

SEEC's COVID-19 Survey #2: Economic Injury & Broadband

Monday, April 06, 2020

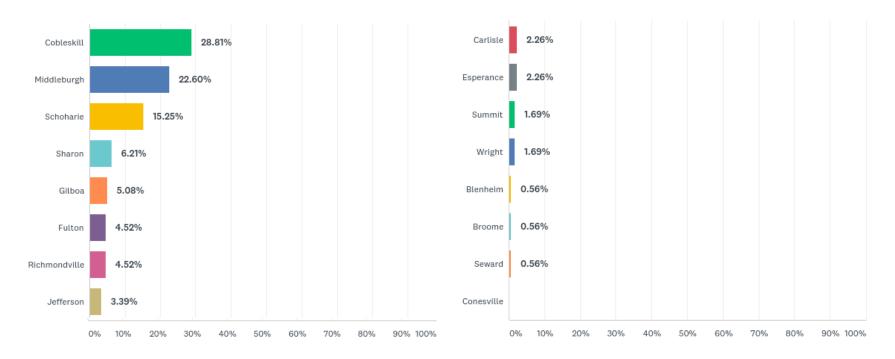
177

Total Responses

Date Created: Tuesday, March 31, 2020

Complete Responses: 135

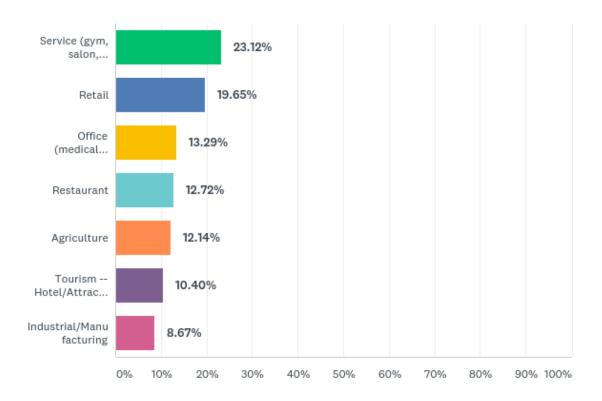
Q1: In order to assess areas within Schoharie County that may experience the greatest economic injury or need additional broadband services, please tell us the town in which you operate your business.



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ANSWER CHOICES	RESPONSES	
Cobleskill	28.81%	51
Middleburgh	22.60%	40
Schoharie	15.25%	27
Sharon	6.21%	11
Gilboa	5.08%	9
Fulton	4.52%	8
Richmondville	4.52%	8
Jefferson	3.39%	6
Carlisle	2.26%	4
Esperance	2.26%	4
Summit	1.69%	3
Wright	1.69%	3
Blenheim	0.56%	1
Broome	0.56%	1
Seward	0.56%	1
Conesville	0.00%	0
TOTAL	1	177

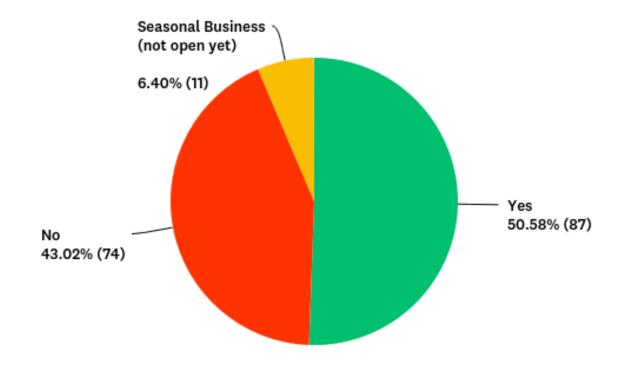
Q2: What type of business do you own/operate?



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ANSWER CHOICES	RESPONSES	
Service (gym, salon, laundromat, etc.)	23.12%	40
Retail	19.65%	34
Office (medical office, insurance, etc.)	13.29%	23
Restaurant	12.72%	22
Agriculture	12.14%	21
Tourism Hotel/Attraction	10.40%	18
Industrial/Manufacturing	8.67%	15
TOTAL		173

Q3: Is your business open during this COVID-19 world pandemic?

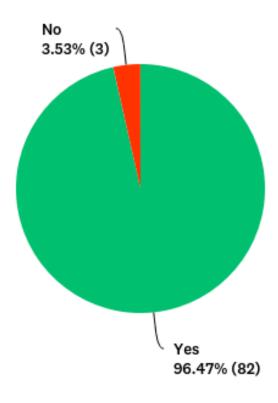


Q3: Is your business open during this COVID-19 world pandemic?

ANSWER CHOICES	RESPONSES	
Yes	50.58%	87
No	43.02%	74
Seasonal Business (not open yet)	6.40%	11
TOTAL	1	.72

Q4: Do you intend to reopen as soon as the government allows?

Answered: 85 Skipped: 92

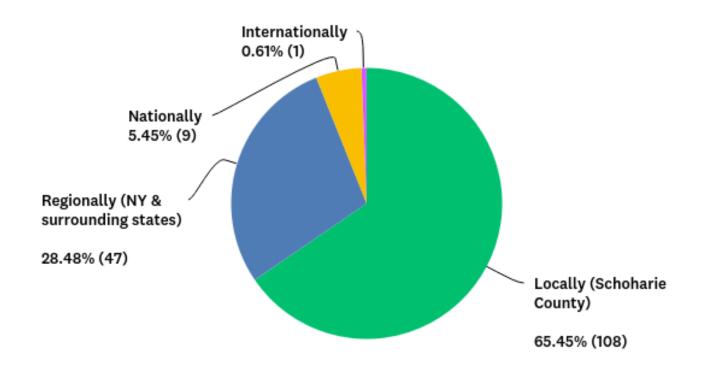


Q4: Do you intend to reopen as soon as the government allows?

Answered: 85 Skipped: 92

ANSWER CHOICES	RESPONSES	
Yes	96.47%	82
No	3.53%	3
TOTAL		85

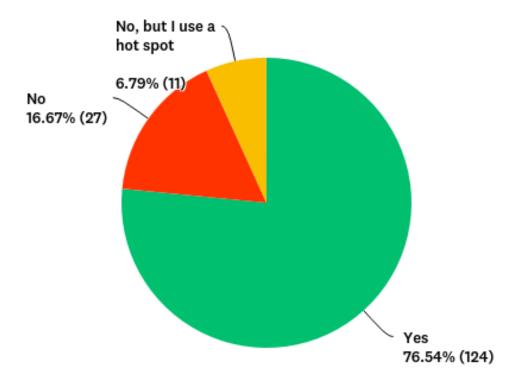
Q5: Where does your business primarily provide goods and/or services?



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ANSWER CHOICES	RESPONSES	
Locally (Schoharie County)	65.45%	108
Regionally (NY & surrounding states)	28.48%	47
Nationally	5.45%	9
Internationally	0.61%	1
TOTAL		165

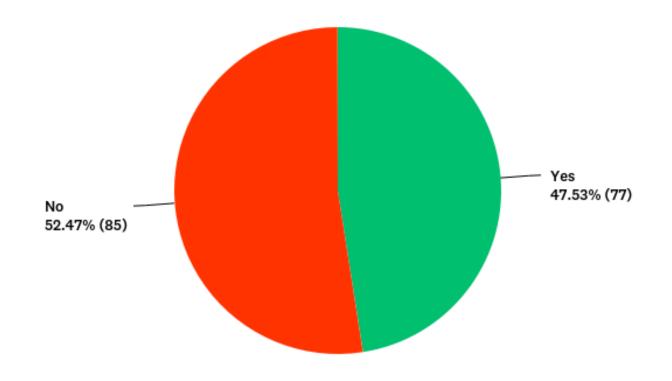
Q6: Is the broadband service at your business' location sufficient enough to support your business needs?



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ANSWER CHOICES	RESPONSES	
Yes	76.54 % 124	
No	16.67% 27	
No, but I use a hot spot	6.79 % 11	
TOTAL	162	

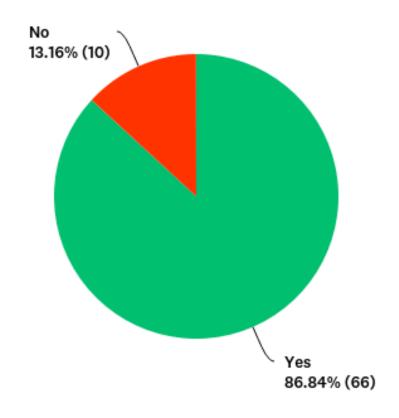
Q7: Are you or your employees currently working from a home office or remote location?



