Do you have questions about a senior issue or senior services available in the community? The Tallahassee Senior Resource Center has a variety of senior resources available and assists seniors, caregivers, and professionals with senior information and referral assistance when possible. Tallahassee Senior Services is a program of the City of Tallahassee Economic & Community Development and supported by the Tallahassee Senior Citizens Foundation. We are located at 1400 N. Monroe Street. Call Kim Corsmeier at 891-4043 for more information.

#### **SENIOR RESOURCES**

- Caregiving Resources
- Fitness and Recreation
- Non-Medical In Home Services
- Housing
- Volunteering and Employment
- Elder Law
- Support Groups
- Hearing Loss
- Low Vision
- Dental Care
- Grandparents as Parents
- End of Life Preparation
- General Information
- Information and Referral Resources
- Lifelong Learning
- Neighborhood Services
- Older Drivers
- Local Transportation
- Safety
- Faith Congregations

NOTE: Information contained on the senior resource pages is not guaranteed to be all-inclusive and does not imply endorsement of any persons, offices, or agencies by Tallahassee Senior Services.

## CAREGIVING RESOURCES AND INFORMATION

According to the Administration on Aging, <u>families</u>, not social service agencies, nursing homes or government programs, are the mainstay underpinning long-term care for seniors in the United States. More than 29.2 million persons are informal caregivers – providing unpaid help to older persons who live in the community and have a chronic disease or disability. The economic value of our nation's family and informal caregivers has been estimated at \$257 billion annually. Although these caregivers are dedicated to providing the best possible care to their loved ones, they should not try to go it alone. To maintain their own physical, mental and emotional well being, caregivers should utilize every resource available to put together a care team of friends, family members, neighbors and professionals.

EDUCATION, INFORMATION AND REFERRAL	
ALZHEIMER'S PROJECT, INC.	386-2778
Family and individual counseling, volunteer respite training, information and referral, and	
Powerful Tools for Caregivers – a six-week class offered several times a year in	
partnership with the Tallahassee Senior Center. www.alzheimersproject.org	
ELDER HELPLINE (Aging Resource Centers)	1-800-963-5337
Comprehensive information and referral on all elder care and caregiver programs and	
services, including services offered in Leon and surrounding counties. Can also research	
elder services for caregivers whose care recipients live in another part of Florida.	
No web site	421 2010
TALLAHASSEE MEMORIAL NEUROSCIENCE CENTER	431-2919
Screening, information and referral for injuries and conditions affecting the brain and	
nervous system and training, counseling and referrals for caregivers.  www.tmh.org/neuroscience	
TALLAHASSEE SENIOR CENTER	891-4000
Resource library with books, magazines and articles specific to caregiver issues,	091-4000
including instructions to form a "Share the Care" team and <i>Powerful Tools for Caregivers</i>	
(see above). www.talgov.com/seniors	
SUPPORT GROUPS	
CAREGIVER SUPPORT GROUP	431-5082
Woodmont Assisted Living Community www.tmh.org/neuroscience	431-3002
CAREGIVER SUPPORT GROUP	386-2778
Alzheimer's Project of Tallahassee www.alzheimersproject.org	000 2110
FAMILY CAREGIVER SUPPORT INITIATIVE	488-0055
Leon County area support groups for caregivers assisting elderly parents. www.aaanf.org	100 0000
Support groups are available in several of the counties surrounding Tallahassee.	
Call 488-0055 for details.	
ADULT DAY SERVICES & CAREGIVER RESPITE	
ALZHEIMER'S PROJECT OF TALLAHASSEE	386-2778
In-home and group respite provided by trained volunteers	
and Certified Nursing Assistants. www.alzheimersproject.org	
ALTERRA CLARE BRIDGE	309-7500
Short-term overnight respite for people with dementia,	
based upon availability. www.brookdaleliving.com	
ELDER CARE SERVICES ADULT DAY STAY	921-5554
Supervised day care. www.ecsbigbend.org	

TALLAHASSEE MEMORIAL ADULT DAY SERVICES		531-0712
Supervised day care for adults with dementia or other medical		
conditions.	www.tmh.org/neuroscience	
WOODMONT ASSISTED LIVING COMMUNITY		562-4123
Short-term day and overnight respite.	www.woodmontbyencore.com	

## **IN-HOME SERVICES**

## **ELDER CARE SERVICES**

921-5554

Case management, shopping assistance, light housekeeping and personal care services.

www.ecsbigbend.org

Agencies providing private duty nursing, home health aide, and companion services as well as meal preparation, light housekeeping and other in-home services are listed in the telephone directory under "Home Health Services."

## **SAFETY FOR WANDERERS**

## PROJECT LIFESAVER

386-2778

A wrist transmitter and tracking signal for quick location and rescue of missing persons. Distributed by the Alzheimer's Project of Tallahassee in partnership with the Leon County Sheriff's Department. www.alzheimersproject.org

WEBSITE RESOURCES		
TODAY'S CAREGIVER MAGAZINE	www.caregiver.com	
DEPARTMENT OF ELDER AFFAIRS/ELDER SERVICES DIRECTORY/CAREGIVERS	elderaffairs.state.fl.us	
AGING PARENTS AND ELDER CARE	www.agingparentsandeldercare.com	
EMPOWERING CAREGIVERS	www.care-givers.com	
NATIONAL FAMILY CAREGIVERS ASSOCIATION	www.nfcacares.org	
FAMILY CAREGIVING ALLIANCE	www.caregiver.org	
FAMILY CAREGIVING & ELDERCARE RESOURCES	www.strengthforcaring.com	
UF ONLINE SUPPORT GROUP FOR ALZHEIMER CAREGIVERS	www.alzonline.net	
4therapy.com NETWORK, INC. (<< Life Topics << Family Caregivers)	www.4therapy.com	

# SENIOR FITNESS AND RECREATION

TALLAHASSEE PARKS AND RECREATION – www.talgov.com – 891-		
	3866	
Jack L. McLean, Jr. Community C	enter 700 Paul Russell Road	891-1819
♦ Senior Exercise Class	T, W, Th., 10:00 – 11:00 a.m., free	
Walker-Ford Community Center	2301 Pasco St.	891-3970
(classes moved from Jake-Gaither Center until re	enovations complete)	
<b>♦ Mature Adult Exercise</b>	M, W, F, 10:00 – 11:00 a.m., free T, Th., 8:00 – 8:50 a.m., free	
<b>♦</b> Mature Adult Leisure Walking	M - F, $9:00 - 9:50$ a.m., free	
<b>♦</b> Mature Men's Fitness	T, Th., 10:00 – 11:00 a.m., free	
<b>Lafayette Park Community Center</b>	501 Ingleside Drive	891-3946
<b>♦ Trimnastics</b>	M, W, 5:45 – 6:45 p.m., \$11.50 for 10 weeks (summer) M, W, F, 9:00 – 10:00 a.m., \$22.25 for 14 weeks (school year)	
Lincoln Neighborhood Center	438 West Brevard Street	891-4180
♦ Senior Fitness	T, Th., $9:30 - 10:30$ a.m., free	
TALLAHASSEE SENIOR SE	RVICES - www.talgov.com/se	<u>eniors</u> – 891-4000
<b>Tallahassee Senior Center</b>	1400 N. Monroe Street	891-4000
♦ Brain-Body Balance Class	M, 1:30 – 2:30 p.m., \$2 per class	
♦ Chair Yoga	T, 11:00 a.m. – 12:00 p.m., \$2 per class	
<b>♦ Life Exercise</b>	T, Th., 9:30 – 10:30 a.m., \$2 per class	
♦Tai Chi	<b>◆ Tai Chi Beginning</b> , W, F, 10:00 − 11:00 a.m.; \$2 per class	
♦ Vitalife Group Exercise Class	Continuing, W, F, 11:00 – 12:00 p.m., \$2 per class bup Exercise Class T, Th., 4:00 – 5:00 p.m., \$2 per class	
◆ Yoga	M, W, 5:30 – 7:00 p.m., \$10 Seniors (	55+)
Vioga	· · ·	,
▲ Awareness through Movement	\$12 Non-Seniors  • Awareness through Movement F, 11:00 a.m. – 12:00 p.m., \$2 per class	
♦ Group Personal Training	Call number above to schedule; must	
Tallahassee Senior Center at Herita	Ź	1 1
♦ Brain-Body Balance Class	W, 2:00 – 3:00 p.m., \$2 per class	,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,
LEON COUNTY SENIOR OU		eniors –891-4065
SENIOR FITNESS CLASSES	Call for directions or n	
◆Chaires-Capitola Dorothy C. Sper Community Center		
♦Ft. Braden Community Center	General Fitness M W 10	)·30 = 11·30 a m
<b>♦Woodville Community Center</b>	· · · · · · · · · · · · · · · · · · ·	
♦Bradfordville Historic Schoolhous		
	Intermediate Fitness, T, Th., 11:30 – 12:30 p.m.	
	<b>Afternoon Fitness</b> , T, Th., 1:00 – 2:00 p.m.	
<b>♦</b> Miccosukee Community Center	General Fitness, T, Th., 1:	45 – 2:45 p.m.

