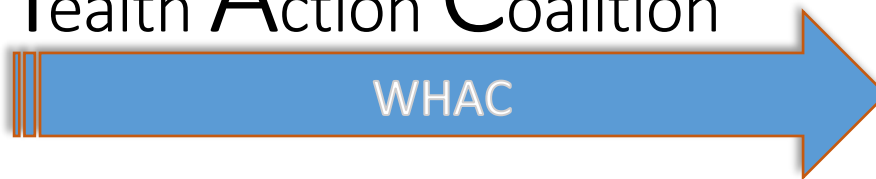


# Wellness Health Action Coalition



## Newsletter

August 2018

August meeting was well attended for a summer meeting, our guest speaker was unable to attend this meeting, but we were able to fill the agenda, thanks to Bev Grossler, who attended by telephone, and she is :

- Manager TC Rural ~Lillooet, Lytton, Ashcroft, Logan Lake, Merritt, Chase, Barriere, Clearwater - Acute/Residential/ED/OR
- Interim Site Manager, Home Support and Primary Care – Lillooet, Lytton, Ashcroft and Clinton
- Hospitals and Communities Integrated Services (HCIS)

Some specific questions were brought up for Bev from members at the table, we thank Bev for doing her best to answer them on the spot, but she also took the time after our meeting to investigate and provide some more thorough answers.

*Hi Sheila I wanted to follow up on the comments about the Clinton Home Health office being closed and Clinton Home Support Worker not being replaced up to 10 days and the worker being pulled from Clinton:*

- *The Nurse was and is being replaced for her vacations – this was done in May of this year for all of her vacation for this year – there may be a one off if the nurse is ill but the department has been open and not closed as indicated.*
- *Due to having a nurse in the community we also posted a Home Support Worker position due to the volume of need in Clinton that is filled – this position has never been moved to fill a vacancy in Ash or Cache Creek – we have at times not had replacement for some supper visits due to a sick call and no replacement found but I have been unable to find any data that supports the remark that clients have gone for 10 days straight without service.*
- *If there are specific issues I would need details for me to follow through with the person and the concerns; the information that I have reviewed does not reflect the concerns expressed,,,,*

Question regarding a RIH Kamloops, post-surgical patient being discharged and requiring follow up care.

This type of specific confidential inquiries should be directed directly to Bev Grossler so she can assist, rather than trying to address at public meetings. She welcomes those inquiries, in addition, specific service inquiries such as those for Clinton should be addressed to Bev, in a timely, specific detailed, manner so she can assist at that time.

**Transportation** – a lively discussion was held at our meeting about our current transportation (funded) situation, volunteers, and the challenges about what service is provided, how, when and where, and who. We plan to continue this discussion at our next meeting come and join us and share your comments, and experiences.

If you want to know more information, please email me. Sheila Corneillie – Chair WHAC [srcorn@telus.net](mailto:srcorn@telus.net)

*Sheila Corneillie*

Chair, WHAC