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January 7, 2019

Receipt of Complaint

RSD ID # **CMIL50006211**

Thank you for your correspondence to the Texas Department of Public Safety, Regulatory Services Division. This letter is to inform you that we are in receipt of the complaint you have submitted concerning Johnson Controls Security Solutions LLC. Per Texas Occupation Code 1702.082, the Department is responsible for processing complaints pertaining to Private Security.

Upon conclusion of our investigation, or if there is any status change concerning this complaint, the Department will notify you by letter.

Thank you again for your correspondence, and please contact this office at RSD.Privatesecurity@dps.texas.gov or visit our website at <http://www.txdps.state.tx.us/RSD/PSB/Laws/statutesandrules.htm> with any questions or concerns.

Sincerely,

Manager
Regulatory Services Division
Texas Department of Public Safety

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