

## Top Priority Open Issues

Summary	Total Compl..	Issue Status	Priority	Issue Type	Issue Num	Zendesk Ticket ID	Created	
SB3 Dashboard sections not loading - ERR_INSECURE_RESPONSE	91	Open	Major	Bug	DG-19110	1323917	2017-10-30	1
SB2/EM1 - Populate designs pop up with the list obtained from High Speed ..	110	Open	Major	Story	DG-18790	1294586	2017-10-10	1
Some accounts are not loading in premium admin	4	Open	Major	Bug	DG-16860	1256709	2016-04-26	1
As a Local Listings customer, I expect my listing to be processed within 60 ..	165	Open	Major	Bug	DG-14206	1230142	2016-07-12	1
VP SB2 blog dashboard page does not load, unexpected error and unable to..	247	Open	Major	Bug	DG-18329	1301473	2017-09-12	1
Sorry unable to publish your site error when trying to publish SB3 site	62	Open	Major	Story	DG-16447	1244698	2017-05-12	1
As a Webs domain customer I should be able to manage my own DNS records	73	Open	Major	Bug	DG-14997	1184449,1206107	2017-03-02	1
Webstore items intermittently not added to or removed from cart	190	In Progress	Major	Spike	DG-17728	1282555	2017-07-31	1
As a sb4 webmail customer, I should not receive 403 errors on my email log..	26	Open	Major	Bug	DG-18369	1302552	2017-09-14	1
Recent Entries for Webs apps are not updating	94	Open	Major	Bug	DG-14048	1186308	2017-01-17	1
As a LL customer, when accessing my dashboard all my listing links should ..	41	Open	Major	Bug	DG-17615	1266362	2017-07-19	1
LL - Manual dashboard override	24	Open	Major	Spike	DG-17286	1267444	2017-06-28	1
The Slideshow View option from the Photo Gallery app displays a "Sorry, y..	10	Open	Major	Story	DG-17574	1275841	2017-07-17	1
As a an agent using userAdmin, I should be able to load all Webs and VP SB..	0	Open	Major	Bug	DG-18440	1304811	2017-09-19	1
Tower is blindly unpublishing all sites immediately after they're being susp..	11	Open	Major	Story	DG-16535	1247205	2017-05-17	1
Not able to access blogs in VP JP SB2	83	Open	Major	Bug	DG-18143	1294611	2017-08-28	1
Images missing from VP SB2 blog pages	65	Open	Major	Bug	DG-16296	1239473	2017-05-03	1
As a VP SB2 customer, builder should not get stuck when publishing my site	10	Open	Major	Bug	DG-16209	1237931	2017-05-01	1
As a tier 1 CARE agent, I should not have access to the freeze tool in PAID	0	Open	Major	Story	DG-12233	1155330	2016-10-11	1
Migrate non-monolith legacy siteserver domains to new site server	9	Open	Major	Story	DG-17754	1121724	2017-08-01	1
Can we replace pre-IR file manager UI with IR file manager?	47	Open	Major	Story	DG-15596	1221402	2017-03-31	1
Allow Users to Left/Right Align Blocks of Content	0	Open	Major	Story	DG-14870	1201696	2017-02-21	1
As a user who has changed my Facebook account, I want to be able to disco..	64	Open	Major	Story	DG-4908	1249428	2015-11-02	1
EM Dashboard should not be accessible if PAID subscription is suspended	0	Open	Major	Bug	DG-12095	1153255	2016-10-05	1
Images in Folders not Loading for Converted SB3 Sites	39	Open	Major	Bug	DG-17237	1266492	2017-06-26	1
524 Origin Time-out Error in Webs SB2 Site Designer	25	Open	Major	Bug	DG-15275	1213782	2017-03-17	1
"Your account cannot be reactivated" error when reactivating SB4 or othe..	33	Open	Major	Bug	DG-17230	1266434	2017-06-26	1
EM1 Campaigns sending, but bouncing/not being delivered	52	Open	Major	Bug	DG-18468	1305063	2017-09-19	1
404 Page Not Found error on all pages of published SB4 site	8	Open	Major	Bug	DG-18151	1295040	2017-08-29	1
Refresh button is not clickable in "Connection has been lost" overlay in IE1..	0	Open	Major	Bug	DG-16069	1329790	2017-04-21	1
Email Hosting: Domain exist for user but email hosting account does not ex..	6	Open	Major	Bug	DG-17515	1276869	2017-07-12	1
Published edits not visible on SB3 sites	10	Open	Major	Bug	DG-18566	1308150	2017-09-25	1
As a SMM user, I should be able to edit/create/post cover photo and can clic..	21	Dev In Progr..	Major	Bug	DG-16969	1259518	2017-06-12	1
VP SB2 YouTube videos not loading on live sites	24	Open	Major	Bug	DG-15345	1215832	2017-03-21	1
Yellow warning exclamation point next to my subscription in the LL directo..	4	Open	Major	Bug	DG-18113	1293068	2017-08-24	1
