

Strategy, Leadership and Performance Coaching

Combining a passion for helping people along with over 25 years of leadership experience, we provide welcoming, trustworthy and relaxed learning, whilst delivering high quality training, firsthand knowledge and understanding of what it takes to be a great leader.

> Book a place or find out more: please call 07963 702 355 info@affinity-change.co.uk www.affinity-change.co.uk

Operational Leadership Programme

for Team Leaders, Supervisors and Managers

A 7 day programme that will help your team leaders, supervisors and managers understand and develop their leadership skills to take direct responsibility, increase their effectiveness, influence, develop and improve motivation within their team.

An

Engaging

Leader

Α

Complete,

Leadership Behavioural Assessment

Behavioural Design

Understand You Understand and recognise others Adapt and blend your style for more effective communication and relationships

Tools and Techniques

- 5 Principles of lean
- 7 wastes

Α

Change

Leader

- Building instant rapport
- Anchoring states
- Changing beliefs
- 4 magic questions for leadership
 - Presentations and presenting

A Leader Situational Leader

Leadership Development

- Fundamentals of leadership
 Effective feedback
- Coaching for success
 Engaging your team
- Leadership awareness Building Rapport
- Making the right choices Delegation
- Managing performance and appraisal
 - Manage awkward people
 - Change leadership

Operational Leadership Programme

for team Leaders, Supervisors and Managers

The dynamics of today's business environment mean that change is now the only constant, and the promotion internally of employees into team leaders, supervisors and managers is a natural progression. But the transition from being a great individual contributor to being a leader of others can be challenging if not provided with the tools and techniques that an effective leader needs.

This programme will provide up and coming leaders with the people skills required to lead and motivate teams effectively, combined with a suite of continuous improvement skills to assist them in their day to day management and improvement of processes, within there area of responsibility.

Programme Outline

