 34769

**407-957-4176**

**407-291-8009**

[www.ccccf.org](http://www.ccccf.org)

### **DOMESTIC VIOLENCE**

#### **RESOURCES**

#### **At Family Resource Center**

Teen Dating Violence / Teen Support Group

600 N. Thacker Ave., #D62

Kissimmee, FL 34741

**407-557-8431 / 321-206-6560**

[www.atfamilyresourcecenter.net](http://www.atfamilyresourcecenter.net)

#### **Beltran Behavioral Health**

Batterers' Intervention Classes

3214 Hillsdale Ln.

Kissimmee, FL 34741

**407-518-9161 Fax 407-518-9942**

#### **Clinical Innovations**

#### **David Euwema, LMHC**

Offers Batterers' Intervention Classes

600 N. Thacker Ave., Ste. A7

Kissimmee, FL 34741

**407-933-2544**

#### **Family Court Education and Mediation Services, Inc.**

Offers Batterers' Intervention

Classes & Parenting Classes

8 Broadway Ave., Ste. 226

Kissimmee, FL 34741

**407-931-1778**

#### **Help Now of Osceola, Inc.**

Provides safe shelter and counseling for victims of domestic violence.

Sexual Assault Program services

provide advocacy, support groups,

awareness classes, and accompaniment

during forensic examinations by an

advocate with privilege.

821 Emmett St.

Kissimmee, FL 34741

**407-847-3286**

**407-847-8562 24 hr crisis line**

**407-847-4668 Sexual Assault Hotline**

[www.helpnowshelter.org](http://www.helpnowshelter.org)

### **National Domestic Violence**

#### **TTY Hotline**

For deaf, hard of hearing and

deaf-blind persons

**1-800-787-3224 24 hour hotline**

#### **State of Florida Division of Victim Services**

To apply for financial assistance for medical care, lost income, mental health services, funeral expenses and other

out-of-pocket expenses directly

related to the injury.

**1-800-226-6667**

#### **GAY & LESBIAN PROGRAMS**

#### **Orlando Youth Alliance**

**321-279-8041**

#### **Pflag**

P. O. Box 141312, Orlando, FL 32814

**407-236-9177**

[pflagorlando@yahoo.com](mailto:pflagorlando@yahoo.com)

#### **Equality Florida**

**813-870-3735**

[www.eqfl.org](http://www.eqfl.org)

#### **The Center**

946 N. Mills Ave., Orlando, FL 32803

**407-228-8272**

<http://glbcc.org/>

#### **SUBSTANCE ABUSE**

#### **After Court Solutions**

16 Broadway Ave., Kissimmee, FL 34741

**407-944-1155 Fax 407-574-5959**

#### **Addiction Receiving Facility (ARF)**

Juvenile's court ordered for Substance

Abuse Assessments

**407-245-0012**

#### **Alcoholics Anonymous**

2539 Hansrob Rd., Orlando, FL 32804

[www.alcoholics-anonymous.org](http://www.alcoholics-anonymous.org)

**Beltran Behavioral Health**  
**John Beltran, Ph.D**  
3214 Hillsdale Ln., Kissimmee, FL 34741  
**407-518-9161 Fax 407-518-9942**

**Cornerstone Church Celebrate Recovery**  
**407-892-3300**

**The Center for Drug Free Living, Inc.**  
*Osceola Prevention, Community Based Prevention, Substance Abuse Treatment*  
2540 Michigan Ave.  
Kissimmee, FL 34744  
**407-846-5285 (Kissimmee)**  
**407-245-0045 (Orlando)**  
[www.cfdfl.com](http://www.cfdfl.com)

**Episcopal Counseling Center**  
2745 Canoe Creek Dr., St. Cloud, FL 34772  
**407-423-3327**

**Family Court Education and Mediation Services, Inc.**  
8 Broadway Ave., Ste. 226  
Kissimmee, FL 34741  
**407-931-1778**

**Help Line 407-870-8282**  
**407-240-1181 Spanish group**  
[www.aahispanos.org](http://www.aahispanos.org)

**Intervention Services, Inc.**  
804 N. Hoagland Blvd.  
Kissimmee, FL 34741  
**407-931-2911**  
[www.interventionservices.com](http://www.interventionservices.com)

**Narcotics Anonymous**  
**407-425-5157**

**Osceola County Intergroup Alcoholics Anonymous**  
750 Office Plaza Blvd., Ste. 302  
Kissimmee, FL 34744  
**407-870-8282**  
[Osceolaintergroup.org](http://Osceolaintergroup.org)

**Park Place Behavioral Health**  
*Substance Abuse & Mental Health*  
206 Park Place Blvd.  
Kissimmee, FL 34741  
**407-846-0023**  
[www.ppbh.org](http://www.ppbh.org)

**Sandra Davis, PhD., LMHC**  
600 N. Thacker Ave., Ste. A1  
Kissimmee, FL 34741  
**407-870-5788 Fax 407-870-2766**  
[www.drsandradavis.com](http://www.drsandradavis.com)

**Transition House**  
*Assist w/educational and health services in a halfway house setting*  
**407-846-0068**

**Turning Point Counseling**  
3112 17th St., St. Cloud, FL 34769  
**407-957-4176**

**OTHER COUNSELING**  
**Devereux Florida**  
*Individual / family therapy, psychiatric evaluations, medication management*  
704 Generation Pt.  
Kissimmee, FL 34744  
**321-281-3840**  
[www.devereux.org](http://www.devereux.org)

**Hospice of the Comforter**  
*Caring for terminally ill patients and their families in their homes.*  
480 W. Central Pkwy.  
Altamonte Springs, FL 32714  
**407-682-0808**  
[www.hospiceofthecomforter.org](http://www.hospiceofthecomforter.org)

**JMJ Life Center**  
*Adoption, counseling, pregnancy test*  
*Open Daily except Wednesday*  
9:30am - 2:00pm  
510 Brown Chapel Rd.  
St. Cloud, FL 34769  
**407-891-6969**

**Osceola Pregnancy Center**  
*Counseling, baby items provision, information and referral*  
1340 W. Columbia St.  
Kissimmee, FL 34741  
**407-846-9101**

**SHINE**  
*Help Medicare clients to make informed decisions about healthcare issues*  
**1-800-963-5337 or 407-839-4357**

**UCF-Community Counseling Clinic**  
*Free individual, couple, family or child counseling services*  
**407-823-2052**

**VITAS Healthcare Corp. of Central Florida**  
*Bereavement counseling, in-patient care, personal care*  
1200 N. Central Ave., Ste. 200  
Kissimmee, FL 34741  
**407-846-8667**  
[www.vitas.com](http://www.vitas.com)

