

U-TURN RANCH - Overnight Camp Information Sheet

537097 Oxford Road 34 Woodstock ON N4S 7W1 (519) 949-0619 office@uturnranch.com

ARRIVAL - Please plan to arrive at the Ranch **Monday between 7:30 and 8:00 a.m.** We ask that you do not come earlier than 7:30 as we are completing final preparation for your child's arrival and week at camp. A parent, guardian or a responsible adult must accompany ALL campers and sign them in Monday and out on Friday. All medications and canteen money are to be handed in at registration.

DEPARTURE - Sign out begins on Friday at 4:30pm. This is a great time to see what your camper has been up to all week. ALL CAMPERS must be signed out prior to departure. Any medication will be handed back and refunded at sign-out.

BUNK BEDS – Uturn Ranch would ask that you prepare your camper to be ready to sleep on the top or bottom bunk in our covered wagons. We do our best to accommodate everyone, however top bunks and bottom bunks are limited to the 6 campers in each wagon. Our policy is that our staff remain on the bottom bunks for proper supervision. If this might be an issue for your child, please contact the ranch ahead of time. Due to the wagons being canvas, there are times that the bedding does get a little damp in the morning. We ask that your camper makes Uturn Staff aware of this and we will ensure they have dry bedding for the night.

MEDICATION - Healthcare is taken very seriously for your child(ren) at the Ranch. Please advise us at registration if there are any changes to your child(ren)'s medical information. The Ranch reserves the right to refuse admission to any Rancher with a suspected contagious condition (eg. Chickenpox or lice). To ensure your child(ren) has an enjoyable week, and to protect other ranchers, please have any condition treated completely before coming to camp. If this is not possible, please call and reschedule for another week, depending on availability. Due to the structure of our program, U-Turn Ranch requests that medications required throughout the year be sent with your child(ren) to camp.

LOST & FOUND – Uturn Ranch staff does their best to care for and respect all individuals items, the ranch does not assume responsibility for lost or damaged items. Lost and found will be held for two weeks after the campers week of camp, then donated to a local charity.

MAIL – Uturn Ranch will do “pony express” every day, whereby mail is delivered on horseback. Feel free to send letters for your camper on Monday morning and we will deliver them throughout the week.

PHONE CALLS HOME - From experience we have found that when a child calls home, often homesickness can occur. Therefore, calls home will be made at the discretion of our Director. Due to the campers having a very busy schedule, it is recommended that if campers need to be contacted, a message be left with our office staff to be passed on at the following mealtime.

ALLERGIES - If a special diet was noted on the application, U-Turn Ranch staff will contact you prior to camp with a menu. We ask that any substitutions be brought with you on the Monday morning for the duration of the week. If you do not hear from us, please contact the ranch office. U-Turn Ranch will make every effort to accommodate allergies, however we cannot guarantee that there will be no trace of the allergen in the food served.

LICE CHECKS - A lice check is done on all of our campers on Monday morning of registration. Please be advised that if there are any lice or nits discovered, your rancher will be sent home to be treated and then allowed back to camp once their head is completely clear. If there is anything that we are unsure of on ones head, the ranch requires that public health clears them before returning. There are no refunds for these situations. **We strongly encourage parents to check before coming.**

TUCK SHOP

The tuck shop will be open everyday for the campers to purchase a snack. The tuck shop includes items such as chocolate bars, chips, candy, and pop. Healthier options are also included, such as crackers&cheese, cheese strings, yogurt, granola bars, gold fish, juice and water. We suggest a limit of \$3.00 per day. Uturn recommends a drink and a treat per day. Cost of all items is \$1.50. **Please bring their tuck allowance Monday morning for the week.** We allow campers to get 1-3 items a day based on the money that has been provided for the week. New this year, no refunds will be issued as majority of kids spend their full amount.

WHAT NOT TO BRING – Uturn Ranch is an alcohol, non-prescription drugs, and tobacco-free facility. Please discuss this with your child prior to camp should this be a concern. Chewing gum, inappropriate reading materials and technology such as cell phones or tablets are not permitted at the Ranch. These items will be held in the ranch office until the completion of camp if discovered. If this is a concern, please contact us before coming on Monday morning. Uturn Ranch reserves the right to send home any Rancher who fails to co-operate.

MEALS – Meals will begin with Monday lunch thru to Friday lunch. Please do not send food with your child due to allergies of other camper unless prior arrangements are made.

DIRECTIONS - We are located 2 minutes west of Tavistock. Please see our website for detailed instructions.