FITNESS CENTERS offering senior specific programs  Call the fitness centers for details!		
Christian Life Center 108 West College Avenue 222-5470		
► Senior Fitness		octlh.org/clc.htm
Club 50 Fitness Centers	3111 Mahan Drive, Suite 11	216-2003
Fitness & nutrition for 50+	· · · · · · · · · · · · · · · · · · ·	lub50fitness.com
Havana Health and Fitness	116 East 7 <sup>th</sup> Avenue	539-3797
▶"Silver Sneakers" strength and conditioning		
and the second s	0	vanaflorida.com
<b>Premier Health and Fitness Center</b>	3521 Maclay Boulevard	431-2348
►Balance Class	www.t	mh.org/premier
Women's World	1815 Thomasville Road	222-3200
▶ Fit for Life and ABCs Programs	www.womer	nsworldgym.com
YMCA ▶2001 Apalachee Pkwy.	877-6151 <b>▶</b> 3840 N. Monroe St.	536-9622
▶3196 Merchants Row Blvd.		701-0461
▶ "Silver Sneakers" strength and conditionia	ng	
www.capitalregionymca.org		
▶"Movin' & Groovin' Seniors" low impact		
	SES offering senior specials	
	rses for senior programs and specials!	
Don Veller Seminole Golf Course	2550 Pottsdamer	644-2582
	www.seminolegolfcourse.co	om
Tallahassee Parks & Recreation	www.talgov.com	
♦Hilaman Park	2737 Blair Stone Road	891-3935
◆Jake Gaither Municipal Golf Co	ourse 801 Bragg (Tanner) Street	891-3942
WAT	TER AEROBICS	
Tallahassee Orthopedic and Sports I	Physical Therapy www.tospt.com	877-8855
► Heated indoor therapy pool; special progra	<u>am for Tallahassee Senior Citizens Found</u>	ation <u>members</u>
Tallahassee Parks and Recreation	Call for water aerobics schedule (w	rww.talgov.com)
<b>♦ Jack McLean Aquatics Center</b>	700 Paul Russell Road	891-1822
♦ Levy Pool (summer only)	625 W. Tharpe Street	891-3950
♦Trousdell Aquatics Center	298 John Knox Road	891-3991
♦ Wade Wehunt Pool	912 Myers Park Drive	891-3985
YMCA www.capitalregionymca.org	2001 Apalachee Parkway	877-6151
TENNIS		
Forestmeadows	4750 N. Meridian Road	891-3920
► Senior discounts	www.talgov.com	

## NON MEDICAL IN HOME SERVICES

## IN HOME ASSISTANCE

## ADVANCED CARE SOLUTIONS

668-5312

**Service hours:** 24 Hours

Eligibility: NA Fees: Varies

♦ Provides a variety of services including care management, home care coordination, bill pay assistance, and professional guardianship.

#### **COMFORT KEEPERS**

**Service hours:** 24 Hours

402-0051

www.Tallahassee@comfortkeepers.com

Eligibility: NA

Fees: Varies depending on number of hours

♦ Provides in-home companionship care, meal preparation, light housekeeping, errand services, grocery shopping, transportation services, daily phone calls, laundry, shopping, recreational activities, grooming and dressing guidance, periodic review with family, and emergency response systems.

## **ELDER CARE SERVICES**

921-5554

Service hours: Vary www.ecsbigbend.org

**Eligibility**: Age 60 and older **Fees**: Donations encouraged

♦ Provides a wide variety of services to senior citizens and caregivers to enable elders to live independently. Services include home delivered meals for frail homebound seniors, homemaker services, personal care, and medical transportation.

### GOOD NEWS OUTREACH ELDER SERVICES

412-0016

Service hours: 9:00 – 4:00 p.m. www.goodnewsoutreach.org

Eligibility: Economically disadvantaged seniors

Fees: None

♦ Provides various services to including food delivery, transportation to medical facilities, social and religious activities, house repairs, lawn work, and counseling based on volunteer availability.

## HOME INSTEAD SENIOR CARE

297-1897

Service Hours: 24 Hours www.homeinstead.com

Eligibility: 18 and older

Fees: \$15.00 to \$16.75 per hour; 4 hour minimum required

♦ Provides non-medical companionship and home assistance to seniors, including companionship, shopping, errands, medication reminders, and light housekeeping, transportation, laundry, and meal preparation. Also licensed to provide personal care, bathing, grooming, and maintenance care.

#### **HOME HELPERS**

668-1164

Service Hours: 24 Hours www.homehelpers.com

**Eligibility:** NA **Fees:** private pay

♦ Provides personalized care, companionship, assistance with meals, light housekeeping, transportation, errand services and much more.

HOPE WELL 386-5552

**Service Hours:** 24 Hours

Eligibility: No Medicare or Medicaid

Fees: Vary depending on service; 3 hour minimum required

♦ Licensed nurse registry offering a full range of home care assistance from just errands and assistance to medical and skilled nursing assistance.

## ASSISTIVE SERVICES AND DEVICES

## **ABILITY 1ST**

Phone: 575-9621 www.ability1st.info

**Office Hours**: Monday through Friday, 8:30 a.m. – 5 p.m.

Eligibility: Any disabled individual and friends or family of disabled

Fees: None

♦ Provides variety of skills including independent living skills training, information & referral for community training, and accessibility services.

## ADVANCED DRIVING SYSTEMS, INC (ADS)

Phone: 671-2300 www.advanceddrivingsystems.com

**Office Hours**: Monday through Thursday, 9 a.m. -5 p.m., Friday, 9 a.m. -2 p.m.

Eligibility: NA

Fees: Vary, according to equipment needs

♦ Specialize in costumed vehicles and reclining lift chairs, motorized wheel chairs, scooters for the handicapped.

## FLORIDA ALLIANCE FOR ASSISTIVE SERVICES & TECHNLOGY (FAAST)

Phone: 487-3278 TDD/TTY – 922-5951 www.faast.org

**Office hours:** Monday through Friday, 8 a.m. – 5 p.m.

Eligibility: Anyone needing information, access to, or advocacy for assistive technology

Fees: None

♦ Offers referrals for evaluation, maintenance, repair, or training for assistive technology.

## FLORIDA INSTITUTE OF REHABILITATION EDUCATION (FIRE)

Phone: 942-3658 www.firesight.org

**Office hours:** Monday through Friday, 8 a.m. - 5 p.m. **Eligibility:** Persons who are legally blind and their families

**Fees:** None, but must be a Florida resident

◆ Provides a variety of services to those who are legally blind or with a condition progressing towards blindness.

#### FLORIDA TELECOMMUNICATIONS RELAY, INC. (FTRI)

**Phone:** 205-1470 TDD/TTY – 447-5620 www.ftri.org

**Office hours**: Monday through Friday, 8:30 a.m. -5 p.m.

**Eligibility:** Florida residents who have a certified hearing loss or speech impairment

Fees: None; all equipment loaned free of charge

♦ Distributes telephone equipment to qualified applicants who are deaf, hard of hearing, speech impaired, or both deaf and blind.

# MODIFICATIONS Please call or visit website of the resource or contact Senior Resource Services for more information. ACCESSIBILITY SOLUTIONS 383-1100 www.homeaccessfl.com AMERICAN RAMP SYSTEMS 800-649-5215 www.americanramp.com TERRY WARD CONSULTING, LLC 386-2511 www.terrywardconsulting.com

## EMERGENCY ALERT RESPONSE SYSTEMS

Please call or visit website of the resource or contact Senior Resource Services for more information.

ADT COMPANION SERVICE	422-3733 x 710	www.adt.com
DIRECT LINK HOME HELPERS	668-1164	www.DirectLink911.com
LIFELINE SYSTEMS	635-6156	www.lifelinesystems.com

## **HOUSING**

## **HOUSING RESOURCES**

**♦**Seniors Real Estate Specialists (SRES®)

www.seniorsrealestate.com

SRES® designees demonstrate knowledge and expertise to counsel senior clients through the major financial and lifestyle transitions involved in relocating, refinancing, or selling a home. To find a SRES® in Tallahassee, please visit the website.

Seniors Real Estate Specialist: Angie Goodman CRS, SRES®, Keller Williams Realty

www.agoodmove.us **Contact: 321-4666** 

## **♦**Veterans Homeless Program

521-5767

Help with finding housing and, beginning 7/09, will have units off Lake Bradford Road for qualified vets.