## **DISABILITY SERVICES**

**Division of Vocational Rehabilitation**  
*Range of services for disabled adults 16+*  
102 Park Place Blvd., Bldg. B, Ste. 3  
Kissimmee, FL 34741  
**407-846-5260**  
[www.rehabworks.org](http://www.rehabworks.org)

**Epilepsy Foundation**  
*Medical & Prescription services for Epileptic patients*  
1221 W. Colonial Dr., Ste. 103  
Orlando, FL 32804  
**407-422-1416**

**Gentiva Health Service**  
*Medical Services @ home for people who cannot leave home.*  
829 E. Oak St., Ste. C  
Kissimmee, FL 34744  
**407-931-2600**  
**1-800-830-4642 Emergency**

**Head Start / Early Head Start**  
*Children birth to age 3 disabilities service*  
**321-219-6204**

**Lighthouse Central Florida**  
*Services for the visually impaired*  
**407-898-2483**  
[www.lighthousecentralflorida.org](http://www.lighthousecentralflorida.org)

**Osceola Opportunity Center**  
310 N. Clyde Ave.  
Kissimmee, FL 34741  
**407-847-6016**

**UCP of Central Florida Osceola Campus**  
*Occupational, Physical and speech evaluations and therapy for children with developmental delays up to age 21, inclusive birth to five charter preschool.*  
448 W. Donegan Ave.  
Kissimmee, FL 34741

**407-932-3445**  
[www.ucpcf.org](http://www.ucpcf.org)

## **EDUCATIONAL SERVICES**

**ADULT EDUCATION**  
**Adult Learning Center Osceola**  
*GED, English/Spanish as 2nd Language*  
501 Simpson Rd.  
Kissimmee, FL 34744  
**407-344-5080**  
[www.alco.osceola.k12.fl.us](http://www.alco.osceola.k12.fl.us)

**Habitat for Humanity of  
Osceola County**

*Homeownership Education, financial  
literacy and life skills*

2340 N. Orange Blossom Tr.

Kissimmee, FL 34744

**407-343-1900**

[www.habitatosceola.org](http://www.habitatosceola.org)

**Valencia College**

*Enrollment Services Department*

**407-582-1507**

[nsepulveda@valenciacollege.edu](mailto:nsepulveda@valenciacollege.edu)

**Vocational Education for**

*Developmental Disabilities Osceola*

102 Park Place Blvd., Bldg. B, Ste. 3

Kissimmee, FL 34741

**407-846-5260**

**PARENTING CLASSES**

**After Court Solutions**

*Free Parenting Evaluation*

16 Broadway Ave.

Kissimmee, FL 34741

**407-944-1155 Fax 407-574-5959**

**Beltran Behavioral Health**

*Parenting Skills Classes*

3214 Hillsdale Ln.

Kissimmee, FL 34741

**407-518-9161 Fax 407-518-9942**

**Children's Home Society**

*Nurturing Parent Classes for  
parents of younger children and  
parents of adolescents.*

2353 Michigan Ave.

Kissimmee, FL 34744

**407-846-5220**

[www.chsfl.org](http://www.chsfl.org)

**CINS/FINS**

**Visitation Center**

*Offer Free Parenting Classes.*

**407-846-5220**

**Community Counseling Center of  
Central Florida, LLC**

*Anger Management and Parent  
Education courses, Mental Health  
Counseling & Assessments*

**407-291-8009**

[www.ccccf.org](http://www.ccccf.org)

**Head Start / Early Head Start**

*Provide training and services  
to expecting mothers*

**321-219-6204**

**The Center for Drug Free  
Living, Inc.**

*Provide Parenting Classes*

2540 Michigan Ave.

Kissimmee, FL 34744

**407-846-5285 (Kissimmee)**

**407-245-0045 (Orlando)**

[www.cfdfl.com](http://www.cfdfl.com)

**Parent Helpline**

**1-800-352-5683**

**Turning Point Counseling**

*Parenting Classes for Divorcing parents  
and Kids Classes for Divorce.*

*Parenting Skills Classes*

3112 17th St.,

St. Cloud, FL 34769

**407-957-4176**

**ALTERNATIVE EDUCATION  
PROGRAMS**

**Challenger Learning Center**

*High School education for dropouts*

2216 Irlo Bronson Memorial Hwy.

Kissimmee, FL 34744

**407-932-1911**

**Endeavor**

**407-932-1911**

**GED Exit Option Program**

**407-932-1911**

**Maverick High School of  
Osceola County**

*Charter High School*

1100 North Main St.

Kissimmee, FL 34741

**321-250-1871**

**New Beginnings**

*Educational Complex*

2320 New Beginnings Rd.

Kissimmee, FL 34744

**407-348-4466**

**New Dimensions High School**

*Charter High School*

4900 Old Pleasant Hill Road

Kissimmee, FL 34759

**Phone: 407-870-9949**

**Project COPE**

*High School Education for teen parents*

**407-932-1911**

**Technical Education**

**Center Osceola**

501 Simpson Rd., Kissimmee, FL 34744

**407-344-5080**

[www.osceola.k12.fl.us](http://www.osceola.k12.fl.us)

**ELDERLY SERVICES**

**Alzheimer's Association**

**407-228-4299**

**Add: 24 HR Helpline: 800-272-3900**

[www.alz.org/cnfl/](http://www.alz.org/cnfl/)

**American Association of Retired**

**Persons (AARP)**

**1-800-424-3410**

**CARES Program**

*Comprehensive Assessment and Review  
of Long Term Care Services*

*Nursing Home Diversion*

**407-228-7700**

**Cornerstone Hospice  
Osceola County**

8009 S. Orange Ave., Orlando, FL 32809

**407-206-2273**

**Department of Children and  
Families Adult Abuse & Neglect**

1507 N. John Young Pkwy.

Kissimmee, FL 34741

**1-800-96-ABUSE**

[www.dcf.state.fl.us](http://www.dcf.state.fl.us)

**Elder Abuse - Victim Advocate**

Osceola County Sheriff's Office

2610 E. Irlo Bronson Mem. Hwy.

Kissimmee, FL 34744

**407-348-1100**

[rfre@osceola.org](mailto:rfre@osceola.org)

**Elder Care Locator**

*Connects older Americans and their  
caregivers with sources of information  
on senior services.*

**1-800-963-5337 or 407-849-2356**

**Gentiva Health Service (For Profit)**

*Medical Services @ home for  
people who cannot leave home*

3296 North Greenwald Way

Kissimmee, FL 34741

**407-931-2600**

**1-800-830-4642 Emergency**

**Good Samaritan Health Care Center**

1500 Southgate Dr.

Kissimmee, FL 34746

**407-846-7201**

**Homeless Veterans Burial Program**

Grissom FH and Crematory

Teresa Beverly

**407-847-3131**

**Medicare HD**

**1-800-633-4227**

[www.Medicare.gov](http://www.Medicare.gov)