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ANSWER CHOICES	RESPONSES	
Yes	47.53 % 77	7
No	52.47% 85	5
I don't have any employees	0.00%	0
TOTAL	162	2

Q8: Is broadband critical to you and your employees being able to work remotely?

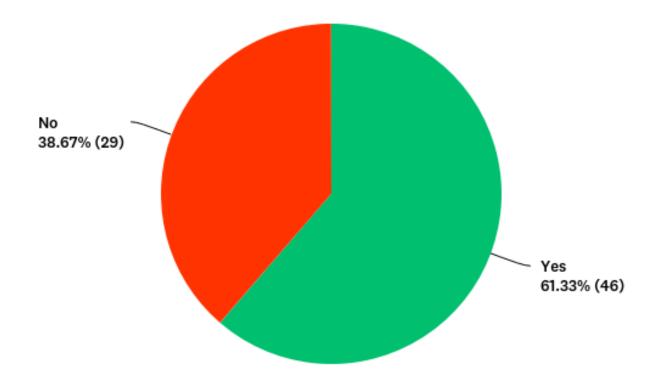


Q8: Is broadband critical to you and your employees being able to work remotely?

ANSWER CHOICES	RESPONSES	
Yes	86.84%	66
No	13.16%	10
TOTAL		76

Q9: Do you and your employees have sufficient broadband internet available at all necessary remote work locations?

Answered: 75 Skipped: 102

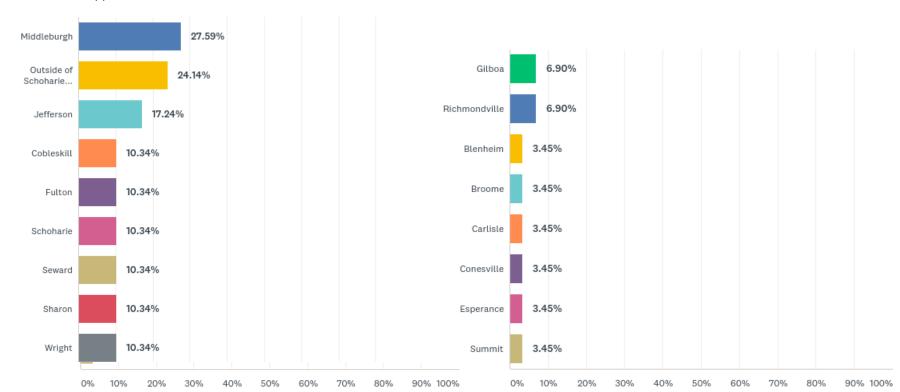


Q9: Do you and your employees have sufficient broadband internet available at all necessary remote work locations?

Answered: 75 Skipped: 102

ANSWER CHOICES	RESPONSES	
⁄es	61.33%	46
No	38.67%	29
TOTAL		75

Q10: In which town(s) are you or your employees having broadband challenges?



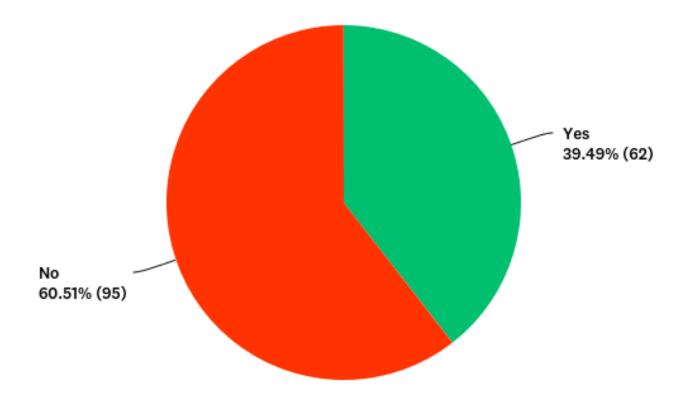
Q10: In which town(s) are you or your employees having broadband challenges?

Middleburgh	27.59%	8
Outside of Schoharie County	24.14%	7
Jefferson	17.24%	5
Cobleskill	10.34%	3
Fulton	10.34%	3
Schoharie	10.34%	3
Seward	10.34%	3
Sharon	10.34%	3
Wright	10.34%	3
Gilboa	6.90%	2
Richmondville	6.90%	2
Blenheim	3.45%	1
Broome	3.45%	1
Carlisle	3.45%	1
Conesville	3.45%	1
Esperance	3.45%	1
Summit	3.45%	1
Total Respondents: 29		

Q10-A: Please specify the street name(s) where you are having Broadband issues:

Showing 15 responses			
Buel Road	Sheldon Rd	Shunpike Road	Mill Valley Rd
4/4/2020 4:34 PM	4/3/2020 2:39 AM	4/2/2020 3:08 PM	4/1/2020 5:15 PM
Sheldon Road	Rt 162 Charleston Four Corners	Wharton Hollow rd	Oak Hill Rd, Delanson
4/3/2020 12:58 PM	4/2/2020 9:53 PM	4/2/2020 2:50 PM	4/1/2020 4:07 PM
Huntersland Road, Cotton Hill Road	Stage Coach Rd	Rt 10 & 165,	Engleville Road
4/3/2020 11:46 AM	4/2/2020 8:12 PM	4/2/2020 2:34 PM	4/1/2020 4:06 PM
335 W. Richmondville Rd.	Hubb Shutts Rd	Rickard Hill Road	
4/3/2020 11:01 AM	4/2/2020 5:25 PM	4/1/2020 6:03 PM	

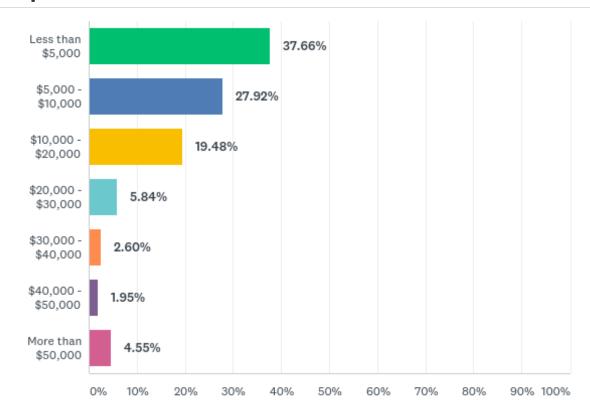
Q11: Does your business have at least two months' worth of cash available to pay your business bills through May 31, 2020?



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ANSWER CHOICES	RESPONSES
Yes	39.49% 62
No	60.51% 95
TOTAL	157

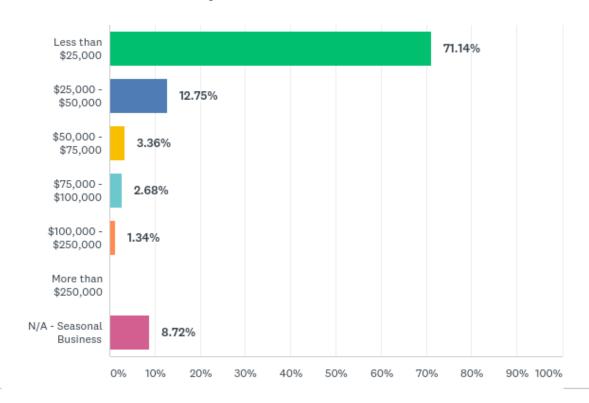
Q12: What is the amount of capital/cash necessary to cover your monthly business operating expenses?



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ANSWER CHOICES	RESPONSES
Less than \$5,000	37.66 % 58
\$5,000 - \$10,000	27.92% 43
\$10,000 - \$20,000	19.48% 30
\$20,000 - \$30,000	5.84% 9
\$30,000 - \$40,000	2.60% 4
\$40,000 - \$50,000	1.95 % 3
More than \$50,000	4.55% 7
TOTAL	154

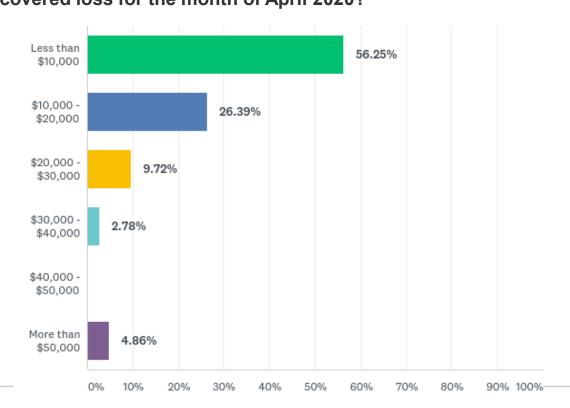
Q13: MEASURING IMPACT TO-DATE: To measure your business' unrecovered losses, look at your profit and loss statement for January – March 2019 and compare it to January – March 2020. Remove any one-off costs and one-off changes in sales. The difference between the change in sales and change in expenses is your basic unrecovered loss. What is your business' estimated unrecovered loss to-date, January – March 2020?



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ANSWER CHOICES	RESPONSES
Less than \$25,000	71.14% 106
\$25,000 - \$50,000	12.75% 19
\$50,000 - \$75,000	3.36 % 5
\$75,000 - \$100,000	2.68% 4
\$100,000 - \$250,000	1.34% 2
More than \$250,000	0.00%
N/A - Seasonal Business	8.72 % 13
TOTAL	149

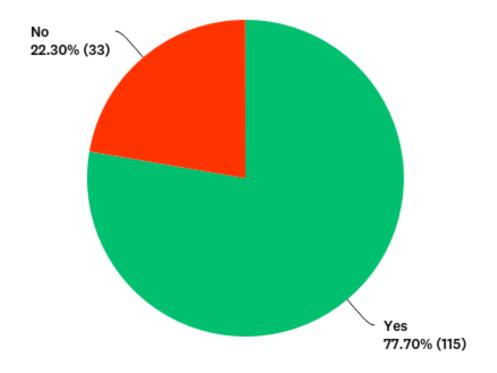
Q14: ESTIMATING MONTHLY IMPACT: The federal government has extended "social distancing" mandates through April 30, 2020. Please indicate your estimated unrecovered losses for the month of April 2020. Compare April 2019 – April 2020 to identify the change in sales and change in expenses to determine the business unrecovered loss. What is your business' estimated unrecovered loss for the month of April 2020?



Q14: ESTIMATING MONTHLY IMPACT: The federal government has extended "social distancing" mandates through April 30, 2020. Please indicate your estimated unrecovered losses for the month of April 2020. Compare April 2019 – April 2020 to identify the change in sales and change in expenses to determine the business unrecovered loss. What is your business' estimated unrecovered loss for the month of April 2020?

ANSWER CHOICES	RESPONSES
Less than \$10,000	56.25 % 81
\$10,000 - \$20,000	26.39 % 38
\$20,000 - \$30,000	9.72% 14
\$30,000 - \$40,000	2.78% 4
\$40,000 - \$50,000	0.00%
More than \$50,000	4.86% 7
TOTAL	144

Q15: Are you aware of the federal and state workforce resources available to help your business retain employees during the pandemic?

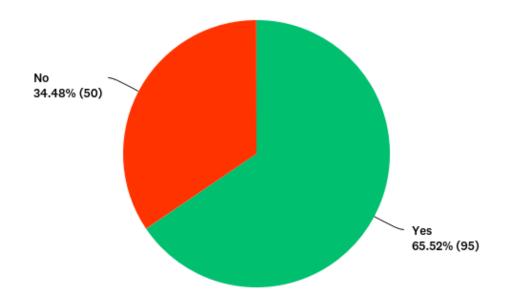


Q15: Are you aware of the federal and state workforce resources available to help your business retain employees during the pandemic?

ANSWER CHOICES	RESPONSES	
Yes	77.70%	115
No	22.30%	33
TOTAL		148

Q16: Are you aware of the NYS Department of Labor Shared Work Program?

Shared Work Program lets businesses keep trained staff and avoid layoffs. Employees can receive partial Unemployment Insurance benefits while working reduced hours. Full-time, part-time and seasonal employees are eligible.



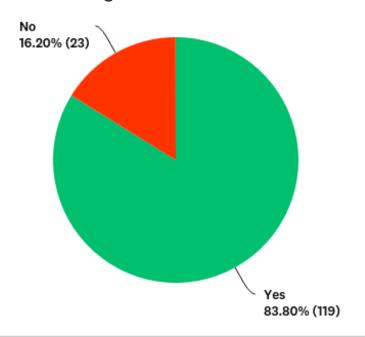
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ANSWER CHOICES	RESPONSES
Yes	65.52 % 95
No	34.48 % 50
TOTAL	145

Q17: Are you aware of the SBA Economic Injury Disaster Loan and Loan Advances?

A direct to business SBA lending program with technical assistance provided by the Small Business Development Center (SBDC). Funds can be used to pay debts, accounts payable, payroll and other operating expenses that can't be paid because of the disaster. SBA has also made advances of up to \$10,000 available on EIDL loans. If approved, these funds can be used for payroll and other operating expenses and will be forgiven.



