

Closing Keynote

IFHIMA 2019

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Presenter

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- Past President , IFHIMA, 2013, Montreal
- Past President, AHIMA, United States, 2000
- A passionate member of the HIM profession since 1974
- And honored to be here!

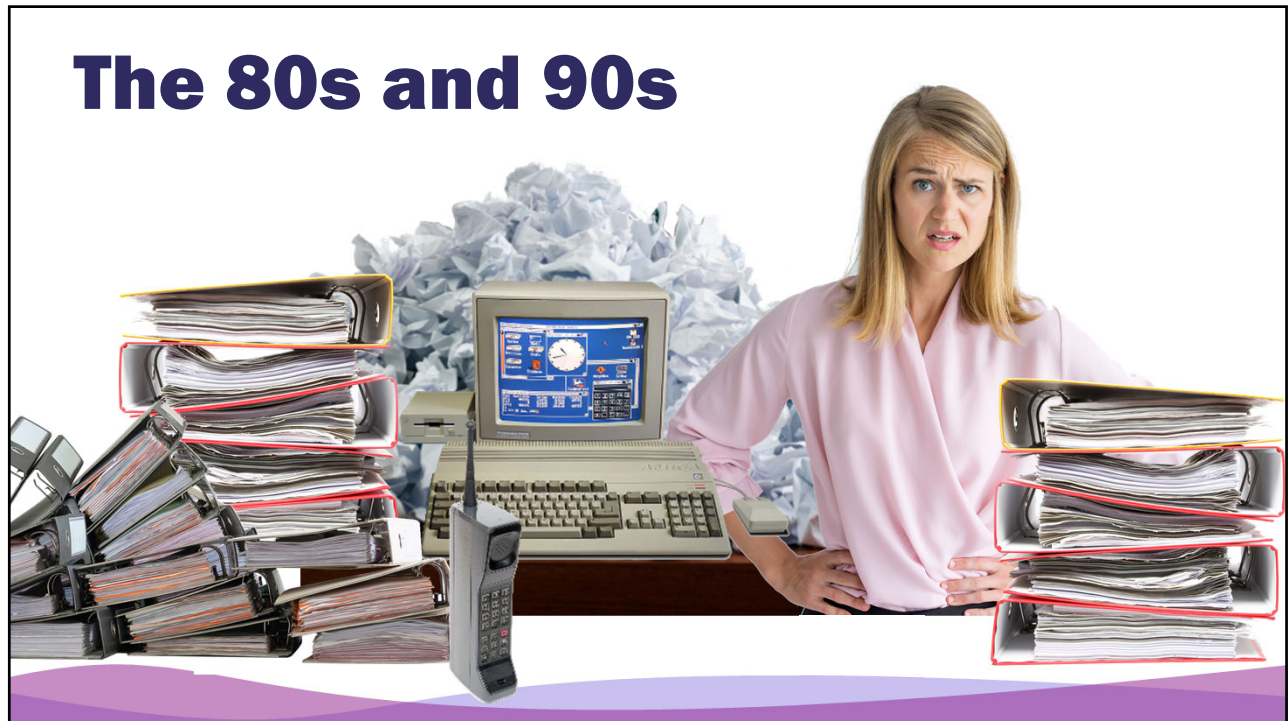


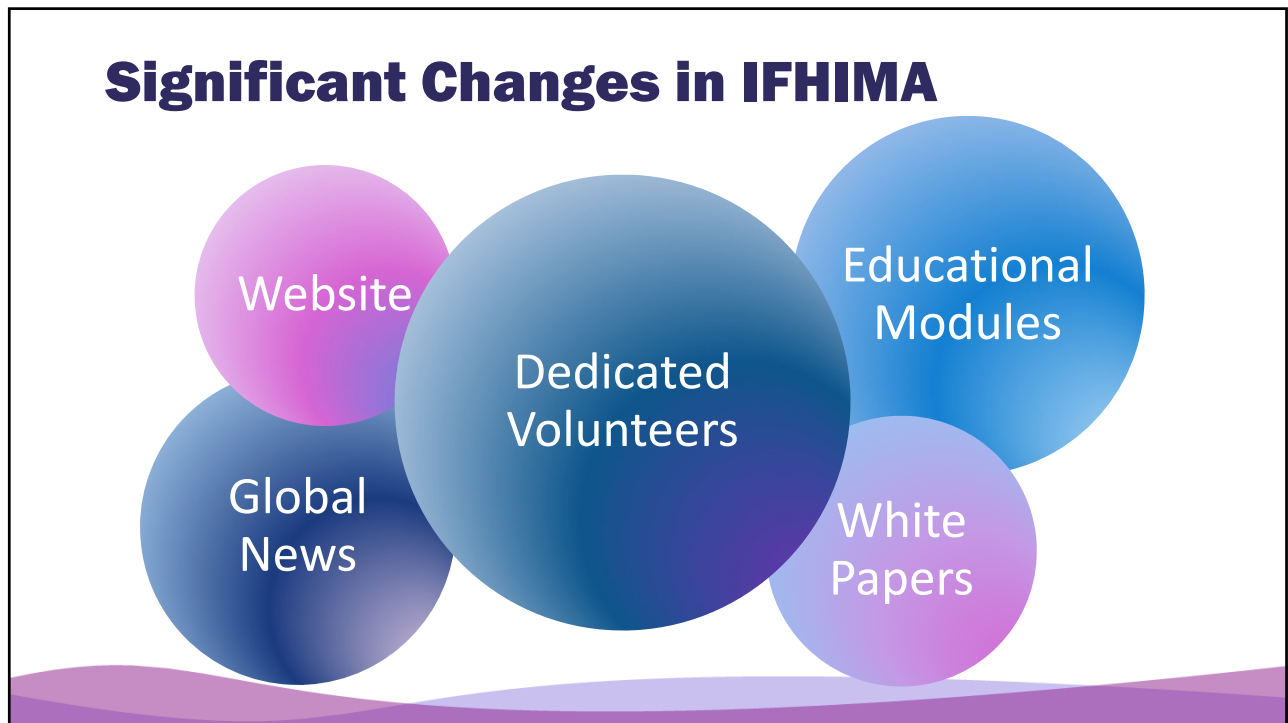
The Past, The Present, The Future in HIM



The Beginnings of IFHRO/IFHIMA To Today







**Leadership
is not always being in
charge, it is about
taking care of people in
your charge**

Enough of the Past, What about the Future

- Millennials
- No paper, maybe
- Dependence on phones



45 years from now.....

- It will be 2064
- Some of you will be at an IFHIMA meeting!
- We will have had success and failures
- Are we a recognized mainstream profession?
- How do you describe your profession to a stranger?
- What are you doing at work?

IFHIMA of the Future

How? What?

Stay the Course

Listening and Learning

- You learn more from listening than talking.
- Never miss a good chance to shut up
- Listen and learn something every single day.



AI & HIM going forward

- More **technical fluency** & **project management** skills
- **Advanced Analytics & Artificial Intelligence (AI)** will **improve decision making** across business processes.
- **Automated coding** & then some
- **Analytics Translators** needed in all disciplines
- How **do** & how **will** our skills **evolve**?

Robo Cars

- They have better real world data than the rest in the industry
- Their AI is evolving in real time by data from every Tesla already on the road
- Every touch of the steering wheel informs the company's software of how to react to various scenarios