### **Memory Disorder Center**

32 W. Gore Street  
Orlando, FL 32806  
**407-244-3281**

### **Ombudsmen for Elderly**

*Defender of elder rights*  
**407-228-7752**

## **EMPLOYMENT SERVICES**

### **Goodwill Industries**

*Self Sufficiency Job Center*  
*Interviewing skills, job-search training,*  
*Will provide you one free interview outfit*  
1356 E. Vine St.  
Kissimmee, FL 34744  
**407-847-0696**  
[www.goodwillcfl.org](http://www.goodwillcfl.org)

### **One Stop Career Center Workforce of Florida**

1392 E. Vine St.  
Kissimmee, FL 34741  
*Job assistance. Open from 8am –6 pm*  
**407-705-1555**

## **FINANCIAL ASSISTANCE**

### **At Family Resource Center**

*Access of Florida*  
*(ie., food stamps and Medicaid)*  
600 N. Thacker Ave., #D62  
Kissimmee, FL 34741  
**407-557-8431 / 321-206-6560**  
[www.atfamilyresourcecenter.net](http://www.atfamilyresourcecenter.net)

### **American Red Cross of Central Florida**

*Disaster Relief Financial Assistance*  
849 E. Oak St.  
Kissimmee, FL 34744  
**407-847-2780**

### **Community Action Office Osceola Council on Aging**

*Family Self-Sufficiency/Building  
Strong Families*  
*Meets the needs of participating  
low-income families by delivering a case  
managed, comprehensive and coordinated  
set of services to ensure and enable  
progress toward family self-sufficiency  
and independence from all forms of  
public assistance.*  
*Scope of services include: Economic  
Support/Asset Building (Osceola Financial  
Pathways, Savings Match IDA), Emergency  
Assistance (LIHEAP, EHEAP, utilities,  
rent & mortgage), Employment Support  
Services, and Housing Support Services  
(Housing Stabilization).*  
700 Generation Pt., Kissimmee, FL 34744  
**407-846-8532**

### **Community Hope Center**

*The Center provides life skills,  
case management, rental assistance,  
food pantry and other supportive  
services for individuals and  
families facing homelessness.*  
2198 Four Winds Blvd.  
Kissimmee, FL 34746  
**321-677-0246**

### **Credability Service of Central Florida**

901 E. Oak St., Unit C  
Kissimmee, FL 34742  
**407-895-8886**  
[www.credability.org](http://www.credability.org)

### **Dept. of Children and Families Assistance**

*Food stamps, Medicaid, temporary  
financial assistance*  
1507 N. John Young Pkwy.  
Kissimmee, FL 34741  
**1-866-762-2237**  
[www.myflorida.com/accessflorida](http://www.myflorida.com/accessflorida)

### **FEMA – Federal Emergency Management Agency**

**1-800-621-3362**

### **Low Income Home Energy Assistance Program (LIHEAP)**

*Assistance with Utility bills*  
**Hotline 407-933-9540**

### **Mustard Seed of Central Florida**

*Provides families with a minimal set of  
furniture that may include a sofa, beds,  
table, chairs, a dresser or shelves*  
12 Mustard Seed Ln.  
Orlando, FL 32810  
**407-875-2040**

### **Osceola County Human Services**

*Section 8 program, State Housing  
Initiative Partnership (SHIP) Community  
Development Grant*  
*CDBG Navigator is a person guides  
residents to services in Human  
Services and /or to other local  
agencies and organizations.*  
330 N. Beaumont Ave.  
Kissimmee, FL 34741  
**407-742-8400**  
[www.osceola.org](http://www.osceola.org)

## **FOOD ASSISTANCE**

### **Catholic Charities of Central Florida**

*Assistance w/Rent, Utilities, Food*  
**407-658-0999**

### **Dept. of Children and Families Assistance**

*Food stamps, Medicaid, financial assist.*  
1507 N. John Young Pkwy.  
Kissimmee, FL 34741  
**1-866-762-2237**  
[www.myflorida.com/accessflorida](http://www.myflorida.com/accessflorida)

### **Green-Bag-Project**

*Provides weekend meal packs for  
homeless children*  
**407-396-0730**  
[www.green-bag-project.org](http://www.green-bag-project.org)

### **Holy Redeemer Catholic Church**

*Open Monday, Tuesday & Wednesday  
9:00am - 12:00pm*  
1603 N. Thacker Ave.  
Kissimmee, FL 34741  
**407-847-2500**

### **Miracle Temple Ministries**

*10:30am - 12:30pm*  
4930 Old Pleasant Hill Rd.  
Kissimmee, FL 34759  
**407-343-1644**

### **Osceola County Christian Ministry Center - Food/clothing**

*Daily noon meal, food pantry, clothing*  
700 Union St.  
Kissimmee, FL 34741  
**407-944-99**

### **Salvation Army - Osceola County**

2647 Michigan Ave.  
Kissimmee, FL 34744  
**407-518-9111**

### **Solid Rock Church of God**

*Provide bi-monthly food pantry to families  
in Osceola County on the 2nd and 4th  
Tuesday of the month.*  
*From 10:00am - 12:00pm*  
1904 N. Michigan Ave.  
Kissimmee, FL 34744  
**407-847-3500**

### **St. Cloud Community Food Pantry**

*Open Monday, Wednesday & Friday  
10:00am - 2:00pm*  
901 Missouri Ave  
St. Cloud, FL 34769  
**407-892-7070**

### **The Rock Church**

5515 West Irlo Bronson Mem. Hwy.  
Kissimmee, FL 34746  
*Only: Tuesday 10am – 3pm  
Wednesday and Friday 9 – 10pm  
Sunday 1:30 – 3:00 pm*  
**407-396-7777**

### **WIC & Nutrition Services**

*Provides Healthy Foods, Nutrition  
Education and Breastfeeding  
Support to Moderate to Low Income  
Pregnant & Breastfeeding Women,  
Infants and Children until 5th birthday.*

#### **Locations:**

1875 Boggy Creek Road  
Kissimmee, FL 34744  
**407-343-2000**

2597 Boggy Creek Road  
Kissimmee FL 34744  
**407-343-2055**

1503-1507 Bill Beck Blvd.  
Kissimmee, FL 34744  
**407-343-2050**

1723 Business Center Lane  
Kissimmee, FL 34758  
**407-846-0900**

1050 Grape Avenue  
St. Cloud, FL 34769  
**407-943-8699**

105 North Doverplum Avenue  
Poinciana, FL 34758  
**407-943-8600**  
[www.osceolahealth.org](http://www.osceolahealth.org)

