***FAQ…***

*Is There Food & Drink available?*

A complimentary cup of tea or coffee will be available on arrival, and refreshments will be available to purchase there after depending on the venue. Please see attached sheet for venue details and facilities.

*Can I Bring Friends and family?*

Friends and family including children are welcome at all venues but must remain in the viewing area behind any safety barriers. Participants only are allowed access to the vehicles and track on the day.

*Can I take photos or videos?*

Friends and/or family are welcome to take photographs and videos of their own group only, we kindly request that you do not take photos or videos of members of other groups, if a photo you take does have someone else in that is not in your group we request that photo is not put on any social media/internet in the interests of privacy.

all photos/videos must be taken from behind the barrier no one is allowed on the track for any purpose including photos and videos.

No in cab filming is allowed with either a fixed or hands free device, nor is the instructor allowed to take photos or film the experience either inside the vehicle or on the track.

*Is parking free at the venue?*

Free off road parking is available at all venues.

*are there toilets?*

Toilet facilities are available at all sites.

*Are dogs welcome?*for safety reasons no dogs are allowed at any venue.

*Can I choose which truck I drive?*

Specific trucks cannot be booked in advance, we aim to have more than one make of truck at each experience, you may be able to choose between available trucks on the day but your time slot may have to be altered to fulfil the request, it is then the customers choice whether they take the alternative time.

*Can I have passengers in the truck while I drive?*

For safety reasons we are unable to allow passengers in the truck with driving experiences, passenger rides are available but only with one of our instructors driving.

*Is there disabled access*

There is disabled access to all venues.

*What happens if the weather is bad?*

Your experience will go ahead regardless of the weather. In the unfortunate circumstance we have to postpone the experience due to inclement weather we will post this on our social media pages and the website asap, if in doubt please call 07841328493

*What if I’m late?*

Due to the popularity of events we will do our up most to make sure you get an experience that day, but it is your responsibility to arrive in time for both your briefing and experience.

*Briefing times*

There will be a briefing in both the morning and the afternoon, which will take place to all participants for that session. Please note your briefing time which will be on your confirmation.

*How long will I be at the venue?*

We would suggest you allow an hour from your start time for your experience, you are welcome to stay at the venue during opening hours.

*What shall I wear?*

please ensure you wear comfortable clothes and sensible shoes, high heels and flip flops are not recommended. Please take into consideration the steps into and out of the vehicle as well as the driving of the vehicle when choosing your clothes and footwear.

*Layout of the day?*

Please arrive in plenty of time for your briefing, there will only be 2 briefings per day. one for the morning session and one for the afternoon session. The briefing will last approx 15 minutes, your briefing time will be on your confirmation of booking.

*The briefing is to ensure you enjoy your day in a safe manner, we wish to ensure as best we can that everyone taking part in the experience remains as safe as possible.*

The briefing will cover safely entering and exiting the vehicle and changing gear.

We do not wish to dampen the enjoyment of your day but it will also include track rules aswell as safety do’s and don’ts.

This will be your chance to ask any questions you may have.

For safety All participants must attend a briefing!!

You are free to enjoy your day until the time of your experience, which usually consists of one or 2 circuits round the track as a passenger with an instructor driving explaining the gears. some of the trucks have Eaton Fuller Road ranger gear boxes ‘also known as Crash boxes!!’ and not everyone will be familiar with them, this is followed by 15 minutes of instructed driving round the circuit and 15 minutes manoeuvring a truck (not necessarily in that order)at no time will participants be alone driving the truck, an instructor will be present at all times.

If towing a trailer is available at your venue it is an extra that is payable on the day and will be at the end of the session.

Everyone will achieve different personal goals during their experience. For some people the thrill of driving an American truck will be enough, for others being able to manoeuvre accurately will be their ultimate goal.

We would like to stress this is not a competition ……the aim is to enjoy it!!!

Following completion of your experience please ensure you leave the truck and return to the viewing area promptly to allow the next experience to go ahead. Your instructor is unable to chat immediately after your experience due to people waiting but will be happy to talk to you after the morning/afternoon session.

Merchandise and any further information required will be available all day in the registration area.