



## **COVID 19 Policy**

### **Introduction**

In March 2020 Woofability closed to adhere to provincial guidelines to aid in the fight against Covid 19, on May 15th 2020 Woofability opened its doors again with changes to make sure that staff and customers remained safe. The following procedures will be in place until further notice.

### **Personal protective equipment**

All staff are provided with facemasks/gloves and hand sanitizer to use throughout the working day.

### **Social Distancing**

When a customer comes to drop off/pick up their dog, they are to enter the fenced in boxed area, where they will be met by staff, who are separated by a gate between the boxed in area and the entrance to reception, this maintains a 2 meter distance at all times.

If the dog is comfortable then they can release their dog off its leash and staff will open the gate to let the dog through, or customers can attach their dogs to the leashes provided within the box and once they have left the boxed in area, staff will come and collect the dog.

Customers are to take home with them any leashes/harnesses that their dog has come on when they leave. Collars can stay on the dog, please make sure they are quick release.

No customer is to go beyond the boxed in area outside reception. Only one customer at a time is permitted in the boxed in area, clear signage will re-inforce this requirement, customers are to wait in their cars until they can see that its there turn.

Hand sanitizer will be available for use before entering the exchange area.

If you are feeling unwell or have any cold like symptoms please do not bring your dog to Woofability. Follow guidelines and self isolate.

### Gates

All gates that are used by staff/members of the public will be sanitized after each use.

### Dog beds/ coats

Will not be accepted.

### Dog Meals

Any dogs that require food throughout there daycare/boarding, then their food is to be provided in a wipeable plastic container, food will not be accepted any other way.

### Payments

All payments for the use of Woofability are to be made either by e-transfer or the use of chip and pin machine (which is to be wiped down after each use).

This policy will be in effect until further notice and may be amended and subject to change depending on any guidelines issues by federal or provincial government.