### **Worship Center International**

2100 Michigan Ave.  
Kissimmee, FL 34744  
**407-847-9800**

## **HEALTH SERVICES**

**AIDS Hotline, CDC National Hotline**  
**1-800-232-4636**

**American Red Cross**  
*Osceola County Service Center*  
**407-847-2780**

**At Family Resource Center**  
*Free HIV testing*  
600 N. Thacker Ave., #D62  
Kissimmee, FL 34741  
**407-557-8431 / 321-206-6560**  
[www.atfamilyresourcecenter.net](http://www.atfamilyresourcecenter.net)

**Center for Women & Family Health**  
**Kissimmee - 407-343-2050**  
**St. Cloud - 407-943-8699**

**Dental Care Access Foundation**  
**407-898-1525**

**Dental Assistance for  
Uninsured Adults**  
*Osceola Christian Ministries offers free  
Extractions/Fillings to uninsured  
adults who are less than 200% of  
federal poverty level.*  
**407-944-9968**

**Department of Veteran's Affairs**  
*Kissimmee Community Outpatient Clinic*  
**407-518-5004**

**Epilepsy Foundation**  
*Medical & Prescription services  
for Epileptic patients*  
1221 W. Colonial Dr., Ste. 103  
Orlando, FL 32804  
**407-422-1416**

**Florida Blood Centers**  
*Osceola County Branch*  
1029 N. John Young Pkwy.  
Kissimmee, FL 34741  
**407-847-5747**

**Gentiva Health Service**  
*Medical Services at Home*  
829 E. Oak St., Ste. C  
Kissimmee, FL 34744  
**407-931-2600**

**Head Start / Early Head Start**  
*Pre-natal care will provide  
children birth to age 3 health,  
nutrition and mental health*  
**321-219-6204**

**Healing the Children**  
*Pediatric medical/surgical care for  
children with uninsured families*  
**407-877-9311**  
[www.youcanheal.org](http://www.youcanheal.org)

**Healthy Start Coalition of  
Osceola County**  
1014 Pennsylvania Ave.  
St. Cloud, FL 34769  
**407-891-9199**  
[www.healthystartosceola.org](http://www.healthystartosceola.org)

**Hispanic Health Initiatives**  
*Health Education Prevention & Referrals*  
**407-339-2001**

**Home Instead of Orange and Osceola**  
*Provide caregivers*  
**407-445-8885**

**Hope and Help - HIV Services**  
*Case management, supported services  
to HIV individuals*  
1605 N. John Young Pkwy.  
Kissimmee, FL 34741  
**407-483-0400**

**Hospice of the Comforter**  
480 W. Central Pkwy.  
Altamonte Springs, FL 32714  
**407-682-0808**  
[www.hospiceofthecomforter.org](http://www.hospiceofthecomforter.org)

**JMJ Life Center**  
*Referrals for Medical Needs - Open  
Monday, Tuesday, Thursday & Friday  
9:30am - 2:00pm*  
510 Brown Chapel Rd.  
St. Cloud, FL 34769  
**407-891-6969**

**Medicare Health Insurance**  
**1-800-633-4227**  
[www.medicare.gov](http://www.medicare.gov)

**Mid Florida Metro Treatment-Detox**  
306 E. Oak St., Ste. 1, Kissimmee, FL 34744  
**407-933-8331**

**Osceola County Christian  
Ministry Center - Clinic**  
*Free Clinic for Uninsured - Adults*  
700 Union St., Kissimmee, FL 34741  
**407-944-9968**

**Osceola County Health Department  
Locations:**  
1875 Boggy Creek Road  
Kissimmee, FL 34744  
**407-343-2000**

2597 Boggy Creek Road  
Kissimmee FL 34744  
**407-343-2055**

1503-1507 Bill Beck Blvd.  
Kissimmee, FL 34744  
**407-343-2050**

1723 Business Center Lane  
Kissimmee, FL 34758  
**407-846-0900**

1050 Grape Avenue  
St. Cloud, FL 34769  
**407-943-8699**

105 North Doverplum Avenue  
Poinciana, FL 34758  
**407-943-8600**  
[www.osceolahealth.org](http://www.osceolahealth.org)

**HIV/AIDS Clinic 407-343-2030**  
**Immunizations 407-343-2066**  
**WIC Special**  
**Supplemental 407-343-2085**  
[www.fns.usda.gov/wic](http://www.fns.usda.gov/wic)

**Closing the GAP Diabetes Screening 407-343-2082**  
**SWAT Students Working Against Tobacco 407-343-2170**  
**Family Planning 407-343-2050**  
**Osceola County Health Department - Healthy Start**  
*Outreach for at-risk pregnant women or with infants*  
**407-343-2100**  
[www.healthystartFlorida.com](http://www.healthystartFlorida.com)

**Osceola County Health Department Pre-natal Clinic**  
*Family Planning & Well Baby Clinic*  
1503 Bill Beck Blvd.  
Kissimmee, FL 34744  
**407-343-2025**  
[www.osceolahealth.org](http://www.osceolahealth.org)

**Osceola County Human Services**  
*Indigent Burial and Cremation program for deceased person who died within the geographical boundaries of Osceola County. CDBG Navigator is a person guides residents to services in Human Services and/or to other local agencies and organizations.*  
330 North Beaumont Ave.  
Kissimmee, FL 34741  
**407-742-8400**

**Osceola Pregnancy Center**  
*Counseling, baby items provisions, Information and Referral*  
1340 W. Columbia St.  
Kissimmee, FL 34741  
**407-846-9101**

**Park Place Behavioral Health**  
*Substance Abuse & Mental Health*  
206 Park Place Blvd.  
Kissimmee, FL 34741  
**407-846-0023**  
[www.ppbh.org](http://www.ppbh.org)

**Primary Care Medical Services of Poinciana**  
*Full clinic w/ evening hrs 1 day per week*  
**407-943-8600**

**St. Thomas Aquinas Medical Clinic**  
*Medical Clinic for Uninsured residents of Osceola County*  
*Children: Newborn to 17yrs of age*  
*First Wednesday of the month*  
*4:30-8:00pm No appointment necessary.*  
*Adults: 18 yrs and older,*  
*Every Wednesday. First Come First Serve.*  
*Sign in at 1pm and return at 4:30pm.*  
510 Brown Chapel Rd.  
St. Cloud, FL 34769  
**407-593-1256**

**Veteran's Clinic Osceola**  
*Clinic for honorably discharged veterans*  
2285 N. Central Ave.  
Kissimmee, FL 34741  
**407-518-5004**  
[www.va.gov](http://www.va.gov)

**Visiting Nurse Association**  
**407-854-3100**

**VITAS Healthcare Corporation of Central Florida**  
*Grief Counseling, In Patient Care*  
1200 N. Central Ave., Ste. 200  
Kissimmee, FL 34741  
**407-846-8667**  
[www.vitas.com](http://www.vitas.com)

