Health Initial:

Your pet is important to us as a well as having you as a client. We know that you have given us your trust, understanding, and most of all the responsibility of caring for your pet.

Grooming can expose a hidden medical problem or aggravate a current one. This can occur during or after grooming. Grooming is also stressful for Senior Pets (7 and above). All medical expenses for veterinary care will be covered by the pet's owner upon signing this contract/ agreement. \*No refunds granted for any coloring services, color reactions or anything dealing with color.

All pets are strongly recommended to be current on all vaccinations and are REQUIRED to be up to date on their Rabies vaccination to receive grooming services. Pet Parlor will not cover Vet Bills for your decision not to give your Pet the optional Kennel Cough Vaccine.

Accidents and Pet Safety Initial:

Boarding and Grooming Clients. Pet Parlor understands some cases and will present pictures, vet bills and your concerns to our insurance; they will decide and provide refunds if they feel its needed. Pet Parlor issues no money for refund just because your vet say’s its our fault or it may have happened here.

Accidents are very rare, there is a risk when dealing with animals, and Grooming equipment is sharp, and your pets do wiggle and move. If a serious injury has occurred, and we cannot notify you we will take your pet to AVS and continue to contact you of the incident. Again, this is at your expense. You will be expected to refund any expense due to us upon pick up or pay the vet if your pet needs to stay at their facility. Pet Parlor will not assume any financial responsibility of any kind for your pet’s service or stay while on the premises. Examples of things that may occur are:

Cuts

Scrapes

Abrasions

Clipper burns

Dog Tiredness /Fatigue

Brush Burns

Mat Removal incidents

Shampoo Allergens

Ear / Eye Infections

Skin Tag/Moles being cut

Reaction to Semi-permanent

Skin Dryness

Dewclaws being cut

Pet Anxiety

Pet Hoarseness

Death

Heart complications

ECT.

Fleas Initial:

Pet Parlor strives to be a flea-free salon.  If your pet has any fleas, yes you will pay for a flea dip.

Groomers Safety Initial:

For the safely of your pet and the groomer, we do use muzzles. Pet Parlor cannot groom a pet that is aggressive. All grooms will be discontinued, and you will pay for all work done up to that point. All anxious, extreme nervous, or aggressive pets need to be groomed by a vet or sedated by one.

No Shows initial:

If you do not call to cancel any time before your appointment you will be charged a NO SHOW fee of $15 upon your next visit. Please understand when you do not show, you are holding a spot for someone else and your groomer is not paid that time waiting. We also reserve the right to reschedule someone else if you are 15 minutes late.

- We will waive this fee for our Weekly and Bi-weekly Twice. After your 3rd consecutive no show. You will be charged and removed from our repeat schedule.

**Thank you for your understanding. This form will remain on file and be valid for the duration of time that we provide service to you and your pet. Also, this form is valid for all pets that you bring in the Facility.**

Name: Signature: Date: