



## Inclusion 2020: Global Trends that will Redefine Work, Workers and the Workplace

The work, workers, and workplace of the future will continue to undergo a dramatic transformation. Research suggests that by 2030, workers will be older and younger at the same time, more educated and less skilled, hyper-connected through new technologies, and more ethnically diverse.

How can we ready our organizations for this new workforce reality? What new strategies, competencies, and skills will be necessary to harness the benefits, yet counter the adverse effects of these global disruptions? More importantly, what new leadership models will be needed to achieve high performance, innovation, and inclusiveness?

Dr. Shelton Goode, diversity executive and thought leader, best-selling author, and the speaker will address these questions as he details the megatrends and business implications that will shape the workforce of the future. Additionally, he will provide practical strategies that business leaders should employ if they expect to achieve greater Inclusion by 2020.

Participants will learn the strategies, skills, and inclusive leadership behaviors needed to prepare for the workforce of the future. At the end of this session, participants will be able to:

- Describe the megatrends that will shape the workforce of the future;
- Outline what the strategic business implications of these megatrends and their impact on current workplace culture are;
- Identify what the skills, strategies, and new leadership competencies that will be necessary in the future to achieve greater high performance, inclusiveness, and innovation for workforce 2020 are.



\*\*The use of this seal confirms that this activity has met the HR Certification Institute's® (HRCI®) criteria for recertification credit pre-approval.