**HOSPITALS**  
**Florida Hospital Celebration Health**  
400 Celebration Pl., Celebration, FL 34747  
**407-303-4000**  
[www.celebrationhealth.com](http://www.celebrationhealth.com)

**Florida Hospital - Kissimmee**  
2450 N. Orange Blossom Tr.  
Kissimmee, FL 34744  
**407-846-4343**  
[www.Floridahospital.com](http://www.Floridahospital.com)

**Osceola Regional Medical Center**  
700 W. Oak St., Kissimmee, FL 34741  
**407-846-2266**  
[www.osceolaregional.com](http://www.osceolaregional.com)

**St. Cloud Regional Medical Center**  
2906 17th St., St. Cloud, FL 34769  
**407-892-2135**  
[www.stcloudregional.com](http://www.stcloudregional.com)

## **HOUSING PROGRAMS**

**Coalition for the Homeless**  
639 W. Central Blvd., Orlando, FL 32801  
**407-426-1250**

**Community Hope Center**  
*The Center provides life skills, case management, rental assistance, food pantry and other supportive services for individuals and families facing homelessness.*  
2198 Four Winds Blvd.  
Kissimmee, FL 34746  
**321-677-0246**

**Covenant House Florida**  
*Provides emergency shelter, transitional housing and walk-in services to youth 18-20 and teen parents and their babies.*  
5931 E. Colonial Drive, Orlando, FL 32807  
**407-482-0404**

**Grace Landing**  
*Home for males aged 18-23*  
**407-470-6041**

**Habitat for Humanity of Osceola County**  
*Exterior Painting of Homes for low income, Elderly and Disabled citizens of Osceola County*  
2340 N. Orange Blossom Tr.  
Kissimmee, FL 34744  
**407-343-1900**  
[www.habitatosceola.org](http://www.habitatosceola.org)

**HOME**  
*Transitional housing and related services for homeless women & children*  
924 Determination Way, #102  
Kissimmee, FL 34741  
**407-932-0943**  
[www.osceolahome.org](http://www.osceolahome.org)

**Orange County Youth Shelter**  
*Ages 12-18*  
180 E. Michigan St., Orlando, FL  
**407-836-7626**

**Orlando Rescue Mission**  
1521 W. Washington St.  
Orlando, FL 32805  
**407-422-4855**  
[www.ourm.org](http://www.ourm.org)

**Osceola County Human Services**  
*Housing assistance; Section 8*  
330 N. Beaumont Ave.  
Kissimmee, FL 34741  
**407-742-8400**

**The Salvation Army**  
400 W. Colonial Dr., Orlando, FL 32804  
*(women/children shelter)*  
624 Lexington Ave., Orlando, FL 32804  
*(men's shelter)*  
**407-423-8581**

## **JUVENILE JUSTICE**

### **CORRECTIONAL FACILITIES**

#### **Adolescent Residential Campus (Osceola)**

5970 S. Orange Blossom Tr.  
Intercession City, FL 33848  
**407-846-5294**

#### **Eckerd Youth Alternatives (Orange County)**

451 St. Nicholas Ave.  
Christmas, FL 32709  
**407-339-7451**

#### **Juvenile Assessment Center**

823 W. Central Blvd., Orlando, FL 32805  
**407-836-8800**

#### **Orange Regional Juvenile Detention Center**

2800 S. Bumby Ave., Orlando, FL 32806  
**407-897-2800**

#### **Osceola Juvenile Detention Center**

2330 New Beginnings Rd.  
Kissimmee, FL 34744  
**407-943-3055**

#### **Three Springs Sex Offender Program**

*Three Springs Sex Offenders*  
2330 New Beginnings Rd.  
Kissimmee, FL 34744  
**407-348-4218**

### **JUVENILE DELINQUENCY PROGRAMS**

#### **Department of Juvenile Justice**

*(Probation office)*  
3501 W. Vine St., Ste. 200  
Kissimmee, FL 34741  
**407-846-5165**  
[www.djj.state.fl.us](http://www.djj.state.fl.us)

#### **Florida Youth Challenge Academy**

*Voluntary 6 month residential placement  
for youth 16 yrs and older.*

5629 State Rd. 16 West, Bldg. 3800  
Starke, FL 32091  
**904-682-4000 or  
1-866-276-9304**

#### **Human Services Associates (T.A.S.C.)**

15 Orlando Ave.  
Kissimmee, FL 34741  
**407-931-1145**

#### **I.D.D.S**

#### **(Intensive Delinquency Diversion Services)**

823 W. Central Blvd.  
Orlando, FL 32805  
**407-836-8821**

#### **Juvenile Drug Court**

2 Courthouse Square, Ste. 3100  
Kissimmee, FL 34741  
**407-742-2518**

#### **New Beginnings Educational Complex**

2320 New Beginnings Rd.  
Kissimmee, FL 34744  
**407-348-4466**

#### **Teen Court**

2 Courthouse Square, Ste. 3100  
Kissimmee, FL 34741  
**407-742-2465**

#### **Vision Quest**

3501 W. Vine St., Ste. 200  
Kissimmee, FL 34741  
**407-649-4944**  
[www.vq.com](http://www.vq.com)

## **LEGAL SERVICES**

#### **Community Legal Services of Mid-Florida**

*Legal assistance for low  
income individuals*  
800 N. Main St.  
Kissimmee, FL 34744  
**407-933-1791**  
[www.clsmf.org](http://www.clsmf.org)

#### **Florida Department of Revenue**

*Child Support, Establish paternity*  
3101 W. Vine St., Ste. 105  
Kissimmee, FL 34741  
**1-800-622-5437 (case status)  
1-877-769-0251 (payment)**  
<http://sun6.dms.state.fl.us/dor>

#### **Immigration Legal Aid of Orange County Bar Association**

100 E. Robinson St.  
Orlando, FL 32801  
**407-841-8310**  
[www.legallaidocba.org](http://www.legallaidocba.org)

#### **Kissimmee Police Department**

8 N. Stewart Ave.  
Kissimmee, FL 34741  
**407-846-3333**

#### **Office of Public Defender**

2 Courthouse Square, Ste. 1600  
Kissimmee, FL 34741  
**407-742-7100**  
<http://pd.circuit9.org>

#### **Office of the State Attorney**

2 Courthouse Square, Ste. 3500  
Kissimmee, FL 34741  
**407-742-3200**

#### **Osceola County Bar Association**

**1-800-342-8011**

#### **Osceola County Jail**

402 Simpson Rd., Kissimmee, FL 34744  
**407-742-4444**  
[www.osceola.org](http://www.osceola.org)

#### **Osceola County Pre-Trial Release**

350 N. Beaumont Ave.  
Kissimmee, FL 34741  
**407-742-4800**

#### **Osceola County Probation**

350 N. Beaumont Ave.  
Kissimmee, FL 34741  
**407-742-4700**  
[Osceola.org](http://Osceola.org)

#### **Osceola County Sheriff's Office**

2601 E. Irlo Bronson Memorial Hwy.  
Kissimmee, FL 34744  
**407-348-1100**  
[osceolasheriff.org](http://osceolasheriff.org)