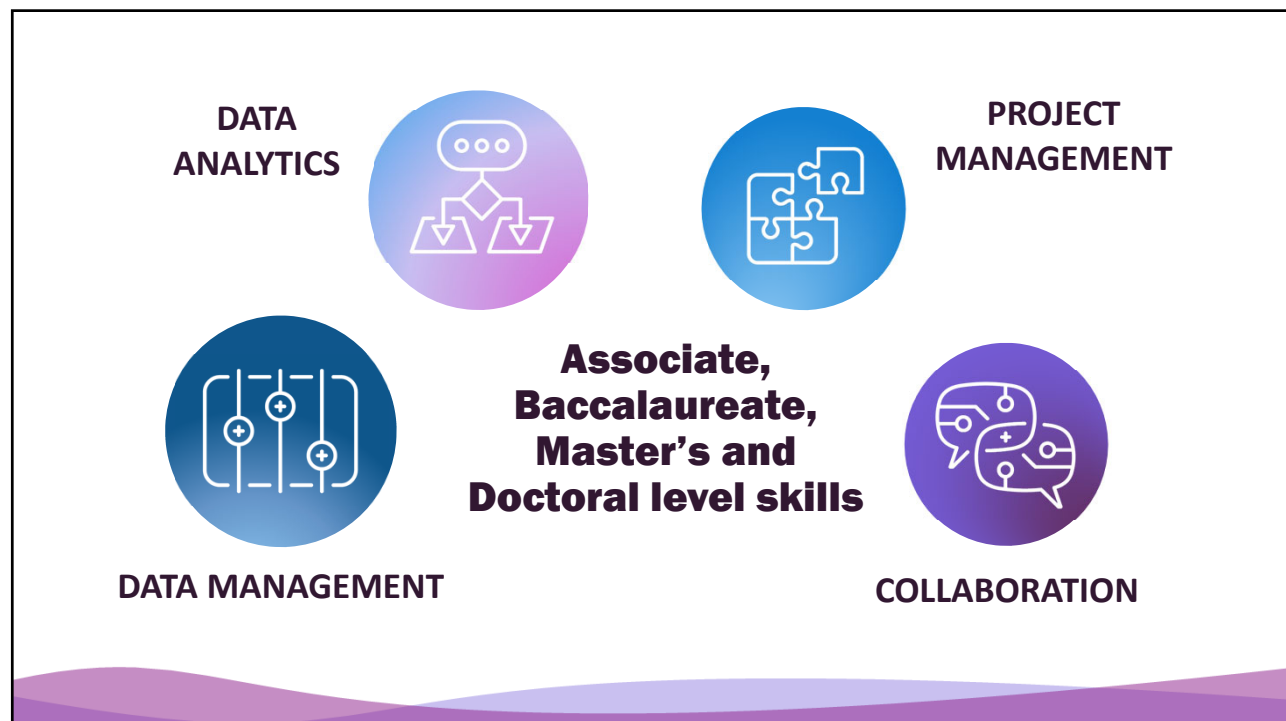
And in HIM, no we won't be selecting codes for cases!!

Disintermediation

- Removing the middleman or intermediary from future transactions
- Used a lot in finance—brokers go away, and everything is direct
- What's the application in **HIM**?
- It lowers costs, allows transactions to go through more clearly
- Will impact **CODING, ANALYSIS, QUALITY MANAGEMENT**

Opportunities for HIM

- What are areas of need in the workforce?
- How should an **HIM** curriculum change to meet the needs of the future?
- Need to know data analytics, working in the cloud, how to identify business process improvement
- The future is digital for sure!



Final thoughts on **AI**

Your **phone** has made your life much **easier**—checking **mail**, the **weather**, **pictures**, **Google**, **maps**...

AI will continually lead to **improvements** in **precision**, **efficiency** and **outcomes**.

Better **mining** of medical record data helps physicians to make **accurate** decisions **faster**. (They still won't like even electronic signing)

More **efficiency** in radiology, imaging and MRI

Clinical documentation improvement from **AI**



Computer Assisted Coding

- Analyzes healthcare documents & procedures
- Increase accuracy & productivity
- Easier auditing–traceability of codes
- Better workflow

SO ALL GOOD!!



Going Forward

Be a **constant leader.**

Leave your **temper** & your **tears** at home.

Clean up & show up.

Be on **time.**



Good things to think about

!

Just because you have an offer, doesn't mean you have to take it.

!

Just because everyone else thinks it is a good idea doesn't mean you have to think so.

!

Have patience in your moments of indecision.

More of My Favorite Sayings

Speak **correctly** & get your **verbs** right.

Like your work, or do something else—**it will show**.

The best predictor of **future** behavior is **past** behavior.

Always stop to catch your breath and **never forget** the **moments** that take your **breath away!**

Final thoughts,

The **very best** to all in this room for **bright future** in **Health Information Management**

Safe travels **home** & see you in **Australia** in **2022 !**