GUID error when accessing Designs in EM1	3	Open	Major	Bug	DG-18150	1294995	2017-08-29	1
Fix CCT links to support https	2	Open	Major	Bug	DG-17631	1286143	2017-07-21	1
As a Webs customer I should NOT be able to enable auto-renew within 14 d..	1	Open	Major	Bug	DG-14527	1189926	2017-02-06	1
Create audit trail for PAID CCT	0	Open	Major	Story	DG-13393	1155326	2016-12-13	1
Add Domain Search to Website Product Page	0	Open	Major	Story	DG-15853	1229065	2017-04-13	1
Add New Image Blocks to Tower	0	Open	Major	Story	DG-14203	1216429	2017-01-24	1
As a Webs domain customer, my domain should resolve while using Power..	34	Validated	Major	Bug	DG-18337	1301882	2017-09-13	1
As a user, I should be able to rotate images on the slides of the photo galler..	56	Dev In Progr..	Major	Story	DG-17604	1152889	2017-07-19	1
As an EM2 user, I want digital-order-service to accept my reactivation requ..	1	In Code Revi..	Major	Story	DG-14562	1264104	2017-02-08	1
Improve Tower term selection page (in PSS)	0	Open	Major	Story	DG-13800	1148674	2017-01-04	1
Perform cancellation of pay-for Online Business Cards	0	Open	Major	Story	DG-13452	1217663	2016-12-14	1
As a PO, I want to know the reason a Cx self-cancels and provide a "counter"	0	Open	Major	Story	DG-12721	1220958	2016-11-01	1
Subscription invoices shouldn't appear as Orders in Order History	0	Open	Major	Story	DG-15301	1220933	2017-03-20	1
Improve handling for PayPal billing through PAID	0	Open	Major	Story	DG-12560	1220963	2016-10-25	1
As a CARE agent, I want a Sales tool to add services or upgrades to an acco..	0	Open	Major	Story	DG-12236	1151556	2016-10-11	1
Add a My Uploads section (aka File Manager) under Settings Drawer	0	Open	Major	Story	DG-11159	1216349	2016-08-29	1
As a CARE agent, I would like the option to cancel with either refund or mer..	0	Open	Major	Story	DG-12450	1217549	2016-10-20	1
User-reported "Unauthorized" messages on dashboard	3	Open	Major	Bug	DG-17345	1274479	2017-06-30	1
Make all "matching" headers available in the block drawer	0	Open	Major	Story	DG-17414	1274533	2017-07-06	1
Fix SB2 "Manage_File" page to support https	1	Open	Major	Bug	DG-17450	1313027	2017-07-07	1
Refresh button in "Connection has been lost" overlay shouldn't take users ..	0	Open	Major	Story	DG-17886	1290533	2017-08-09	1
During the Design of Business cards I should not see an offer for one month..	2	Dev In Progr..	Major	Story	DG-13190	1202938	2016-11-30	1
As a VP SB2 or EM1 customer, I should be able to manage my uploaded files	1	Open	Major	Bug	DG-18734	1313193	2017-10-05	1
Stripe payments not processing	2	Open	Major	Bug	DG-19174	1325078	2017-11-01	1
SB3 webstore 'In NavBar' feature under manage categories does not work	3	Open	Major	Bug	DG-19175	1325121	2017-11-01	1
Provisioning service isn't retrying after a failure	1	Open	Major	Bug	DG-19179	1326903	2017-11-02	1
Looks like you missed something error when creating a new Webs site	74	Open	Moderate	Bug	DG-16199	1237802	2017-05-01	1
Header background image crop appears incorrectly on mobile and tablet	26	Open	Moderate	Story	DG-9927	1161029	2016-07-11	1
Unable to remove categories in the SB3 photo gallery / album pages	25	Open	Moderate	Bug	DG-14823	1199040,1283788	2017-02-17	1
As a VP websites customer with a site in paid suspension, my site content s..	16	Open	Moderate	Bug	DG-9302	1253945	2016-06-09	1
Hide the Facebook Share option from the SB3 publish popover	22	Open	Moderate	Bug	DG-12342	1216948	2016-10-17	1
As a user, I should be able to see my digital products on the My Services da..	12	Open	Moderate	Bug	DG-13515	1149629	2015-09-21	1
Mobile pages menu text can unknowingly be made illegible	12	Open	Moderate	Bug	DG-17234	1266469	2017-06-26	1
SB2 Form .csv file not generating data	10	Open	Moderate	Bug	DG-15272	1213712	2017-03-17	1

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As a SMM user, I should be able to view "More Stats" on previous posts aft..	11	Open	Moderate	Bug	DG-15570	1220821	2017-03-30	1
Unable to checkout if opening SB4 site through Facebook app (and maybe a..	6	Open	Moderate	Bug	DG-18064	1292417	2017-08-23	1