#### **St. Cloud Police Department**

4700 Neptune Rd. St. Cloud, FL 34769  
**407-891-6700**

### **FAMILY COURT SERVICES PROGRAMS**

**Adult Drug Court 407-742-2431**

#### **Children's Visitation Center**

**407-742-2467**

#### **Court Administration**

**407-742-2400**

#### **Family Court Case Management**

**407-742-2474**

**Forensic Drug Lab 407-962-1435**

#### **Injunction Processing Unit**

**407-742-2462**

Juvenile Drug Court 407-742-2518

Mediation (Dispute Resolution)  
407-742-2451

Teen Court 407-742-2465

Unified Family Court 407-742-2531

## **TRANSPORTATION SERVICES**

Lynx (A+ Lynx)  
Public Transportation, Transportation  
for Elderly and Disabled  
407-841-2279

The School District of Osceola Co.  
Bus Transportation  
407-518-4540

## **YOUTH PROGRAMS/ SERVICES**

21st Century Community  
Learning Centers  
Osceola County School District  
407-870-4954

Boys & Girls Clubs of Central Fla.  
407-847-2833  
[www.bgccf.org](http://www.bgccf.org)

Boys Scouts of America  
407-889-4403

Celebration Parks & Recreation  
407-566-1200

Florida Sheriffs Youth Ranches, Inc.  
Camping Programs  
386-749-9999  
[www.youthranches.org](http://www.youthranches.org)

Girl Scouts of Citrus Council  
407-896-4475

Greater Osceola United Soccer Club  
407-709-3801  
[www.osceolasoccer.com](http://www.osceolasoccer.com)

Junior Achievement of Osceola  
407-847-2518

Model Mentor Program  
Provides and supports mentor matches with  
kids who have a parent who is in prison.  
321-397-3000

The Rock Church Crossroads  
Performing Arts 407-396-7777

YMCA 407-847-7413

YMCA- Walt Disney Resort  
407-896-6901

### ***Kissimmee***

**Baseball/Softball**  
Little League 407-932-9945  
[www.kissimmeelittleleague.org](http://www.kissimmeelittleleague.org)  
BVL Little League 407-346-0923

Osceola Youth Softball 407-288-8035  
[www.osceolayouthsoftball.org](http://www.osceolayouthsoftball.org)

Osceola Youth Softball League  
Terry Jones 407-288-8035  
[www.osceolayouthsoftball.org](http://www.osceolayouthsoftball.org)

**Basketball**  
Youth Basketball 407-518-2345  
[www.kissimmeeparks.org](http://www.kissimmeeparks.org)

Cheerleading  
Mercedes Garcia 321-697-2520

Explorers (14-19 yrs) 407-847-0176

**Football**  
Youth Flag Football 407-859-8895

**I9 Sports**  
[www.i9sports.com](http://www.i9sports.com)

Kissimmee Youth Football (5-15 yrs)  
Jasper Thompson 407-908-0086  
[www.kissimmeekowboys.com](http://www.kissimmeekowboys.com)

**Hockey**  
In-Line Hockey 407-518-2504

Oak Street Park Community Center  
407-847-2388

Osceola Center for the Arts  
407-846-6257

Osceola County 4H 321-697-3000

Osceola Sheriff's Explorers (14-21 yrs)  
407-348-1190

**Soccer**  
Greater Osceola United Soccer Club  
Crystal Gross 407-593-2595  
[www.osceolasoccer.com](http://www.osceolasoccer.com)

Club Kissimmee Youth League  
Cindy Rivera 407-610-2085

City of Kissimmee Indoor Soccer  
Emily Salzman 407-518-2345  
[www.kissimmee.org](http://www.kissimmee.org)

**Tennis**  
MG Tennis 407-254-9170  
[www.mgtennis.com/kissimmee](http://www.mgtennis.com/kissimmee)

Kissimmee Parks & Recreation  
407-518-2501  
[www.kissimmeeparks.org](http://www.kissimmeeparks.org)

**St. Cloud**  
BMX Club 407-891-0930

Football (7-14 yrs) 407-891-3436

Little League (5-16yrs) 407-460-6684

Nature Tour 407-957-7243

St. Cloud Parks & Recreation  
407-957-7243

Swimming - SCAT 407-957-4287  
[www.scatl.org](http://www.scatl.org)

Youth Basketball 407-957-7243

Youth Cheerleading and Dance  
407-957-4142  
[www.scyfbulldogs.com](http://www.scyfbulldogs.com)

Youth Soccer 407-948-8777  
[www.stcloudsoccer.org](http://www.stcloudsoccer.org)

Youth Softball 407-791-8428  
[www.stcloudll.org](http://www.stcloudll.org)

## **VICTIMS OF CRIME SERVICES**

**24 Hour Hotline**  
National Domestic Violence  
For the deaf & Hard of Hearing  
1-800-787-3224

**24 Hour Hotline**  
Victims of Crime  
1-800-787-3224

Children's Advocacy Center  
Children Protection Team/  
Orlando Health  
Provides medically directed program for  
child abuse and neglect cases  
704 Generation Pt., Kissimmee, FL 34744  
407-518-6936  
[www.osceolakids.com](http://www.osceolakids.com)

**Elder Abuse – Victim Advocate  
Osceola County Sheriff’s Office**  
2601 E. Irlo Bronson Mem. Hwy.  
Kissimmee, FL 34744  
**407-348-1100**  
[rfr@osceola.org](mailto:rfr@osceola.org)

**FDLE-Sexual Offender/Predator Unit**  
**1-888-357-7332**  
[www.fdle.state.fl.us](http://www.fdle.state.fl.us)

**Florida Coalition for  
Domestic Violence**  
**1-800-500-1119**  
[www.fcadv.org](http://www.fcadv.org)

**Help Now of Osceola, Inc.**  
*Provides safe shelter and counseling  
for victims of domestic violence.  
Sexual Assault Program services  
provide advocacy, support groups,  
awareness classes and accompaniment  
during forensic examinations by an  
advocate with privilege.*  
821 Emmett St., Kissimmee, FL 34741  
**407-847-3286**  
**407-847-8562 24 hr crisis line**  
**407-847-6228 Sexual Assault Hotline**