## ASSISTED LIVING FACILITIES

ALFs are congregate living facilities providing at least one personal care service,		
meals and arrangement of social and leisure activities.		
♦Sterling House	422-3397	
1780 Hermitage Blvd., Tallahassee		
<b>♦Bell Road Human Services, Inc.</b>	539-8510	
182 Bell Rd, Havana		
<b>♦Broadview Assisted Living</b>	386-4300	
2110 Fleischmann Rd., Tallahassee		
<b>♦Family Friend</b>	997-8457	
8436 Gamble Rd., Monticello		
<b>♦</b> HarborChase of Tallahassee	531-0404	
100 John Knox Rd., Tallahassee		
♦Helping Hands Foundation of Havana, Inc.	539-8215	
186 China Berry Lane, Havana		
<b>♦</b> Heritage Oaks	668-4004	
4501 W. Shannon Lakes Dr., Tallahassee		
<b>♦Linda's Assisted Living Facility</b>	980-7877	
2069 Dellwood Dr., Tallahassee		
<b>♦</b> Magnolia House	875-1334	
1125 Strong Rd., Quincy		
♦St. Augustine Plantation	309-1982	
2507 Old St. Augustine Rd., Tallahassee		
<b>♦</b> Westminster Oaks and Village	878-1136	
4449 Meandering Way, Tallahassee		
<b>♦</b> Woodmont Assisted Living Facility	562-4123	
3207 N. Monroe St., Tallahassee		

MEMORY CARE FACILITIES	
♦Clare Bridge	309-7500
1980 Centre Pointe Blvd., Tallahassee	
♦HarborChase of Tallahassee	531-0404
100 John Knox Rd., Tallahassee	
<b>◆Tallahassee Memory Care</b>	668-2884
2767 Raymond Diehl Rd., Tallahassee	
SUBSIDIZED SENIOR HOUSING	
<b>♦Bethel Towers</b>	224-2486
324 N. Martin Luther King Blvd., Tallahassee	
<b>♦</b> Casa Calderon Apartments	222-4026
800 W. Virginia St., Tallahassee	221.0021
♦Georgia Bell Apartments	224-8021
301 East Carolina St., Tallahassee	224 1241
<b>♦Lake Ella Manor</b>	224-1341
1433 N. Adams St., Tallahassee	070 5044
♦Miccosukee Hills Apartments	878-5844
3201 Miccosukee Rd., Tallahassee	222 05(1
♦Miracle Village, Inc. 1208 Birmingham St., Tallahassee	222-0561
	942-4777
♦Oakridge Village 290 Ross Rd., Tallahassee	742-4///
SUBSIDIZED HOUSING FOR THE DISABLED	
(Includes Seniors if Disabled)	
♦Gibb Mabry Village	574-4663
2441 Roberts Ave., Tallahassee	
♦Gibb Oakridge Manor	942-4777
274 Ross Rd., Tallahassee	
RETIREMENT COMMUNITIES	
Retirement Communities are for independent senior living. Many retirement communi	ities offer meals and
arrangement of social/leisure activities, and have assisted living services available.	
<b>♦Cherry Laurel Retirement Residence</b>	656-8758
1009 Concord Rd., Tallahassee	
♦Heritage Oaks	668-4004
4501 W. Shannon Lakes Dr., Tallahassee	
<b>♦</b> Westminster Oaks Retirement	878-1136
	0/0-1130
Community	0.0 1100
4449 Meandering Way, Tallahassee	
4449 Meandering Way, Tallahassee  ♦ Woodmont Assisted Living Facility	562-4123
4449 Meandering Way, Tallahassee  ♦ Woodmont Assisted Living Facility 3207 N. Monroe St., Tallahassee	
4449 Meandering Way, Tallahassee  ♦Woodmont Assisted Living Facility	562-4123
4449 Meandering Way, Tallahassee  ♦ Woodmont Assisted Living Facility 3207 N. Monroe St., Tallahassee	

## SENIOR EMPLOYMENT & VOLUNTEER OPPORTUNITIES

#### SENIOR EMPLOYMENT

#### **EXPERIENCE WORKS**

www.experienceworks.org

Lana Brown – 922-0023 ext. 242

◆Provides training, temporary to permanent employment and community service opportunities.

#### **WORKFORCE PLUS**

www.wfplus.org

Ask for employment assistance – 922-0023

♦Provides services necessary for individuals to obtain employment by linking employers to qualified employees. The program also assists individuals with achieving job readiness through certifying competencies in select fields and providing job seekers with job tool kits such as resume preparation, dressing for success and other areas of interest to employers in this geographic area. Seniors may email resumes to www.boomer@wfplus.org.

## AARP FEATURED EMPLOYER PROGRAM

www.careers.homedepot.com/cg (under "National Hiring Partnerships/AARP")

Applications are by Internet

♦Provides job seekers over age 50 with companies that value the experience and abilities of older workers.

## EMPLOYMENT READINESS

#### TALLAHASSEE SENIOR CENTER

www.talgov.com/seniors

Ashley Solberger – 891-4000

◆Provides a variety of classes in basic and intermediate computer skills.

## GOODWILL INDUSTRIES - BIG BEND, INC.

www.goodwillbigbend.com

Chris Carroll – 576-7145, ext. 118

♦Offers a computer training class where individuals receive self-paced instruction in basic computer skills, word processing, spreadsheets and the Internet.

## **VOLUNTEER OPPORTUNITIES**

#### **VOLUNTEER LEON**

www.volunteerleon.org

Contact the volunteer coordinator – 606-1970

♦ Maintains a database of a variety of volunteer opportunities in Leon County at various organizations and serves as an excellent starting point for deciding which areas are of interest to the volunteer.

## AMERICORPS VISTA (VOLUNTEERS IN SERVICES TO AMERICA) PROGRAM

www.americorps.org

Apply on-line

♦Volunteers commit to one year of service to alleviate poverty issues among rural elders in the Big Bend and Central Panhandle. The volunteer receives a living allowance, health care and other benefits for their service.

## **VOLUNTEER OPPORTUNITIES (CONTINUED)**

#### **BIG BEND HOSPICE**

www.bigbendhospice.org

Ginny Burns – 878-5310

◆Provides volunteer services through direct care with patients, preparing crafts, greeting visitors, grief support for children, teens and adults and other patient and family support services.

#### CAPITAL REGIONAL MEDICAL CENTER

www.capitalregionalmedicalcenter.com

Nancy Spears – 325-5116

♦Provides a variety of hospital volunteer opportunities to include staffing the surgical waiting room, gift shop, information desk, newspaper distribution and guest relations.

### DEPARTMENT OF ELDER AFFAIRS, SHINE PROGRAM

www.floridashine.org

Contact a SHINE liaison – 1-800-963-5337

♦Offers health insurance education, counseling and assistance to people with Medicare and their families and caregivers.

#### **ELDER CARE SERVICES**

www.ecsbigbend.org

Ask to volunteer for the program below that interests you – 921-5554

- ◆Meals On Wheels Deliver meals to homebound, frail elders.
- ◆Adopt-a-Grandparent Program Provide services from friendly visits to picking up groceries for homebound elders.
- ◆Retired & Senior Volunteer Program (RSVP) The volunteer working in this program can serve in a variety of volunteer settings through public and non-profit organizations such as schools.
- ◆Seniors Transporting At-Risk Seniors (STARS) Provide transportation to homebound and frail elders for medical appointments and grocery shopping.
- ◆Elder Day Stay Assist elders with activities, crafts, sing-a-longs and dining each day.
- ◆Senior Companion Program (SCP) Provide companionship for up to 20 hours per week to frail elders or those with developmental disabilities.
- ◆Foster Grandparent Program (FGP) Provide one-on-one assistance to children with special or exceptional needs for up to 20 hours per week.

## LITERACY VOLUNTEERS OF LEON COUNTY

No web site

Rhonda Cooper – 606-2644

♦Provides tutoring at the Leon County public libraries to individuals in need of improving reading and writing skills. Programs include Adult Basic Reading Program, Family Literacy Program (B. L. Perry Library) and English as a Second Language Program.

## **RED CROSS**

www.cacarc.org

Katie Sherk – 878-6080, ext. 125

♦Provides services for disasters, safety, and military casework.

#### **SENIORS VS. CRIME**

www.seniorsvscrime.com

Herb Salyer – 891-4044

♦Provides important assistance to crime fighting efforts by actively assisting in consumer protection investigations to protect senior citizens from unethical business acts.

#### TALLAHASSEE MEMORIAL HOSPITAL VOLUNTEER PROGRAM

www.tmh.org

Call for application packet – 431-5331

♦Adult Auxiliary Program provides volunteer opportunities at Tallahassee Memorial Hospital.

## SENIOR LEGAL RESOURCES

#### **ELDER LAW**

**Elder Law Attorneys** focus on the variety of legal needs of the elderly. The 3 main areas that make up elder law are:

- 1) Estate planning and administration, including tax questions.
- 2) Medicaid, disability and other long-term care issues.
- 3) Guardianship, conservatorship and commitment matters, including fiduciary administration.