Add validation to Tools & Analytics snippet fields	8	Open	Moderate	Story	DG-14031	1172561	2017-01-16	1
Domain cannot be migrated into PAID due to a false positive during the still..	9	Open	Moderate	Bug	DG-17943	1288638	2017-08-14	1
Some EM1 campaigns are stuck in Sending status due to campaign XML not..	6	Open	Moderate	Bug	DG-16722	1253432	2017-05-30	1
Verify internal domain data is accurate (Webs)	9	Open	Moderate	Bug	DG-16145	1247664	2017-04-26	1
Poor responsiveness of certain image blocks	6	Open	Moderate	Bug	DG-15499	1220117	2017-03-28	1
SB3 contact form transactional emails not received, show hardfail email st..	9	Open	Moderate	Bug	DG-18450	1304970	2017-09-19	1
Put IR file manager in the My Files section of Add A Product in Webstore	4	Open	Moderate	Bug	DG-16408	1243487	2017-05-10	1
SB4 should set the pointed domain as the og URL so the domain is shown as..	2	Open	Moderate	Story	DG-18466	1305057	2017-09-19	1
Top Services header icon text pips duplicating content	7	Open	Moderate	Bug	DG-15188	1217200	2017-03-14	1
Site not responsive on mobile devices	2	Open	Moderate	Bug	DG-17573	1275829	2017-07-17	1
400 Bad Request error message, blank screen when loading SB3 site	1	Open	Moderate	Bug	DG-18459	1305022	2017-09-19	1
As a SB3 customer, I should be able to select previously uploaded photos in ..	3	Open	Moderate	Bug	DG-16398	1243388	2017-05-10	1
As a PAID email customer I should be prevented from attempting to create ..	5	Open	Moderate	Bug	DG-14980	1203182	2017-02-27	1
Update Site Activity to specify pageviews summary is 12 months	6	Open	Moderate	Story	DG-18321	1301360	2017-09-12	1
As an EM2 customer, I want to be able to successfully reactivate after canc..	6	Open	Moderate	Bug	DG-14253	1188102	2017-01-25	1
Allow customers to select new print fonts in contact pips, paypal pips, and ..	3	Open	Moderate	Story	DG-16136	1215790	2017-04-26	1
Unable to Edit and Remove categories in the SB3 Forums App	2	Open	Moderate	Bug	DG-17269	1266949	2017-06-27	1
Allow Users to Adjust Width of Rich Text Pips	0	Open	Moderate	Story	DG-14872	1201694	2017-02-21	1
As a Pagemodo user, when I attempt to delete a custom page an "Applicati..	3	Open	Moderate	Bug	DG-16490	1246356	2017-05-16	1
Add manual renewal to DoP	4	Open	Moderate	Story	DG-15405	1217080	2013-06-11	1
Bullets and Numbers do not move when Justification Changes	0	Open	Moderate	Bug	DG-15569	1329798	2017-03-30	1
EM1 doesn't show the Social Media stats	0	Open	Moderate	Bug	DG-15558	1230857	2017-03-30	1
Unable to remove Social Media from EM1 campaign header	0	Open	Moderate	Bug	DG-15557	1230856	2017-03-30	1
Page deletion is breaking sometimes and causing 500 error both on Studio ..	0	Open	Moderate	Bug	DG-16175	1238369	2017-04-28	1
Download Contact Form Submissions option missing in SB4 Form Settings	2	Open	Moderate	Bug	DG-17944	1288642	2017-08-14	1
Add HTML Blocks that include Pre-Canned Snippets and Allow for Easy Inte..	0	Open	Moderate	Story	DG-12977	1216339	2016-11-16	1
Email address should be a required field by default in contact form submiss..	1	Open	Moderate	Story	DG-14499	1188302	2017-02-03	1
Rollout block height customization to all blocks	0	Open	Moderate	Story	DG-15790	1229069	2017-04-11	1
Numbered lists and bulleted lists are not affected by font size/style changes	0	Open	Moderate	Bug	DG-15411	1329799	2017-03-24	1
CSBuilders crashing, needing manual recovery	2	Open	Moderate	Spike	DG-15216	1256814	2017-03-15	1
Unable to add 'Facebook Like Box ' to SB2	2	Open	Moderate	Bug	DG-17505	1281009	2017-07-12	1
VP SB2 customer is not able to switch from monthly to annual subscriptions	1	Open	Moderate	Bug	DG-17731	1282618	2017-07-31	1
Discounts are not respected during initial term upgrades from domain das..	0	Open	Moderate	Story	DG-15009	1216966	2017-03-06	1
"Page\$11" button to navigate to Disabled Account campaigns throws a GU..	0	Open	Moderate	Bug	DG-14976	1232530	2017-02-27	1
Last Page button to access the scheduled campaigns throws a GUID	0	Open	Moderate	Bug	DG-14975	1217073	2017-02-27	1