**Kissimmee Police Department**  
*Victim Advocate*  
**407-847-0176 x3234**

**Lifeline - Suicide Crisis**  
**407-425-2624**  
**24-hour crisis line**  
[www.lifelinecentralflorida.org](http://www.lifelinecentralflorida.org)

**Osceola County Court**  
*Administration Injunction Processing Unit*  
2 Courthouse Square, Ste. 3100  
Kissimmee, FL 34741  
**407-742-2462**  
[Ctadmg2@ocnjcc.org](mailto:Ctadmg2@ocnjcc.org)

**Osceola County Sheriff’s Office  
Victim Advocate**  
2601 E. Irlo Bronson Mem. Hwy.  
Kissimmee, FL 34744  
**407-348-1114 or 407-348-1193**

**Parent Hotline**  
*24 hour counseling for adults and child  
survivors of incest/child abuse.*  
345 Office Plaza Dr.  
Tallahassee, FL 32301  
**1-800-FLA-LOVE or  
1-800-352-5683**  
**Sexual Assault Hotline**  
**Orange: 407-497-6701**  
**Osceola: 407-847-4668**

**Sexual Assault Treatment Center**  
**407-228-1430**

**The Healing Tree- Orlando Health**  
*Counseling for child sexual abuse  
survivors and their non-offending  
family members.*  
704 Generation Pt.  
Kissimmee, FL 34741  
**407-518-6936 x239**

**Victim Compensation  
Attorney General’s Office**  
**1-800-226-6667**  
[www.myfloridalegal.com](http://www.myfloridalegal.com)

**VINE -Victim Information and  
Notification Service**  
**1-877-846-3435**  
[www.vinelink.com](http://www.vinelink.com)

## **OTHER SERVICES**

**2-1-1 Community Resource**  
[www.211communityresources.org](http://www.211communityresources.org)

**Celebration Foundation**  
*Provides grants to organizations*  
**407-566-1234**

**Community Vision**  
*Connecting People & Resources*  
704 Generation Pt., Ste. #101  
Kissimmee, FL 34744  
**407-933-0870**

**Greater Osceola St. Cloud  
Chamber of Commerce**  
1200 New York Ave., St Cloud, FL 34769  
**407-892-3671**

**Heart of Florida United Way**  
1940 Traylor Blvd., Orlando, FL 32804  
**407-835-0900**

**Kissimmee & Osceola  
Chamber of Commerce**  
1425 E. Vine St., Kissimmee, FL 34744  
**407-847-3174**

**Osceola Center for the Arts**  
2411 E. Irlo Bronson Mem. Hwy.  
Kissimmee, FL 34744  
**407-846-6257**  
[www.ocfta.com](http://www.ocfta.com)

## **RESIDENTIAL SERVICES**

**CenturyLink**                   **1-800-339-1811**

**Duke Energy**               **1-800-700-8744**

**Kissimmee Utility Authority**  
**407-933-7777**

**Orlando Utilities Commission**  
**407-423-9018**

**Toho Water Authority**  
**407-518-2160**



## **Osceola County Extension Office, Osceola Heritage Park**

1921 Kissimmee Valley Lane,  
Kissimmee, FL 34744-6107  
**321-697-3000**  
<http://osceola.ifas.ufl.edu>

*The Osceola County Extension is a partnership  
between the University Of Florida’s Institute  
of Food and Agricultural Sciences, The United  
States Department of Agriculture, and the  
Osceola County Government. Its mission is to  
develop knowledge in agricultural, human and  
natural resources and to make that knowledge  
accessible to sustain and enhance the quality  
of human life.*

## **HOUSING ASSISTANCE**

### **First-time Homebuyer Classes**

A Home of Your Own is a first-time homebuyer class open to all individuals interested in buying a home. If you are seeking to apply for the Osceola County S.H.I.P. Downpayment Assistance program or Neighborhood Stabilization Program (NSP), this class is a pre-requisite to qualifying for assistance. All applicants, co-signers and spouses will need to receive a class certificate.

### **Save Your Home From Foreclosure**

Housing counselors are available to provide useful information to help homeowners prevent foreclosure. To apply to speak with one of our housing counselors for FREE you must complete and return the intake application.

## **MONEY MANAGEMENT ASSISTANCE**

Extension services offers a variety of resources, materials and classes covering positive money management techniques to help individuals and families adapt to tough economic times. Resources and Offerings can include: Managing Debt, Credit Counseling & Repair, Financial Literacy Education, Budgeting, Money saving tips, Money management for teens

# OSCEOLA COUNCIL ON AGING

*Since 1971, the Osceola Council on Aging, a 501(c)(3) non profit organization, is dedicated to the mission of delivering community-based, health and human services that “enable the independence and self-sufficiency of the elderly, the disabled and the disadvantaged in Osceola County, Florida.”*

## ACCESS SERVICES

### Assessment Center

**407-846-8532**

Offers seniors and caregivers access to services, including benefits eligibility, applications, assessment, and referrals to community resources.

### Case Management

**407-846-8404**

Supports elderly and disabled persons by developing a plan of care and coordinating services to maintain their independence and ability to age in place.

### Guardianship

**407-402-9474**

Osceola Council on Aging is the appointed Public Guardian for Osceola County for incapacitated adults who have been legally declared unable to care for themselves, and who do not have relatives or representatives available to act as guardian in making decisions about their personal and financial affairs.

## ADULT DAY HEALTH CARE CENTER

**407-483-1494**

Nursing and therapeutic facility serving the frail elderly and disabled adults who because of one or more impairments cannot remain home alone without full nursing services, but do not require 24-hour institutional care. Adult Day Health Care benefits the community by allowing caregivers to continue working outside the home, and receive help with the physical care of a loved one. Special activities are designed for clients suffering from dementia and Alzheimer’s disease.

## BARNEY E. VEAL CENTER

**407-846-8532**

Community facility and special needs shelter providing centralized services and programs that support the

dignity and independence of seniors and a quality life for all generations. All amenities are open to the public.

**Clyde’s Café** – informal eatery with daily specials, sandwiches, soups, salads, and refreshments.

**Conference & Catering Center** – multi-purpose banquet rooms and meeting space for special events, workshops, birthday parties, weddings, and corporate retreats.

**Functional Fitness** – free use circuit training equipment, in an age-friendly environment.

**Resource Library** – access to free publications, internet, and the Department of Children and Families ACCESS on-line application system.

**Senior Center** – recreational programs including quilting, dancing, yoga, Tai Chi, painting, bridge, dominos, creative writing, support groups, tax assistance, Zumba classes, and more.

### SHINE (Serving Health Insurance Needs of Elders)

– state health insurance assistance, education and counseling to Florida elders, caregivers and family members.

**Supper Club** – monthly “themed” dancing and evening dining for active adults.

## COMMUNITY ACTION SERVICES

**407-846-8532**

Provides comprehensive health and human services to improve the quality of life of low-income seniors and families.