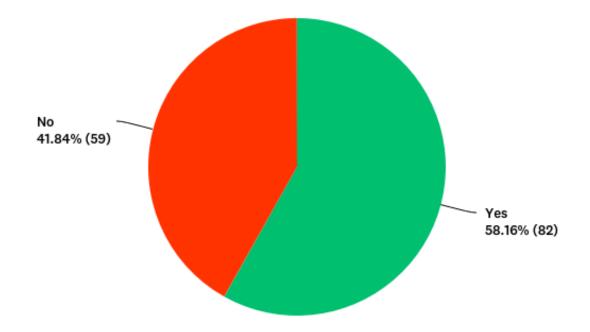
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ANSWER CHOICES	RESPONSES
Yes	83.80% 119
No	16.20 % 23
TOTAL	142

Q18: Are you aware of the SBA Express Bridge Loan?

SBA Express Lenders are authorized to provide expedited SBA-guaranteed bridge loan financing on an emergency basis in amount up to \$25,000 for businesses that already have a banking relationship with approved lenders. SBA Express approved lenders in Schoharie County are Community Bank, NBT Bank & Trustco Bank.



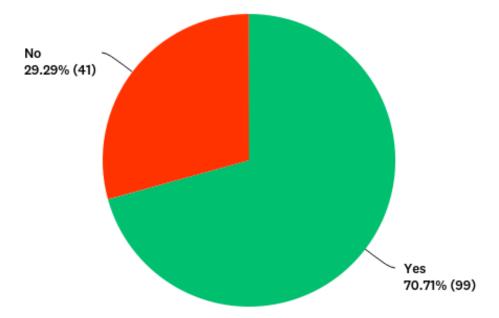
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ANSWER CHOICES	RESPONSES
Yes	58.16 % 82
No	41.84 % 59
TOTAL	141

Q19: Are you aware of the CARES Act Paycheck Protection Program?

A business loan accessed through your bank/financial institution wherein any portion of this loan used to pay payroll, rent or utility expenses after disbursed can be deducted from the loan balance as a grant, considered loan forgiveness. Credit may be extended up to 250% of a business's monthly payroll costs over the last 12-month period.

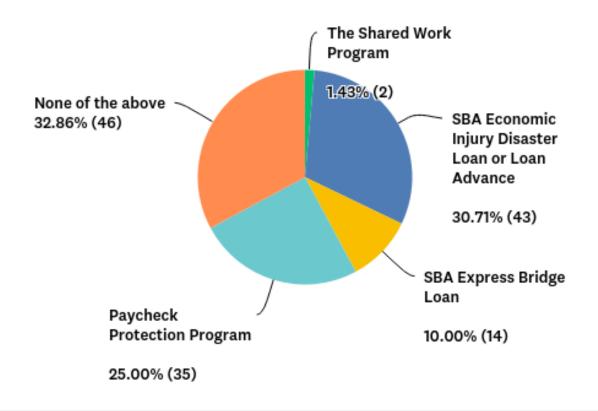


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ANSWER CHOICES	RESPONSES	
Yes	70.71% 99	
No	29.29 % 41	
TOTAL	140	

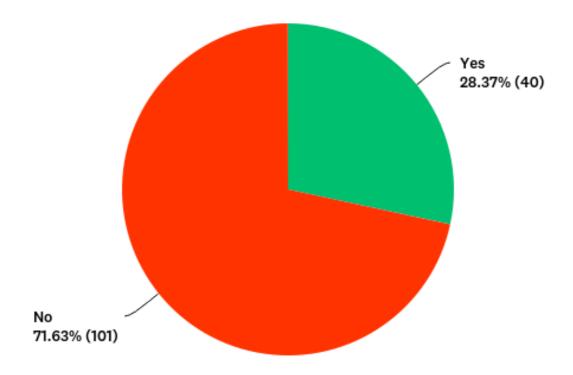
Q20: Which relief program will you likely pursue in order to best address your current business concerns?



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ANSWER CHOICES	RESPONSES	;
The Shared Work Program	1.43%	2
SBA Economic Injury Disaster Loan or Loan Advance	30.71%	43
SBA Express Bridge Loan	10.00%	14
Paycheck Protection Program	25.00%	35
None of the above	32.86%	46
TOTAL		140

Q21: Will you need technical assistance to access the lending programs?



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ANSWER CHOICES	RESPONSES	
Yes	28.37%	40
No	71.63 % 1	.01
TOTAL	1	141