As an EM1 user , I should be able to share my campaign on Twitter	0	Open	Moderate	Bug	DG-14805	1217074	2017-02-17	1
"Fixed Image Cropping" prompt is still annoying	0	Open	Moderate	Bug	DG-14784	1329795	2017-02-16	1
Some pips are very hard to hide	0	Open	Moderate	Story	DG-15489	1220121	2017-03-28	1
Make the custom HTML block customer-facing again using sandboxing	0	Open	Moderate	Story	DG-16621	1251057	2017-05-23	1
Web customers not being informed of EPP request results	1	Open	Moderate	Story	DG-13939	1215654	2017-01-10	1
Users should not get stuck with hard-coded font sizes	1	Open	Moderate	Spike	DG-13593	1159909	2016-12-19	1
VP SB2 dashboards to view visitor submitted content is unavailable due to ..	0	Open	Moderate	Bug	DG-13589	1282620	2016-12-19	1
Digital documents endpoint: Include documents from My Portfolio that hav..	1	Open	Moderate	Story	DG-13569	1282605	2016-12-16	1
CLONE - As an existing Standalone Domains customer, I should be able to c..	1	Open	Moderate	Bug	DG-13470	1294216	2016-12-14	1
As VP CARE, I should be able to view a customer's account details in CCT wi..	7	Open	Moderate	Bug	DG-13657	1152111	2016-02-08	1
As a Pagemodo admin, I should be able to impersonate a customer's account..	0	Open	Moderate	Bug	DG-13171	1120713	2016-11-04	1
As a Webs legacy domain customer my selected renewal term should be res..	4	Open	Moderate	Spike	DG-17457	1271495	2017-07-07	1
We still sell monolith email hosting in the primary path	3	Open	Moderate	Story	DG-17483	1201788	2017-07-10	1
As a webmail user, I should be able to create and or see calendar events	3	Open	Moderate	Bug	DG-18497	1305645	2017-09-20	1
As a VP email customer, I should be able to access my mailbox from the url l..	16	Open	Moderate	Bug	DG-17610	1276952	2017-07-19	1
As a CARE representative assisting a DIFY customer who wants to cancel d..	2	Open	Moderate	Enhancem..	DG-14163	1178282	2016-09-26	1
As a Local Listings customer, my listing details should be updated in reali..	1	Open	Moderate	Bug	DG-13551	1295456	2016-07-19	1
Stock Image Search Refreshes When I click "Select a Different Image" and ..	0	Open	Moderate	Story	DG-12497	1217061	2016-10-24	1
Digital documents endpoint: rotated and cropped images are returned wit..	0	Open	Moderate	Bug	DG-8263	1217054	2016-04-25	1
Default tab for non stock image should be My Images	0	Open	Moderate	Story	DG-8071	1246597	2016-04-14	1
No trailing period on some records added through SB3 IR	20	Open	Moderate	Bug	DG-10386	1212605	2013-05-02	1
Discounting an annual subscription is confusing	0	Open	Moderate	Story	DG-16096	1235324	2017-04-25	1
Digital documents endpoint: some images are returned with poor crops	0	Open	Moderate	Bug	DG-13228	1217060	2016-12-01	1
Replace hard-coded CARE contact info and hours of operation	0	Open	Moderate	Story	DG-11543	1226866	2016-09-14	1
Convert Contact Form Submissions to use a queue	0	Open	Moderate	Story	DG-14989	1207382	2017-02-28	1
SMM - Facebook Ads metrics and approval status not functioning	0	Open	Moderate	Bug	DG-16431	1244169	2017-05-11	1
Infer business tagline copy	0	Open	Moderate	Story	DG-16450	1246032	2017-05-12	1
Don't include assets on a Tower match that were deleted from (or otherwis..	0	Open	Moderate	Story	DG-16451	1246029	2017-05-12	1
Add "Recently Used" Section to Icon drawer	0	Open	Moderate	Story	DG-14726	1197618	2017-02-15	1
Make it more clear that not all undos/redos are of visible changes	1	Open	Moderate	Story	DG-16750	1255016	2017-05-31	1
Add google translate toolbar option to site settings	0	Open	Moderate	Story	DG-16908	1257970	2017-06-07	1
As a Webs legacy domain customer, I should be able to renew my domain n..	2	Open	Moderate	Bug	DG-17073	1260974	2017-06-15	1

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Prevent Custom Matching Color overrides from Being Illegible	0	Open	Moderate	Story	DG-17099	1268371	2017-06-16	1
Introduce a metadata indicating size of font	0	Open	Moderate	Story	DG-17100	1268370	2017-06-16	1
Image SEO benefits should not still be available after removing SEO entitle..	0	Open	Moderate	Bug	DG-17408	1271485	2017-07-05	1
