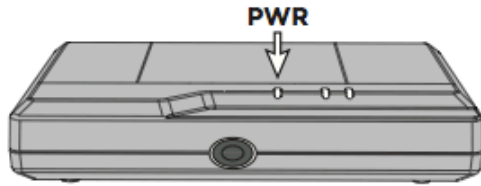
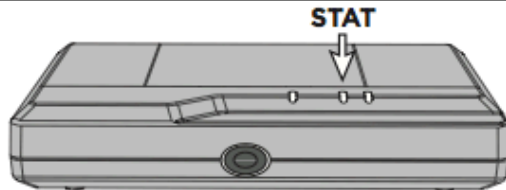


Telguard TG-P Quick Install Guide



Troubleshooting the PWR (Power) LED

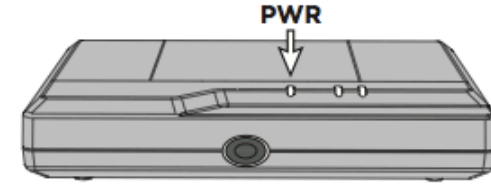
Behaviour	Resolution
Unit (Dark)	Ensure the TG-P's power switch is in the ON position and the unit is plugged into the wall outlet.
Flashing Red	The TG-P is running on battery power. Ensure the unit is plugged into a wall outlet.
Flashing Green then Yellow	The battery needs to be replaced. Contact the Connect Care office.
Solid Red or Solid Yellow	Contact the Connect Care office.



Troubleshooting the STAT (Status) LED

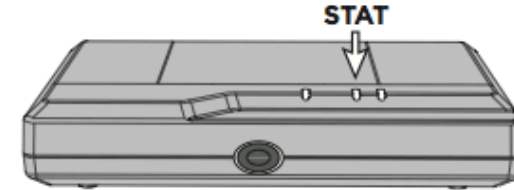
Behaviour	Resolution
Solid Yellow	The cellular signal is below recommended levels. Relocate the TG-P to another location and press the self-test button on the front of the TG-P to verify communications.
Solid Red	No cellular signal detected. Relocate the TG-P to another location and press the self-test button on the front of the TG-P to verify communications.
Flashing Red	Contact the Connect Care office because there is a problem with your account.
Flashing Yellow	There was a problem communicating with the monitoring center. Press the self-test button on the front of the unit to verify communications.
Flashing Green	A communications test is in process. This test will take approximately (2) minutes. Your system can still be used while this is taking place.

Telguard TG-P Quick Install Guide



Troubleshooting the PWR (Power) LED

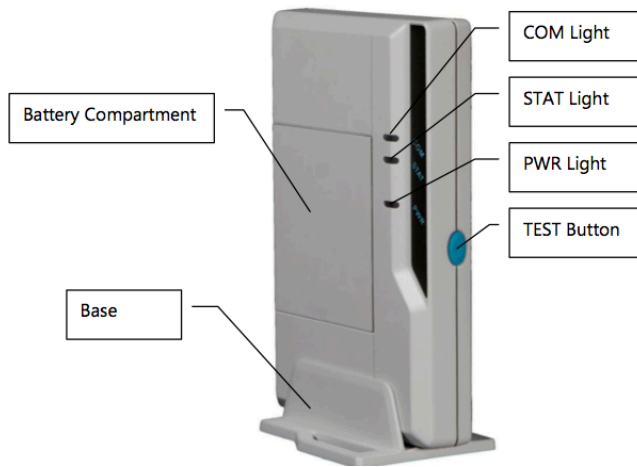
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Unit (Dark)	Ensure the TG-P's power switch is in the ON position and the unit is plugged into the wall outlet.
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Telguard TG-P (Quick Install Guide)



Until now, the Connect Care Medical Alert system required a landline, something that exists in an ever decreasing number of homes. The TG-P, in conjunction with Connect Care's hardware, provides an easy to install and cost-effective two-way voice solution without the expense of a landline.

Box Contents

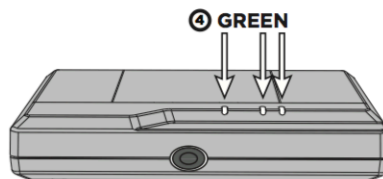
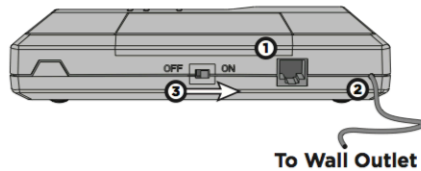
- | | |
|--|--------------------------------|
| 1. TG-P Cellular Communicator | 3. Battery (already installed) |
| 2. Vertical stand for saving desktop space | 4. The Quick Install Guide |

Installation Requirements

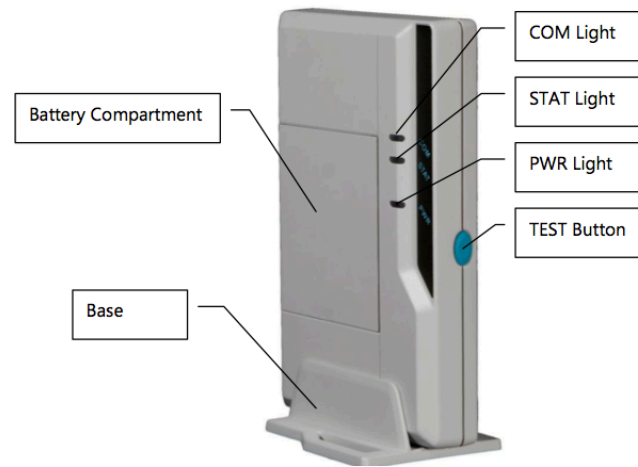
- | | |
|--------------------------------------|---|
| 1. A medical alert monitoring device | 3. One (1) standard telephone cord (Supplied with the medical alert device) |
| 2. An available power outlet. | |

Installation Steps

1. Connect the "LINE or "TELE" telephone cord from the Connect Care Medical Alert monitoring device to the phone jack on the TG-P.
2. Plug the TG-P and the Base Unit into a power outlet.
3. Slide the power switch on the TG-P to the ON position. Wait...approximately (2) minutes. The LEDs will flicker during this time.
4. If all LEDs are GREEN the installation was successful. (If Not...see troubleshooting - next page.
5. Test your medical alert monitoring device.



Telguard TG-P (Quick Install Guide)



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