However, there are numerous other issues that elder law attorneys deal with; all related to their specific focus – the elder client. *For more information regarding elder law* and how to select an elder law attorney, contact:

National Academy of Elder Law Attorneys, Inc.

Phone: (520) 881-4005 Website: www.naela.com

★Some attorneys have earned the designation "Certified Elder Law Attorney", or **CELA**. The National Elder Law Foundation issues this certification. These attorneys have the enhanced knowledge, skills, and experience to be properly identified to the public as certified elder law attorneys. For more information about elder law certification, please visit the National Elder Law Foundation website at **www.nelf.org**.

LOCAL ELDER LAW ATTORNEYS		
◆Meghan Daigle, The Daigle Law Firm		201-8845
Website: www.diaglelawfirm.com	Email: mbdaigle@comcast.net	
◆Daniel Dobbins, Daniel W. Dobbins, P.A.	Email: dandobbins@nettally.com	222-1910
♦Goldberg and Olive		222-4000
Website: www.goldbergolivelaw.com		
♦ Amy Mason Collins	Email: acollins@goldbergolive.com	
◆ Carolyn Olive	Email: colive@goldbergolive.com	
♦Alex Littlefield, Alex C. Littlefield, Jr.	Email: alittleuf@msn.com	656-8001
◆McConnaughhay, Duffy, Coonrod, Pope &	Weaver, P.A.	222-8121
Website: www.mcconnaughhay.com		
♦Victoria Heuler	Email: vheuler@mcconnaughhay.com	
♦Mary Wakeman	Email: mwakeman@mcconnaughhay.com	
♦Waldoch & McConnaughhay		425-8182
Website: www.mclawgroup.com		
	Email: jana@mclawgroup.com	
<b>★</b> ♦Lauchlin Waldoch, CELA	Email: lauchlin@mclawgroup.com	
◆Tracy P. Moye, Moye Law Firm		224-6693
Website: www.moyelawfirm.com		
◆Steven Rachin, Steven L. Rachin, P.A.		386-8833
Website: www.rachinlaw.com	Email: steven@rachinlaw.com	
◆Twyla Sketchley, Sketchley Law Firm	-	894-0152
Website: www.sketchleylaw.com		

## LEGAL HOTLINES, WEBSITES, AND RESOURCES

## FloridaLawHelp.org

www.FloridaLawHelp.org

♦ Helps low income people needing legal information find a legal aid or pro-bono lawyer, learn about rights and responsibilities and locate courts, government agencies and other social services.

## Florida Senior Legal Helpline

1-888-895-7873

♦Provides free legal advice and brief services by phone to Florida residents age 60 and over.

## Legal Aid Foundation of the Tallahassee Bar Association

222-3292 ext. 2

◆ Provides legal counsel, for civil cases only, for Leon County residents unable to afford an attorney.

## Legal Service of North Florida, Inc.

www.lsnf.org

385-9007

♦Provides legal services to low-income persons. Legal assistance is not available for criminal or traffic matters.

## **Legal Services of North Florida Legal Advice Hotline**

385-0029

◆People with legal questions or concerns who meet income guidelines may call Monday through Thursday, 9:00 – 5:00 p.m.

## Tallahassee Bar Lawyer Referral Service www.tallahasseebar.org 222-3292 ext. 1

♦This service will make a referral to a lawyer, with experience in the caller's area of interest, who will provide a half-hour consultation for \$25.00.

## **Tallahassee Senior Center**

891-4000

♦Initial legal services for people age 60 and older, provided by Legal Services of North Florida, are available on Wednesdays *by appointment* at the Tallahassee Senior Center.

## **SUPPORT GROUPS**

ADDICTION & SUBSTANCE ABUSE			
Alcoholics Anonymous (AA)	224-1818		
Al-Non	222-2294		
Freedom from Smoking	224-1177		
Gambler's Anonymous (GA)	1-800-397-9843		
Great Recoveries Bond Day by Day Program	224-4420		
Narcotics Anonymous (NA)	599-2876		
Overeaters Anonymous (OA)	657-7228		
CANCER			
American Cancer Society	297-0588		
Bosom Buddies	668-3515		
Women with Cancer	668-0088		
GRIEF/LOSS			
Big Bend Hospice	878-5310 or 1-800-772-5862		
Grief Share program, First Baptist Church	222-5470		
Lee's Place	841-7733		
Suicide Loss Support Group	878-5310		
CAREGIVER			
Big Bend Parkinson Caregivers Support Group	431-5001		
Caregiver Support Groups – The Alzheimer's Project, Inc.	386-2778		
Caregiver Support Group – Woodmont Assisted Living	562-4123		

NEUROLOGICAL DISEASES & DISORDERS		
Big Bend Brain Injury Support Group	421-3890	
Big Bend Parkinson's Support Group	431-5082	
Stroke Support Group	431-5037	
The Alzheimer's Project, Inc.	386-2778	
GENERAL HEALTH & MISCELLANEOUS		
AAANF, Family Caregiver Support Initiative	488-0055	
Better Breathers Lung Disease Support Group	386-2065	
Domestic Violence Support Group	921-0692 or 681-2111	
Elder Chat Group at Senior Center	891-4000	
Families living with Diabetes	431-5404	
HIV Support Group	656-2437	
Insight Low Vision Support Group	942-7483	
National Alliance for the Mentally Ill (NAMI)	841-3386	
North FL Spinal Injury Association	877-6790	
Taking Off Pounds Sensibly (TOPS)	926-9238	
Tallahassee Depression & Bipolar Support Alliance	431-4922	
Tallahassee Senior Center	891-4042	
United Ostomy Association	431-5402	
Geriatric Care Management Solutions	894-6720	

## HEARING LOSS SERVICES

## **INFORMATION**

Approximately 1/3 of Americans between the ages of 65 and 74 have hearing problems and about 1/2 of those age 75 or older have hearing loss. Hearing loss is the most common sensory impairment in adults over the age of 65 and it frequently goes unnoticed. Consult your doctor if you notice a change in your hearing! Depending on the type and extent of your hearing loss, there are many options available for help.

**Signs of hearing loss may include** (contact your doctor if you have more than a couple of these signs):

- ♦Trouble hearing over the telephone
- ♦Difficulty understanding others unless you are looking directly at their faces
- ♦Need to turn up TV or radio so loud that others complain
- ◆Having a problem hearing because of background noise
- ♦Sensing that others seem to mumble
- ♦ Failing to understand doctor's instructions about medications
- ◆Constantly asking for others to repeat themselves
- ♦ Making inappropriate responses because you didn't understand a question
- ♦Straining to hear
- ♦Missing essential sounds like doorbells, alarm clocks or smoke alarms.

## **HEARING LOSS RESOURCES**

## ABILITY 1ST

www.abilitv1st.info

575-9621, 576-5245 (TTY)

Provides access to deaf and hard of hearing services, including counseling, to low income individuals. A list of local deaf interpreters is also maintained. Sign language classes are also offered. These usually run for 8 weeks and cost \$40. Call 575-9621, ext. 120 for class schedules.

## FLORIDA ASSOCIATION

www.fadcentral.org

#### OF THE DEAF

Promotes deaf, hard of hearing and late-deafened individuals to interact as well as with the hearing community, legislature and agencies/organizations. Partners with CSDVRS, LLC, to provide video relay services to the deaf and hard of hearing.

## FLORIDA COORDINATING

www.fccdhh.org

245-4913, 245-4914 (TTY)

## COUNCIL FOR THE DEAF AND

## HARD OF HEARING

Serving as an advisory and coordinating body recommending policies to improve services among public and private entities and providing technical assistance, advocacy and education for the estimated 3.1 million residents of Florida who are deaf, hard of hearing, late-deafened or deaf/blind.

#### FLORIDA RELAY SERVICE

www.ftri.org

711, 1-800-955-8771 (TTY)

Provides a communications link between people who use specialized telephones such as a TTY (text telephone) and people who use standard telephones. There is no cost to use the service and it is available 24/7.

#### FLORIDA ALLIANCE FOR

www.faast.org

487-3278, ext. 107

## ASSISTIVE SERVICES AND

#### TECHNOLOGY

Partners with banking institutions to provide loans with favorable interest rates to consumers who need help financing a hearing aid(s) in order to become more independent and self-sufficient.

## AUDIENT (Alliance for Accessible www.audientalliance.org

1-877-283-4368

## **Hearing Care**)

Provides access to quality hearing aids and related care to persons without adequate financial resources. Applications for assistance are on the website.

## **HEARING LOSS RESOURCES**

# FLORIDA TELECOMMUNICA- www.ftri.org 1-800-222-3448, 1-888-447-5620 (TTY) TIONS RELAY, INC.

Distributes telephone equipment on loan to qualified applicants who are deaf, hard of hearing, speech impaired or deaf/blind.