In Tower, allow inner block elements have have background images	0	Open	Moderate	Story	DG-17420	1276350	2017-07-06	1
inlineCrop controls still appear on Short versions of headers without backg..	0	Open	Moderate	Bug	DG-17470	1276349	2017-07-10	1
Unable to upgrade or downgrade PAID account plan or term	6	Open	Moderate	Bug	DG-17485	1272560	2017-07-10	1
Free Trial Ending Email Error for Annual Customers	1	Open	Moderate	Bug	DG-17319	1267459	2017-06-28	1
The option "Import Addresses from My Email Provider" is not shown anym..	0	Open	Moderate	Bug	DG-17533	1274656	2017-07-14	1
Some blocks do not gracefully handle white/light primary colors	0	Open	Moderate	Story	DG-17549	1276348	2017-07-14	1
Paypal buttons don't work on iOS with the paypal app installed	1	Open	Moderate	Bug	DG-17649	1278936	2017-07-24	1
Limit spam submissions through Tower contact forms	0	Open	Moderate	Story	DG-17705	1282587	2017-07-28	1
Specify which domain contact form submission was received from	0	Open	Moderate	Story	DG-17706	1282588	2017-07-28	1
As a Pagemodo customer when I change the image on a default post, the ch..	4	Open	Moderate	Bug	DG-17966	1289220	2017-08-15	1
Unable to enable Clickly Site Stats	2	Open	Moderate	Bug	DG-18266	1299035	2017-09-07	1
As a Website customer I should have SSL so that modern browsers do not g..	2	Open	Moderate	Bug	DG-18319	1301336	2017-09-12	1
Long text isn't fully displayed in the text of the icarousel for banner layout	0	Open	Moderate	Bug	DG-10055	1283258	2016-07-14	1
As a Webs domain customer, I should have the accurate auto-renew status ..	12	Open	Moderate	Bug	DG-18345	1302011	2017-09-13	1
Unable to add text field to SB2 custom form	1	Open	Moderate	Bug	DG-18675	1311656	2017-10-02	1
As a PAID site owner on the .CA locale, I should be able to migrate monolith ..	0	Open	Moderate	Bug	DG-18751	1313641	2017-10-05	1
As a Pro account team member using a free account, I should be able to cre..	2	Open	Moderate	Bug	DG-18819	1315777	2017-10-10	1
Set Up Ad Account button is unresponsive for Facebook Ads in Pagemodo	1	Open	Moderate	Bug	DG-18937	1318783	2017-10-17	1
Page not found errors for SB3 sites	10	Open	Moderate	Bug	DG-18939	1318790	2017-10-17	1
Cannot change graphic-only logo pip to an uploaded logo more than once in ..	0	Open	Moderate	Bug	DG-18944	1329791	2017-10-17	1
Tower builder basics tour is broken	0	Open	Moderate	Bug	DG-18991	1329797	2017-10-19	1
Unable to load some SB3 site due to error '... redirected you too many times'	8	Open	Moderate	Bug	DG-19131	1324153	2017-10-30	1
When a domain name is transferred TO Webs a Cloudflare zone needs to be ..	1	Open	Moderate	Bug	DG-19138	1324511	2017-10-31	1
"Please add a link" tooltip persists indefinitely	0	Open	Moderate	Bug	DG-19171	1329792	2017-11-01	1
Webmail: 'Stay signed in' feature does not work	0	Open	Moderate	Bug	DG-19327	1329761	2017-11-13	1
As a email customer, I should be able to send mail to BT email addresses	14	Open	Minor	Bug	DG-17040	1260612	2017-06-14	1
As a Local Listings customer, my submission should not fail to process afte..	8	Open	Minor	Story	DG-17585	1276271	2017-07-18	1
ERR_INSECURE_RESPONSE when loading site activity	10	Open	Minor	Bug	DG-17531	1275658	2017-07-13	1
Unable to reactivate my EM subscription	4	Open	Minor	Bug	DG-15395	1232528	2017-03-23	1
Sorry, we're currently experiencing a technical issue 500 error when loadin..	1	Open	Minor	Bug	DG-17330	1267901	2017-06-29	1
Allow for CCT domain transfer of domains in IN_REUSE_POOL	0	Open	Minor	Story	DG-16019	1235822	2017-04-20	1
ERR_CONNECTION_RESET when loading mobile SB2 website preview	8	Open	Minor	Bug	DG-17589	1276339	2017-07-18	1
ERR_INSECURE_RESPONSE when loading Manage Forms	2	Open	Minor	Bug	DG-17558	1275652	2017-07-17	1
VP SB2 map directions link does not work correctly	1	Open	Minor	Bug	DG-15884	1229086	2017-04-14	1
VP SB2 Customers builder is loading blank	1	Open	Minor	Bug	DG-16971	1259530	2017-06-12	1
VP SB2 customers are not able to add a Donation PayPal button	1	Open	Minor	Bug	DG-16989	1259683	2017-06-12	1
Extras page blank when adding Map to VP SB2	1	Open	Minor	Bug	DG-17697	1280998	2017-07-27	1