**Emergency Assistance** – provides emergency utility and rental assistance services for the elderly, disabled and disadvantaged to remain self-sufficient.

**Building Strong Families** – intensive case managed services, support and tools to accelerate the process toward greater stability and a higher standard of living for the whole family.

**Osceola Financial Pathways** – helps participants and their families to manage household income and gain resources, including financial education, budget counseling, and special savings accounts.

## HEALTH CLINIC

**407-933-9521**

Non-emergency medical care for uninsured adults, including primary care, specialty care, prescription assistance, chronic care self-management, diagnostic services, laboratory assistance, and breast health.

## HOME PROGRAM

**407-483-1499**

Repair, renovation and maintenance to improve the quality of housing owned and occupied by elderly, disabled or low-income families. Services include:

**Home Repair** – alterations to improve accessibility, comfort, and convenience to the interior and exterior of the homes, in addition to installation of safety devices and ramps for the disabled.

**Chore** – seasonal cleaning, essential errands, yard work, lifting and moving, simple household repairs, pest control and household maintenance.

**Weatherization** – helps low-income seniors and families to permanently reduce their energy bills by making their homes more energy efficient by performing energy efficiency checks, and repair or replacement of insulation, doors, windows, water heaters, heating units and air conditioning.

## HOUSING

**407-931-2990**

Affordable and subsidized housing for low-income seniors and disabled adults. Provides safe and secure residential environments with supportive services to enable residents to live as independently as possible. Communities include: Oak Leaf Landings, Kissimmee Oak Leaf Landings, Tracey Manor, and St. Cloud Villas I & II.

## IN-HOME SERVICES

**407-483-1491**

**Companionship** – non-medical supervision and socialization for isolated seniors and disabled adults that include fellowship, conversation, emotional reassurance, assistance with reading, writing letters, light homemaking and activities that stimulate the mind.

**Homemaker** – assists the elderly and disabled adults with daily activities including housekeeping, laundry, meal planning/preparation and shopping assistance.

**Personal Care**– assistance with bathing, dressing, grooming, feeding and toileting to maintain personal hygiene.

**Respite Care** – improves and maintains the physical and mental health of the caregiver, fostering a healthful living environment for the client and caregiver by providing relief from the stress and demands associated with the daily care of a frail and/disabled person. Caregivers receive the support they need to continue providing care.

## NUTRITION SERVICES

### Home Delivered Meals

**407-847-2144**

Reduces hunger and food insecurity for the homebound elderly and disabled adults by delivering nutritionally balanced meals to their homes that promote health and well-being.

- Meals on Wheels – subsidized, daily (weekday) meal program providing hot and cold, nutritionally sound meals served in the home.
- E-Meals – emergency cold meals to meet urgent nutritional needs.
- Family Meal Program – meals provided to extended members of a homebound senior caring for a custodial child or disabled person.
- Frozen Meals – cold meals provided to residents in rural or distant areas.
- Pet Meal Program – dry pet food provided to clients with pets

## Senior Dining Clubs

**407-933-9532**

Allows seniors to get together for a visit with friends as they enjoy a hot nutritious meal and participate in social and recreational activities as well as health education, nutrition education and counseling services.

## Food Bank

**407-483-1493**

Distributes donated shelf-stable food on a monthly basis to hungry seniors and families through local food pantries in Osceola County.

## TRANSPORTATION

**407-846-0359**

Provides critical travel to and/or from service providers and community resources for the elderly, disabled or disadvantaged adults who cannot transport themselves, including congregate dining, shopping, medical appointments, and recreation.



Barney E. Veal Center  
700 Generation Point  
Kissimmee, FL 34744  
[www.osceolagenerations.org](http://www.osceolagenerations.org)



This guide is not meant as a comprehensive guide. If you would like to add your organization or make changes to an organization on this list please contact Community Vision at 407-933-0870.

Some information in this guide was taken from [www.211communityresources.org](http://www.211communityresources.org).

Community Vision  
704 Generation Point, Suite 101  
Kissimmee, Florida 34744  
Phone: 407-933-0870  
Fax: 407-933-0942  
Email: [info@communityvision.org](mailto:info@communityvision.org)  
[www.communityvision.org](http://www.communityvision.org)

*Thank you to  
Tupperware Brands Corporation  
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Guide for Families.*



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# OSCEOLA COUNTY GOVERNMENT

## Osceola County Info Line

**407-742-2275**

Animal Control  
407-343-7101

Audit Department  
407-742-6400

Board of County Commissioners  
407-742-2000

Building Department  
407-742-0200

Clerk of the Board  
407-742-2100

Code Enforcement  
407-742-0200

Commission Auditor  
407-742-6400

Communications Department  
911

Comptroller  
407-742-1700

Convention and Visitors Bureau  
407-742-8200

Corrections Department  
407-742-4444

County Attorney  
407-742-2200

County Manager  
407-742-2385

Court Administration  
407-742-2400

Courthouse Security  
407-742-6620

Curb/Sidewalk Repair  
407-343-7164

Emergency Management  
407-742-9000

Extension Services  
321-697-3000

Family Court Issues  
407-742-3500

Fleet Management  
407-343-7153

Grants  
407-742-1803

Growth Management  
407-742-0200

Health Department  
407-343-2000

Household Chemical Collection  
407-962-1100

Human Resources  
407-742-1200

Human Services  
407-742-8400

Information Technology  
407-742-2900

Jury Duty  
407-742-2423

Library Services  
407-742-8888

Management and Budget  
407-742-1801

Mosquito Control  
407-742-0200

Osceola County Stadium  
321-697-3201

Osceola Parkway (O-Pass)  
407-962-1327

Parks Division  
407-742-7800

Plan Review  
407-742-0200

Planning Department  
407-742-0200

Pre-Trial Release  
407-742-4800

Probation  
407-742-4700

Procurement Services  
407-742-0900

Property Appraiser  
407-742-5000

Public Information Office  
407-742-0100

Real Estate Department  
407-962-1310

Risk Management  
407-742-1400

Road and Bridge  
407-343-7164

Sheriff's Office  
407-348-1100

Social Services  
407-742-8400

Softball Complex  
407-962-1140

Soil and Water Conservation  
407-847-4465

Solid Waste Department  
407-962-1100

Special Assessments  
407-742-1823

Supervisor of Elections  
407-742-6000

Tax Collector  
407-742-4000

Veteran's Services  
407-742-8400

Visitor Information  
407-847-5000

Zoning & Code Enforcement  
407-742-0200

## **CLERK OF COURT**

Domestic: 407-742-3492

Juvenile: 407-742-3575

Felony: 407-742-3566

Child Support: 407-742-3511

Info Desk: 407-742-3500



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