## HEARING LOSS ASSOCIATION www.hla-fl.com OF FLORIDA

Serves the needs of all people in Florida with hearing loss by providing information and educational support, public awareness and advocacy on issues related to equal access, opportunity and protection for the quality of life of individuals with hearing loss.

## **HEAR NOW**

## www.sotheworldmayhear.org

1-800-648-4327

Provides recycled and used hearing aids to low-income persons who have a hearing provider willing to work with Hear Now.

## VETERAN'S ADMINISTRATION www.va.gov

521-5772, 1-800-829-4933 (TTY)

Provides hearing aids for veterans with documented service connected hearing loss, veterans receiving a disability rating of 10% or more (for a condition other than hearing loss), or a veteran with very special needs. With the exception of veterans with documented service connection for hearing loss, an eligible veteran must be currently enrolled in and receiving health care from a VA outpatient clinic or medical center.

## LIONS CLUB INTERNATIONAL www.lionsclubs.org

921-5554

Provides refurbished hearing aids or assists with purchasing new aids, as appropriate and as funds are available, based on approval of an application. Phone Elder Care using number above to obtain an application.

## THE TRAVELERS PROTECTIVE www.tpahq.org

## ASSOCIATION OF AMERICA

Provides scholarships for individuals needing assistance in obtaining mechanical devices, medical or specialized treatment or specialized education as well as speech classes, note takers, interpreters and other areas directly related to hearing impairment. Applications are done on the website and are due by March 1 of each year.

## BETTER HEARING INSTITUTE www.betterhearing.org

1-800-327-9355

Educates the public about hearing loss and what can be done about it. Operates a call center for consumers who have questions about hearing loss and a screening instrument for those who want to assess their hearing loss. Offers a helpline brochure through its website.

## AMERICAN HEARING AID

www.ahaa.net.com

1-800-984-3272

## **ASSOCIATES**

Offers a directory of hearing health care providers by geographic site as well as extensive information about hearing aids.

#### **AARP HEARING GUIDE**

www.aarp.org/health

1-866-595-7678

Contains important information about hearing, hearing loss and what to do about it. It also contains information about the various screening techniques, medical professionals and hearing devices available to those living with hearing impairment.

## ADDITIONAL HEARING LOSS INFORMATION

#### **HEARING SCREENINGS**

www.talgov.com/seniors

891-4000

The Tallahassee Senior Center offers hearing screenings monthly at no charge. Call the number above for dates and times.

## LOW VISION SERVICES

## LOCAL RESOURCES

ABILITY 1<sup>st</sup> 575-9621
1823 Buford Court www.ability1<sup>st</sup>.info

♦ Provides services to the visually impaired to improve their quality of life and insure their civil rights.

#### FLORIDA DIVISION OF BLIND SERVICES

245-0370

1320 Executive Center Drive, Atkins Building, Suite 201

www.state.fl.us/dbs/

- ◆ Vocational Rehabilitative Services Assists individuals who are severely visually impaired gain, regain or retain employment. Some services are based on economic need.
- ♦ Independent Living Program Diagnosis and evaluation to determine eligibility, counseling and guidance, orientation and mobility training, activities of daily living training, communications training, assistive low vision screening, provision of assistive devices, advocacy, information and referral, peer counseling and support group opportunities, and sponsorship/coordination of eye medical care.
- ♦ Braille and Talking Book Library Services If you are legally blind, visually handicapped, or physically disabled, and unable to hold a book or read conventional printed material, then these services can help you keep in touch with the world of books and magazines. You will find the same books and magazines recorded on cassette and records that are available in public libraries in Florida, and they will be mailed to your home postage free. This program will also lend you a record player or cassette player if you need it in order to benefit from these services. To access these services free of charge, call 1-800-226-6075.

## FLORIDA INSTITUTE OF REHABILITATION EDUCATION (FIRE)

942-3658

1286 Cedar Center Drive

www.firesight.org

◆ Provides a variety of services and resources to the legally blind, or those with a condition that is progressing towards legal blindness. The services are free to Florida residents.

## LEON COUNTY PUBLIC LIBRARY

606-2665

#### 200 West Park Avenue

www.leoncountyfl.gov/library

- ♦ A "Kurzweil Reader" machine can be used at the Main Library to read any print material aloud. Also, CCTV (closed circuit TV) can be used to magnify any print up to 60 times for easier viewing.
- ♦ Hand-held magnifiers may be borrowed from any library service desk at any location. Lighted magnifiers and an edna light are available for checkout at the Tech/Media Desk in the Main Library.
- ♦ Large-type books may be checked out at all locations. Described videos, Books on Cassette, Talking Books, Talking Book machines, and a Perkins Brailler may be used or checked out at the Main Library. The automated library catalog can be used at an adapted computer station in the Main Library that will magnify the print on the computer screen.

## MISCELLANEOUS RESOURCES

## SOUTHEASTERN GUIDE DOGS, INC.

800-944-3647

www.guidedogs.org

## **SUPPORT GROUPS**

## FLORIDA COUNCIL OF THE BLIND, INC.

422-7752

1531 Dempsey Mayo Road

www.fcb.org

◆ Project Insight – Promoting independence for people who are visually impaired.

## INSIGHT SUPPORT GROUP

942-7483

#### Tallahassee Senior Center, 1400 North Monroe Street

 $3^{rd}$  T. of every month, 1:00 – 3:00 p.m.

♦ The focus of this group is to share ideas, experiences, love and laughter with those experiencing the loss of their sight. Guest speakers are often invited to impart information pertinent to those with vision loss. There is no fee, but a small donation is encouraged.

OCTOPUS CLUB 894-9025

## Florida Institute of Rehabilitation Education Building

#### 1286 Cedar Center Drive

 $1^{st}$  T. of every month, 1:00 - 3:00 p.m.

♦ This group seeks to reach out to those experiencing visual impairments in an effort to provide support and encouragement, as well as useful tips, suggestions and information on how to live with vision loss. Guest speakers are often invited. There is no fee.

## PERSONAL ADAPTIVE COMPUTER USERS (PACU)

942-3658, ext. 214

Florida Institute of Rehabilitative Education Building

#### 1286 Cedar Center Drive

♦ The members of this group all share a common interest in using computers. Their meetings revolve around sharing information and learning more about computer applications. Guest speakers are often invited. It is a loosely structured group and members have varying levels of computer skills. Anyone with significant vision loss is welcome. There is no fee for membership. Please call first.

## DENTAL CARE

DENTAL CARE		
COMMUNITY BASED DENTAL CARE		
Gadsden County Health Department	<b>Services:</b> Extractions, dentures and x-rays	
278 LsSalle Lefall Drive, Quincy	Fees: Medicaid accepted; Other fees set by	
<b>Phone:</b> (850) 875-7200 ext. 542	health department	
www.Gadsdenhealth.org	Eligibility: No special requirements except	
	that fees are higher for non-county residents	
Jefferson County Health Department	<b>Services:</b> General dentistry except dentures	
1255 W. Washington Street, Monticello	and partials	
<b>Phone:</b> (850) 342-0170 ext. 1021	Fees: Medicaid accepted; Other fees set by	
www.doh.state.fl.us/chdJefferson/Dental/dental.htm	health department	
	Eligibility: No special requirements	
TCC – Dental Hygiene Clinic		
444 Appleyard Drive, Tallahassee		
<b>Phone:</b> (850) 201-8247		
<b>Services:</b> Academic program that only offers cleaning services an		
appointment (one hour) in order to receive cleaning services (three	e hours); open limited hours, must call for an	
appointment, and on the city bus route		
Fees: \$12		
Taylor Dental Clinic	Services: General dentistry	
409 E. Ash Street, Perry	Fees: Medicaid accepted; Other fees set by	
<b>Phone:</b> (850) 223-2578	health department	
	Eligibility: No special requirements	
Veterans Dental Clinic – Tallahassee	Services: General dentistry	
1607 St. James Court, Tallahassee	Fees: None	
<b>Phone:</b> (800) 541-8387 or (850) 878-0191	Eligibility: Available only to veterans with a	
www.northflorida.va.gov	service-connected compensable dental	
	disability and others, per the classifications	
	on the web-site	
Wakulla County Health Department	Services: Emergency services only (Non-	
48 Oak Street, Crawfordville	Medicaid adults)	
<b>Phone:</b> (850) 926-4985	Fees: Medicaid accepted; Other fees set by	
www.wakullahealth.com/AllServices/Dental/DentalIndex.htm	health department	
	Eligibility: No special requirements except	
	that fees are higher for non-county residents	

## PRIVATE DENTISTS ACCEPTING MEDICAID OR FINANCING

Affordable Dentures

2810 Sharer Road, Suite 17, Heritage Plaza Shopping Center,

Tallahassee

**Phone:** (850) 385-5188

**Phone:** (850) 237-1400

www.affordabledentures.com

Services: Dentures and extractions

Fees: Medicaid accepted

Coast Dental Services: General dentistry

1329 E. Tennessee Street, Tallahassee

Fees: Financing available if credit is good

**Phone:** (850) 878-7999 via Wells Fargo financing company;

www.coastaldental.com discount plan available

Dr. Myron Schrock Services: Dentures and extractions

19606 State Road 20 West, Blountstown Fees: Medicaid accepted

Dr. Russell Rainey Services: Comprehensive dentistry including

221 E. 7<sup>th</sup> Avenue, Tallahassee general, cosmetic, and restorative

Credit, Springstone Financing

#### **HELPFUL WEBSITES**

♦ www.DentalInsuranceHelper.com ♦ www.DentalPlans.com

♦ www.InsuranceCompany.com ♦ www.webmd.com/oral-health/default.htm

#### **DENTAL FACTS**

- ♦92% of seniors 65 and older have had caries in their permanent teeth.
- ♦23% of seniors 65 and older have untreated tooth decay.
- •Oral cancer rates increase with age, becoming more rapid after age 50 and peaking between ages 60 and 70.