Not able to search images when creating a new blog post in VP SB2	5	Open	Minor	Bug	DG-18192	1295905	2017-08-31	1
SB2 customer not able to export contacts in Manage Forms	9	Open	Minor	Bug	DG-18622	1309355	2017-09-27	1
Unable to add to additional Product Options in SB2 webstore drop-down	4	Open	Minor	Bug	DG-18290	1299650	2017-09-08	1
Default header background image loads before custom background image i..	3	Open	Minor	Bug	DG-15252	1184583	2017-03-16	1
Imageprocessor returns 404 on all existing images on site	1	Open	Minor	Bug	DG-15794	1227359,1267463	2017-04-11	1
Edit Pages drawer cuts off at the top when many pages are present	1	Open	Minor	Bug	DG-14095	1176460	2017-01-19	1
Text color of "Outline" button styles are incorrect on published sites	2	Open	Minor	Bug	DG-16946	1258476	2017-06-09	1
Long strings like URLs do not wrap to fit within columns in column blocks	1	Open	Minor	Bug	DG-16240	1238461	2017-05-02	1
Team Grid SB4 block shows three in a row instead of four	1	Open	Minor	Bug	DG-18469	1305064	2017-09-19	1
Unable to edit SB4 footer logo text	1	Open	Minor	Bug	DG-18493	1305599	2017-09-20	1
Unable to view page with non-English characters in page name on publishe..	2	Open	Minor	Bug	DG-17327	1267844	2017-06-29	1
Remove trailing and leading space before the domain search validation	0	Open	Minor	Story	DG-15658	1229081	2017-04-03	1
Header opacity should not be content-bound between pages	0	Open	Minor	Story	DG-15616	1226799	2017-03-31	1
A domain can be "registered" in both Monolith and PAID at the same time, ..	3	Open	Minor	Bug	DG-15502	1220114	2017-03-28	1
As a PAID premium customer I should not be limited to 12 mailboxes	1	Open	Minor	Bug	DG-15495	1219687	2017-03-28	1
Number of mailboxes in use in PAID should be accurate	3	Open	Minor	Bug	DG-15491	1219655	2017-03-28	1
Unable to change logo type in Bottom Line header	0	Open	Minor	Bug	DG-15488	1220122	2017-03-28	1
Image resize % tooltip blends with grey builder margin	0	Open	Minor	Story	DG-15457	1220126	2017-03-27	1
Removing quantity field from an online store factory disturbs alignment to ..	0	Open	Minor	Story	DG-15455	1271481	2017-03-27	1
Git rid of "deprovisioned-" prefix for cancelled branded domains when the..	0	Open	Minor	Story	DG-15448	1220129	2017-03-27	1
Some broken links in "How to avoid SPAM" article	0	Open	Minor	Bug	DG-15115	1217065	2017-03-10	1
"Open link in a new browser tab" is not checked by default when switching ..	0	Open	Minor	Bug	DG-15008	1271483	2017-03-06	1
Chrome doesn't reject an empty external link	0	Open	Minor	Bug	DG-14922	1271478	2017-02-22	1
"To" & "From" buttons in EM1 are not compatible with Edge browser	0	Open	Minor	Bug	DG-14867	1217078	2017-02-21	1
EM2 - As a customer using IE<11 I do not want to see the full country drop..	0	Open	Minor	Bug	DG-14738	1196205	2017-02-15	1
Site status listed as published in general settings drawer after a domain ch..	0	Open	Minor	Story	DG-15824	1229067	2017-04-12	1
Alternating blocks should all alternate in mobile/tablet view	0	Open	Minor	Story	DG-14148	1181278	2017-01-23	1
As a social marketing user, I should be able to turn off auto-renew/cancel m..	0	Open	Minor	Bug	DG-14001	1170106	2017-01-13	1
Contact form field label overflows if large amount of text is entered	0	Open	Minor	Bug	DG-15339	1215785	2017-03-21	1

## Top Priority Open Issues

Summary	Total Compl..	Issue Status	Priority	Issue Type	Issue Num	Zendesk Ticket ID	Created	
Font size is ignored for new blocks	0	Open	Minor	Bug	DG-15234	1216352	2017-03-16	1
Invalid redirect URI error when connecting Stripe account in CH locate	4	Open	Minor	Bug	DG-17716	1281403	2017-07-28	1
Reply and Forward buttons on SB3 form submissions do not function becau..	6	Open	Minor	Bug	DG-18462	1305038	2017-09-19	1
Hmm error when viewing SB3 webstore cart	0	Open	Minor	Bug	DG-13919	1172416,1305487	2017-01-09	1
Large font sizes in the Middle Line header bump the navigation bar below t..	1	Open	Minor	Bug	DG-17016	1260157	2017-06-13	1
Hamburger menu's mobile wrapper for non home pages is not covering the ..	0	Open	Minor	Bug	DG-14073	1271475	2017-01-18	1