**National Institutes of Health** 

## DENTAL RECOMMENDATIONS FROM THE AMERICAN DENTAL ASSOCIATION

◆Brush teeth twice a day ◆Eat a balanced diet and drink water

◆Replace toothbrush every 3-4 months ◆Do not smoke

oral cancer exam

## GRANDPARENTS RAISING GRANDCHILDREN

#### SUPPORT SERVICES

Leon County Senior Outreach Program-Grandparents Raising Grandchildren: This program offers social support to grandparents and other relative caregivers raising children.

A monthly support group and luncheon is held on the last Wednesday of each month.

Phone: **891-4065 or 891-4033 Website:** www.talgov.com/seniors

Location: Call for location and reservation information.

**E-mail:** susan.davis@talgov.com or martha.coppins@talgov.com

(Leon County Senior Outreach is a program of the Tallahassee Senior Citizens Foundation)

Florida Kinship Center Warmline: Provides emotional support, information and referral for relative

caregivers throughout Florida. **Phone:** 1-800-640-6444 **Website:** www.flkin.org

## INFORMATION AND REFERRAL

**2-1-1 Big Bend Help Line:** Telephone counseling, information and referral and crisis intervention.

Phone: 211

Tallahassee Senior Center: Senior Resource Services

**Phone:** 891-4043

Website: www.talgov.com/seniors E-mail: Kim.Corsmeier@talgov.com

The Whole Child Connection: A link to all the resources available to children under six years of age.

**Phone:** 694-0117

Website: WholeChildLeon.com

## LEGAL SERVICES

Legal Services of North Florida: Civil legal assistance to low-income families, children and the elderly.

**Phone:** 385-9007 **Website:** www.lsnf.org

## SENIOR SERVICES

Elder Care Services: Provides care management, homemaker, personal care, adult day care, adult health care,

Alzheimer's and general respite care, emergency alert response, Meals on Wheels, congregate meals,

transportation, and volunteer services to seniors and their families

**Phone:** 921-5554

Website: www.ecsbigbend.org

## CHILDREN and FAMILY SERVICES

**Big Brothers Big Sisters of the Big Bend:** Provides role models and consistent adult attention to children ages 6-17 years of age.

Phone: 386-6002

Website: www.BigBrothers-BigSisters.org

Boys and Girls Club of the Big Bend: Clubs help promote education, citizenship, leadership and cultural

enrichment through health and physical education and social recreation.

**Phone:** 656-8100

Website: www.bgcbb.org

Children's Home Society/Model Mentoring Program: Mentors Opening Doors Enriching Lives

(MODEL) provides quality adult mentors to children and youth, ages 4 to 17 years of age, who have an

incarcerated parent. **Phone:** 921-0772

Website: www.chsfl.org

Center for Marriage and Family Therapy/Florida State University: Counseling services provided for

marriage, family and relationship related concerns. Fee based on income.

**Phone:** 644-1588

**Website:** www.chs.fsu.edu/fcs/mft

**Early Learning Coalition:** Childcare and early education resource and referral.

**Phone:** (Toll free) 866-973-9030 or 385-0551

Website: www.elcbigbend.org

Florida Department of Children and Families: Financial assistance and child protective services.

**Phone:** 488-0675

Website for online benefits check-up: www.mvflorida.com/accessflorida

**Helpline:** 1-886-762-2237

Florida Kidcare: A health insurance program for children from birth through 18 years of age, at a low or no

cost.

**Phone:** 1-888-540-KIDS

Website: www.floridakidcare.org

Florida Department of Health, Children's Medical Services: Provides diagnosis, treatment and follow-up to medically indigent children birth to 21 years of age, with special health care needs such as chronic illnesses and disabilities.

**Phone:** Toll free (800) 226-2604 or 487-2604 for On-Call Nurse

Website: www.doh.state.fl.us/cms/index.html

**Kids Incorporated of the Big Bend:** The Family Services program provides financial aid and consumer information for children, families and child care professionals.

**Phone:** 414-9800

Website: www.kidsincorporated.org

Leon County Health Department/Dental Services: A pediatric dental service for Medicaid recipient's ages 5-

20 years old. **Phone:** 487-3144

Website: www.leoncountyfl.gov/LCHD/Dental

**AARP QuickLINK Benefits Calculator:** This website contains an easy to use tool that might help connect

adults over age 50 and their children/grandchildren under age 18 to public benefit programs.

**Phone:** 1-866-595-7678

Website: www.aarp.org/quicklink

## END OF LIFE PREPARATION

#### **GENERAL INFORMATION**

**Long-Term Care Planning** 

www.longtermcare.gov

**Making Choices** 

www.elderaffairs.state.fl.us/english/lmd/eol/eol.pdf

**Project Grace1-877-99-GRACE** 

www.projectgrace.org

Provides general information about end of life planning. Visit the website or call to have information mailed.

## **LEGAL SERVICES / WILLS**

### Legal Aid Foundation of the Tallahassee Bar Association

Provides free legal assistance (including will preparation) to eligible Leon County residents. Must meet financial eligibility standards.

Legal Service Network—AARP

Phone: 1-888-687-2277

www.AARP.org

Phone: 222-3004

Assists AARP members locate an area attorney to provide legal service regarding wills, probate, etc. Member discount: 30-minute free consultation + 20% discount on requested legal services.

**Legal Services of North Florida** 

Phone: 385-9007 ext. 33

www.lsnf.org

Offers free legal assistance to north Florida area senior residents ages 60+. All others must meet financial eligibility standards.

5 Wishes

Phone: 1-888-594-7437

Phone: 681-2010

www.agingwithdignity.org

Document that aids respondents express their final wishes. Booklet covers personal areas such as: medical, personal, emotional, and spiritual. Booklet costs \$5.00 and is accessible by phone or website order.

#### Tallahassee Elder Law Attorneys

Elder law attorneys focus on legal needs of particular relevance to elderly, including estate planning, tax questions, Medicaid, disability, long-term care and guardianship issues. The following local attorneys belong to the National Academy of Elder Law Attorneys:

Kathryn Hathaway – 425-4700 Twyla Sketchley –

894-0152

Victoria Heuler –

425-8182

Mary Wakeman -

425-8182

Jana McConnaughhay – 425-8182

Lauchlin Waldoch, CELA\* 425-8182

\*CELA indicates national Certified Elder Law Attorney affiliation. Through specialized training and examination, members have earned certification that allows them to specialize in areas of the law pertaining to elder issues

Tallahassee Senior Center Phone: 891-4000

www.talgov.com(click services, click senior)

Local attorneys provide free legal advice to Seniors (ages 60+). Call in advance to schedule appointment.

Counseling / Bereavement / Support Groups

**Big Bend Hospice** 

Phone: 878-5310

www.bigbendhospice.org

Support & grief counseling for those who have lost loved ones. Family/Grief Support counselors available to patient and family for up to a year following loss. Music therapists and chaplains available. No cost, and open to the general public regardless of prior use of hospice services.

#### **Covenant Hospice**

Phone: 575-4998

www.covenanthospice.org

Hospice offers support groups, one-on-one counseling, and ongoing educational Lunch & Learn programs. Chaplains, social workers, and other counselors. No cost. Open to the general public.

Phone: 841-7733 www.leesplace.org Lee's Place

Non-profit grief and loss counseling center specializing in grief counseling for individuals and families who are adjusting to loss through death, divorce, or abandonment. No charge for first session, then sliding fee scale based on family income and number of dependents.

**Tallahassee Senior Center** Phone: 891-4032 www.talgov.com/seniors

Licensed Clinical Social Worker available for individual or family counseling. Medicare and private insurances accepted. Call to schedule an appointment.

## **Hospice Services**

**Big Bend Hospice** Phone: 878-5310 www.bigbendhospice.org

Provides interdisciplinary team and all-inclusive care for those with end-of-life conditions/illness and their families Medical care includes assessment, education, comfort, and pain management and family support services. Hospice House offers short-term crisis care when 24-hour medical supervision is required.

Phone: 575-4998 **Covenant Hospice** www.covenanthospice.org

Non-profit coordinated Health Care program that provides comfort and dignity to patients, and supportive care to patients and loved ones in home and facility based settings. A medically directed interdisciplinary team approach to patient/family care is provided

Phone: 1-800-989-9455 National Hospice & Palliative Care Organization www.nhpco.org

Non-profit; provides information to the general public about how hospices work, advance care planning, and referral to local hospices. Information about Florida and state specific advance directive is also available.

### **Funeral Information**

Phone: 224-2082 The Funeral Consumer Association of Leon County

www.fcalc.org

A local, non-profit organization that is part of a national effort to help area residents become informed and assertive consumers in the market place for funeral services. IRS-certified and no fee for service.

**Funeral Service Consumer Assistance Program** 

Phone: 1-800-662-7666 Provides a consumer guide and general information about making funeral arrangements, funding options, and

related services. National help-line and free brochure available.

**National Cremation** Phone: 1-800-627-0438 www.nationalcremation.com

Provides information regarding registration for cremation services. Free Personal Planning and Discussion Guide can be mailed upon request.

## **GENERAL INFORMATION**

ADULT DAY CARE   Poison Information   1-800-222-1222	AARP		CRISIS	
Page	Leon County Chapter (Chapter 376)	222-5344	Abuse Hotline 1	-800-962-2873
Tallahassee Memorial Health Care   S31-0712   ECONOMIC SERVICES	ADULT DAY CAR	E	Poison Information 1	-800-222-1222
Moodmont Retirement Community   S62-4123   Food Stamps   488-0675	Elder Care Services	921-5554	2-1-1 Big Bend	211
AGENCIES         Medicaid         1-888-367-6554           Area Agency on Aging, N.Fl         488-0055         Social Security Administration         942-8978           Elder Affairs, Department of         414-2000         EMERGENCY ASSISTANCE           Elder Care Services         921-5554         American Red Cross         878-6080           Epilepsy Association of the Big Bend         222-1777         Catholic Charities         222-2180           The Alzheimer's Project, Inc.         386-2778         Community Action Agency         222-2043           BEREAVEMENT         DCF Public Assistance         1-866-762-2237           Big Bend Hospice         878-5310         Echo Ministries         224-3246           CAREGIVERS         EMPLOYMENT           Area Agency on Aging of NFI, Inc.         488-0055         Experience Works         922-0023           CARES Program         414-9803         Labor and Veterans' Employment         245-7199           Comfort Keepers         402-0051         Work Force Plus         413-0315           Home Helpers         668-1164         Benefits, Information and Claims 1-800-827-1000           Home Instead Senior Care         297-1897         Catholic Charities Rental	Tallahassee Memorial Health Care	531-0712	ECONOMIC SERV	/ICES
Area Agency on Aging, N.Fl   488-0055   Social Security Administration   942-8978	Woodmont Retirement Community	562-4123	Food Stamps	488-0675
Elder Affairs, Department of         414-2000         EMERGENCY ASSISTANCE           Elder Care Services         921-5554         American Red Cross         878-6080           Epilepsy Association of the Big Bend         222-1777         Catholic Charities         222-2180           The Alzheimer's Project, Inc.         386-2778         Community Action Agency         222-2043           BEREAVEMENT         DCF Public Assistance         1-866-762-2237           Big Bend Hospice         878-5310         Echo Ministries         224-3246           CAREGIVERS         EMPLOYMENT           CAREGIVERS         EMPLOYMENT           CARES Program         414-9803         Labor and Veterans' Employment         245-7199           Comfort Keepers         402-0051         Work Force Plus         413-0315           Home Helpers         668-1164         Benefits, Information and Claims 1-800-827-1000           Home Instead Senior Care         297-1897         Catholic Charities Rental Assistance         222-2180           Interim Health Care         422-2044         Community Action Agency         222-2180           City Information         891-0000         Health Care Homeless Veterans         878-0191x2023           Tenergy Assistance	AGENCIES		Medicaid 1-888-367-6554	
Elder Care Services   921-5554   American Red Cross   878-6080	Area Agency on Aging, N.Fl	488-0055	Social Security Administration	942-8978
Epilepsy Association of the Big Bend   222-1777   Catholic Charities   222-2180	Elder Affairs, Department of	414-2000	EMERGENCY ASSISTANCE	
The Alzheimer's Project, Inc.   386-2778   Community Action Agency   222-2043	Elder Care Services	921-5554	American Red Cross	878-6080
BEREAVEMENT         DCF Public Assistance         1-866-762-2237           Big Bend Hospice         878-5310         Echo Ministries         224-3246           CAREGIVERS         EMPLOYMENT           Area Agency on Aging of NFI, Inc.         488-0055         Experience Works         922-0023           CARES Program         414-9803         Labor and Veterans' Employment         245-7199           Comfort Keepers         402-0051         Work Force Plus         413-0315           Elder Care Services         921-5554         HOUSING           Home Helpers         668-1164         Benefits, Information and Claims 1-800-827-1000           Home Instead Senior Care         297-1897         Catholic Charities Rental Assistance         222-2180           Interim Health Care         422-2044         Community Action Agency         222-2180           City Information         891-0000         Health Care Homeless Veterans         878-0191x2023           Energy Assistance         891-4968	Epilepsy Association of the Big Bend	222-1777	Catholic Charities	222-2180
Echo Ministries         224-3246           CAREGIVERS         EMPLOYMENT           Area Agency on Aging of NFI, Inc.         488-0055         Experience Works         922-0023           CARES Program         414-9803         Labor and Veterans' Employment         245-7199           Comfort Keepers         402-0051         Work Force Plus         413-0315           Elder Care Services         921-5554         HOUSING           Home Helpers         668-1164         Benefits, Information and Claims 1-800-827-1000           Home Instead Senior Care         297-1897         Catholic Charities Rental Assistance         222-2180           Interim Health Care         422-2044         Community Action Agency         222-2043           City Information         891-0000         Health Care Homeless Veterans         878-0191x2023           Energy Assistance         891-4968         Tallahassee Housing Authority         385-6126           INFORMATION & REFERRAL         MEDICAL           Alzheimer's Contact Center         1-800-272-3900         Big Bend Hospice         878-5310           Community Transportation Cord.         891-5199         Health Department, Leon County         487-3186           Consumer Hotline         1-800-435-7352         Capital Regional Medical Center <td>The Alzheimer's Project, Inc.</td> <td>386-2778</td> <td>Community Action Agency</td> <td>222-2043</td>	The Alzheimer's Project, Inc.	386-2778	Community Action Agency	222-2043
CAREGIVERS         EMPLOYMENT           Area Agency on Aging of NFI, Inc.         488-0055         Experience Works         922-0023           CARES Program         414-9803         Labor and Veterans' Employment         245-7199           Comfort Keepers         402-0051         Work Force Plus         413-0315           Elder Care Services         921-5554         HOUSING           Home Helpers         668-1164         Benefits, Information and Claims 1-800-827-1000           Home Instead Senior Care         297-1897         Catholic Charities Rental Assistance         222-2180           Interim Health Care         422-2044         Community Action Agency         222-2180           City Information         891-0000         Health Care Homeless Veterans         878-0191x2023           Energy Assistance         891-4968         Tallahassee Housing Authority         385-6126           INFORMATION & REFERRAL           Alzheimer's Contact Center         1-800-272-3900         Big Bend Hospice         878-5310           Community Transportation Cord.         891-5199         Health Department, Leon County         487-3186           Consumer Hotline         1-800-435-7352         Capital Regional Medical Center         325-5000           Elder Care Services         921-5554	BEREAVEMENT		DCF Public Assistance 1	-866-762-2237