As an EM2 customer, I should be able to underline text in my e-mail campai..	0	Open	Minor	Story	DG-13693	1153177	2016-12-22	1
Don't lead European customers to believe they're about to charged VAT wh..	1	Open	Minor	Bug	DG-13397	1152118	2016-12-13	1
Connection has been lost error when editing site	0	Open	Minor	Bug	DG-13354	1142983,1295017	2016-12-09	1
Bring back "FREE" to the publish prompt for standard and premium users	0	Open	Minor	Story	DG-14256	1181260	2017-01-25	1
No benefit found for new EM customer purchase	0	Open	Minor	Bug	DG-12346	1153246	2016-10-17	1
As a SMM customer, I should be able to upload images in Mozilla Firefox	0	Open	Minor	Bug	DG-13517	1149663	2016-10-07	1
As an EM1 customer, my Facebook API needs to be updated	0	Open	Minor	Bug	DG-11953	1153194	2016-09-30	1
Unable to Add Back Accidentally Deleted Contacts in EM2	0	Open	Minor	Bug	DG-13706	1153251	2016-09-27	1
CTCT: link to My Account in industry form	0	Open	Minor	Bug	DG-11628	1153235	2016-09-19	1
VP SB3 Customer Files Should Transfer Over from a Previous Configured Su..	1	Open	Minor	Story	DG-16297	1239477	2017-05-03	1
As an SB3 customer my previously uploaded images should load by default	1	Open	Minor	Bug	DG-16180	1236661	2017-04-28	1
Remove Facebook Like Box from availability	1	Open	Minor	Bug	DG-11327	1243391	2016-09-05	1
CTCT campaigns should not bounce when sent to @vistaprint.com address..	0	Open	Minor	Bug	DG-11208	1150123	2016-08-30	1
Gmail cannot verify if emails sent from Customer Domain Mailbox are not s..	4	Open	Minor	Bug	DG-11176	1202952	2016-08-29	1
As a VP digital customer, I should be able to view all videos at Support Cent..	0	Open	Minor	Bug	DG-13704	1153241	2016-08-24	1
Navigation links are showing like mobile menu bar in 'Vertical Alignment' h..	0	Open	Minor	Bug	DG-16084	1235325	2017-04-24	1
As a user, tabs I create should be 810 pixels wide	0	Open	Minor	Bug	DG-13518	1149667,1310130	2015-11-18	1
Site Preview Screenshots do not load in SB3 Dashboard and My Sites Dash..	1	Open	Minor	Bug	DG-13516	1149632	2015-08-28	1
Email Marketing Paypal Buttons have broken images	1	Open	Minor	Bug	DG-13700	1153230	2015-06-18	1
Slideshow module will not load on SB3 mobile site if thumbnails are turned ..	1	Open	Minor	Bug	DG-13502	1292009	2014-07-09	1
As an SB2 Webs user I should be able access the domain settings section	0	Open	Minor	Bug	DG-16107	1234358	2017-04-25	1
Ability to change billing currency	3	Open	Minor	Story	DG-16168	1237911	2017-04-28	1
Change error for blackholed domain name in PAID to "This domain name ca..	0	Open	Minor	Story	DG-16195	1240490	2017-05-01	1
Email links in dashboard for BEA should resolved to a valid email login URL	1	Open	Minor	Bug	DG-16338	1240604	2017-05-05	1
Domain conflict message upon reactivation	0	Open	Minor	Story	DG-16357	1244156	2017-05-08	1
email ids should not be allowed in url text fields such as in link dialog	0	Open	Minor	Story	DG-16457	1246039	2017-05-12	1
Resized icons display as their original size on published sites in browsers o..	0	Open	Minor	Story	DG-16468	1245916	2017-05-15	1
DIFY dashboard is missing or locked	10	Open	Minor	Bug	DG-16531	1246333	2017-05-17	1
Local Listing user submission failure due to Guam area code	1	Open	Minor	Bug	DG-16537	1247239	2017-05-17	1
As a SMM user, the create Post button is unresponsive.	1	Open	Minor	Bug	DG-16710	1251827	2017-05-26	1
If reactivation initially fails but then succeeds, ensure that mailboxes are r..	7	Open	Minor	Bug	DG-16766	1268501	2017-05-31	1
As a user, I should be able to access the oauth popover	2	Open	Minor	Bug	DG-16770	1254529	2017-05-31	1
Link to dashboard from Tower landing page is hard coded to vistaprint.com	0	Open	Minor	Bug	DG-16807	1254558	2017-06-01	1
As a user, I should be able to register a domain without having my email ad..	1	Open	Minor	Bug	DG-16952	1258557	2017-06-09	1
Unable to load Search Engine Optimizer in HTTPS CCT	2	Open	Minor	Bug	DG-16955	1258576	2017-06-09	1
Some prefab buttons that have links by default cannot be switched to "Do ..	0	Open	Minor	Bug	DG-16987	1264664,1299620	2017-06-12	1
Featured Product blocks and Single Product blocks are unnecessary duplica..	0	Open	Minor	Story	DG-17004	1264663	2017-06-13	1
As a Local Listing user, when I attempt to verify my business number I shou..	3	Open	Minor	Bug	DG-17481	1272506	2017-07-10	1
Device Usage percentage on the Stats Visitors tab aren't working correctly	0	Open	Minor	Bug	DG-14725	1216970	2017-02-15	1
IR Domains tab receives a 504 gateway timeout if user has too many domai..	1	Open	Minor	Bug	DG-17548	1275644	2017-07-14	1
EM1 customer receiving GUID error when Managing Contacts	0	Open	Minor	Bug	DG-17607	1276910	2017-07-19	1
ERR_INSECURE_RESPONSE when loading SB2 SEO	0	Open	Minor	Bug	DG-17695	1280983	2017-07-27	1
Re-enable undo/redo Command-Z and Ctrl-Z keyboard shortcuts when feat..	0	Open	Minor	Story	DG-17751	1290532	2017-08-01	1
SB4 reactivation charge preview different from actual amount charged	1	Open	Minor	Bug	DG-17756	1283171	2017-08-01	1
Webs UID 125704902 has more domains than the ir domains tab can suppo..	0	In Code Revi..	Minor	Bug	DG-17941	1287678	2017-08-14	1
Unable to post on Twitter through Pagemodo	0	Open	Minor	Bug	DG-17965	1289210	2017-08-15	1
LL dashboard stuck loading	7	Open	Minor	Bug	DG-18086	1292973	2017-08-24	1
504 Error when loading SB3 My Pages	1	Open	Minor	Bug	DG-18119	1293572	2017-08-25	1
Unable to update stored payment method because Billing Details page is bl..	1	Open	Minor	Bug	DG-18183	1295520	2017-08-30	1
Vistaprint SB2: "My Checklist" dropdown in the builder has transparent ba..	0	Open	Minor	Bug	DG-187	1217046	2015-04-10	1
Timeout when attempting to download SB3 site stats CSV	1	Open	Minor	Bug	DG-18339	1301924	2017-09-13	1
Customer not able to access EM2 dashboard	1	Open	Minor	Bug	DG-18340	1301931	2017-09-13	1
Unable to load SB3 when opening page in builder from SEO Checklist due to..	1	Open	Minor	Bug	DG-18431	1304500	2017-09-18	1
freewebs.com/username domains not loading, 404 error	1	Open	Minor	Bug	DG-18653	1310617	2017-09-29	1
Show users lastest statements is showing outdated information in Pagem..	1	Open	Minor	Bug	DG-18679	1312126	2017-10-02	1
Unable to load SB3 site stats pageviews	1	Open	Minor	Bug	DG-18709	1312357	2017-10-03	1
EM2 customer not able to Change Your Plan due to unresponsiveness/appli..	2	Open	Minor	Bug	DG-18723	1312792	2017-10-04	1
As a SB4 customer, my meta and og info should be displayed in all electroni..	1	Open	Minor	Bug	DG-18735	1313203	2017-10-05	1
Unable to cancel SB4 site: ModelFactoryHelper Object reference not set to ..	1	Open	Minor	Bug	DG-18755	1313899	2017-10-06	1
As a VP SB3 customer with a theme that has multiple styles, my mobile we..	0	Open	Minor	Bug	DG-18796	1315617	2017-10-10	1
EM1 customer is not able to create a new campaign (the server responded ..	0	Open	Minor	Bug	DG-18933	1318743	2017-10-17	1
VP SB2 Subscription not populating on Dashboard	1	Open	Minor	Bug	DG-18992	1319648	2017-10-19	1
Site title meta tag showing incorrect address	5	Open	Trivial	Bug	DG-18136	1294534	2017-08-28	1

## Top Priority Open Issues

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As an SMM customer, my total page likes on the dashboard as opposed to o..	4	Open	Trivial	Bug	DG-15572	1220836	2017-03-30	1
Missing taxation on domain transfer product	0	Open	Trivial	Bug	DG-15099	1209273	2017-03-09	1
SB4 carousel module should not have extra white space below the image o..	1	Open	Trivial	Story	DG-18577	1308269	2017-09-25	1
Unable to access SB3 SEO Checklist using link in builder using CCT	1	Open	Trivial	Bug	DG-4106	1304467	2015-05-18	1
Disjointed currency dropdown in PayPal FTE	0	Open	Trivial	Bug	DG-15660	1226792	2017-04-03	1
Page on site missing from pages list	1	Open	Trivial	Bug	DG-17605	1276883	2017-07-19	1
Remove Like Gate from all Social Marketing primary path pages	0	Open	Trivial	Story	DG-17864	1286218	2017-08-08	1
SEO booster shows images in the homepage image task after they have be..	1	Open	Trivial	Bug	DG-17979	1289593	2017-08-16	1
Start Now in Online Guide for VP SB2 Customers is unresponsive	0	Open	Trivial	Bug	DG-18570	1308186	2017-09-25	1
Unable to load custom 404 page for Webs site	5	Open	Trivial	Bug	DG-18655	1310638	2017-09-29	1