Area Agency on Aging of NFI, Inc.         488-0055         Experience Works         922-0023           CARES Program         414-9803         Labor and Veterans' Employment         245-7199           Comfort Keepers         402-0051         Work Force Plus         413-0315           Elder Care Services         921-5554         HOUSING           Home Helpers         668-1164         Benefits, Information and Claims 1-800-827-1000           Home Instead Senior Care         297-1897         Catholic Charities Rental Assistance         222-2180           Interim Health Care         422-2044         Community Action Agency         222-2043           CITY OF TALLAHASSEE         DCF Emergency Assistance-Housing         488-3700           City Information         891-0000         Health Care Homeless Veterans         878-0191x2023           Energy Assistance         891-4968         Tallahassee Housing Authority         385-6126           INFORMATION & REFERRAL         MEDICAL           Alzheimer's Contact Center         1-800-272-3900         Big Bend Hospice         878-5310           Community Transportation Cord.         891-5199         Health Department, Leon County         487-3186           Consumer Hotline         1-800-435-7352         Capital Regional Medical Center         325-5000           Elder Car	Big Bend Hospice	878-5310	Echo Ministries	224-3246
CARES Program 414-9803 Labor and Veterans' Employment 245-7199  Comfort Keepers 402-0051 Work Force Plus 413-0315  Elder Care Services 921-5554 HOUSING  Home Helpers 668-1164 Benefits, Information and Claims 1-800-827-1000  Home Instead Senior Care 297-1897 Catholic Charities Rental Assistance 222-2180  Interim Health Care 422-2044 Community Action Agency 222-2043  CITY OF TALLAHASSEE DCF Emergency Assistance-Housing 488-3700  City Information 891-0000 Health Care Homeless Veterans 878-0191x2023  Energy Assistance 891-4968 Tallahassee Housing Authority 385-6126  INFORMATION & REFERRAL MEDICAL  Alzheimer's Contact Center 1-800-272-3900 Big Bend Hospice 878-5310  Community Transportation Cord. 891-5199 Health Department, Leon County 487-3186  Consumer Hotline 1-800-435-7352 Capital Regional Medical Center 325-5000  Elder Care Services 921-5554 Tallahassee Memorial Hospital 431-1155  Elder Helpline 1-800-963-5337 MENTAL HEALTH	CAREGIVERS		EMPLOYMENT	
Comfort Keepers 402-0051 Work Force Plus 413-0315  Elder Care Services 921-5554 HOUSING  Home Helpers 668-1164 Benefits, Information and Claims 1-800-827-1000  Home Instead Senior Care 297-1897 Catholic Charities Rental Assistance 222-2180  Interim Health Care 422-2044 Community Action Agency 222-2043  CITY OF TALLAHASSEE DCF Emergency Assistance-Housing 488-3700  City Information 891-0000 Health Care Homeless Veterans 878-0191x2023  Energy Assistance 891-4968 Tallahassee Housing Authority 385-6126  INFORMATION & REFERRAL MEDICAL  Alzheimer's Contact Center 1-800-272-3900 Big Bend Hospice 878-5310  Community Transportation Cord. 891-5199 Health Department, Leon County 487-3186  Consumer Hotline 1-800-435-7352 Capital Regional Medical Center 325-5000  Elder Care Services 921-5554 Tallahassee Memorial Hospital 431-1155  Elder Helpline 1-800-963-5337 MENTAL HEALTH	Area Agency on Aging of NFl, Inc.	488-0055	Experience Works	922-0023
Home Helpers 668-1164 Benefits, Information and Claims 1-800-827-1000 Home Instead Senior Care 297-1897 Catholic Charities Rental Assistance 222-2180 Interim Health Care 422-2044 Community Action Agency 222-2043  CITY OF TALLAHASSEE DCF Emergency Assistance-Housing 488-3700 City Information 891-0000 Health Care Homeless Veterans 878-0191x2023 Energy Assistance 891-4968 Tallahassee Housing Authority 385-6126  INFORMATION & REFERRAL MEDICAL Alzheimer's Contact Center 1-800-272-3900 Big Bend Hospice 878-5310 Community Transportation Cord. 891-5199 Health Department, Leon County 487-3186 Consumer Hotline 1-800-435-7352 Capital Regional Medical Center 325-5000 Elder Care Services 921-5554 Tallahassee Memorial Hospital 431-1155 Elder Helpline 1-800-963-5337 MENTAL HEALTH	CARES Program	414-9803	Labor and Veterans' Employment	245-7199
Home Helpers 668-1164 Benefits, Information and Claims 1-800-827-1000 Home Instead Senior Care 297-1897 Catholic Charities Rental Assistance 222-2180 Interim Health Care 422-2044 Community Action Agency 222-2043  CITY OF TALLAHASSEE DCF Emergency Assistance-Housing 488-3700 City Information 891-0000 Health Care Homeless Veterans 878-0191x2023 Energy Assistance 891-4968 Tallahassee Housing Authority 385-6126  INFORMATION & REFERRAL MEDICAL  Alzheimer's Contact Center 1-800-272-3900 Big Bend Hospice 878-5310  Community Transportation Cord. 891-5199 Health Department, Leon County 487-3186  Consumer Hotline 1-800-435-7352 Capital Regional Medical Center 325-5000 Elder Care Services 921-5554 Tallahassee Memorial Hospital 431-1155  Elder Helpline 1-800-963-5337 MENTAL HEALTH	Comfort Keepers	402-0051	Work Force Plus	413-0315
Home Instead Senior Care 297-1897 Catholic Charities Rental Assistance 222-2180  Interim Health Care 422-2044 Community Action Agency 222-2043  CITY OF TALLAHASSEE DCF Emergency Assistance-Housing 488-3700  City Information 891-0000 Health Care Homeless Veterans 878-0191x2023  Energy Assistance 891-4968 Tallahassee Housing Authority 385-6126  INFORMATION & REFERRAL MEDICAL  Alzheimer's Contact Center 1-800-272-3900 Big Bend Hospice 878-5310  Community Transportation Cord. 891-5199 Health Department, Leon County 487-3186  Consumer Hotline 1-800-435-7352 Capital Regional Medical Center 325-5000  Elder Care Services 921-5554 Tallahassee Memorial Hospital 431-1155  Elder Helpline 1-800-963-5337 MENTAL HEALTH	Elder Care Services	921-5554	HOUSING	
CITY OF TALLAHASSEE  CITY OF TALLAHASSEE  DCF Emergency Assistance-Housing 488-3700  Health Care Homeless Veterans 878-0191x2023  Energy Assistance  891-4968  Tallahassee Housing Authority 385-6126  INFORMATION & REFERRAL  Alzheimer's Contact Center 1-800-272-3900  Community Transportation Cord. 891-5199  Consumer Hotline 1-800-435-7352  Elder Care Services 921-5554  Elder Helpline 1-800-963-5337  MENTAL HEALTH  Community Action Agency 222-2043  Alsheimery Assistance Housing 488-3700  Health Care Homeless Veterans 878-0191x2023  Tallahassee Housing Authority 385-6126  Community Transportation Cord. 891-5199  Health Department, Leon County 487-3186  Capital Regional Medical Center 325-5000  Tallahassee Memorial Hospital 431-1155	Home Helpers	668-1164	Benefits, Information and Claims 1-800-827-1000	
CITY OF TALLAHASSEE  DCF Emergency Assistance-Housing 488-3700  Health Care Homeless Veterans 878-0191x2023  Energy Assistance 891-4968 Tallahassee Housing Authority 385-6126  INFORMATION & REFERRAL  Alzheimer's Contact Center 1-800-272-3900 Big Bend Hospice 878-5310  Community Transportation Cord. 891-5199 Health Department, Leon County 487-3186  Consumer Hotline 1-800-435-7352 Capital Regional Medical Center 325-5000  Elder Care Services 921-5554 Tallahassee Memorial Hospital 431-1155  Elder Helpline 1-800-963-5337 MENTAL HEALTH	Home Instead Senior Care	297-1897	Catholic Charities Rental Assistan	ce 222-2180
City Information 891-0000 Health Care Homeless Veterans 878-0191x2023  Energy Assistance 891-4968 Tallahassee Housing Authority 385-6126  INFORMATION & REFERRAL MEDICAL  Alzheimer's Contact Center 1-800-272-3900 Big Bend Hospice 878-5310  Community Transportation Cord. 891-5199 Health Department, Leon County 487-3186  Consumer Hotline 1-800-435-7352 Capital Regional Medical Center 325-5000  Elder Care Services 921-5554 Tallahassee Memorial Hospital 431-1155  Elder Helpline 1-800-963-5337 MENTAL HEALTH	Interim Health Care	422-2044	Community Action Agency	222-2043
Energy Assistance 891-4968 Tallahassee Housing Authority 385-6126  INFORMATION & REFERRAL MEDICAL  Alzheimer's Contact Center 1-800-272-3900 Big Bend Hospice 878-5310  Community Transportation Cord. 891-5199 Health Department, Leon County 487-3186  Consumer Hotline 1-800-435-7352 Capital Regional Medical Center 325-5000  Elder Care Services 921-5554 Tallahassee Memorial Hospital 431-1155  Elder Helpline 1-800-963-5337 MENTAL HEALTH	CITY OF TALLAHASSEE		DCF Emergency Assistance-Hous	ing 488-3700
INFORMATION & REFERRAL  Alzheimer's Contact Center 1-800-272-3900 Big Bend Hospice 878-5310  Community Transportation Cord. 891-5199 Health Department, Leon County 487-3186  Consumer Hotline 1-800-435-7352 Capital Regional Medical Center 325-5000  Elder Care Services 921-5554 Tallahassee Memorial Hospital 431-1155  Elder Helpline 1-800-963-5337 MENTAL HEALTH	City Information	891-0000	Health Care Homeless Veterans	878-0191x2023
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Community Transportation Cord. 891-5199 Health Department, Leon County 487-3186  Consumer Hotline 1-800-435-7352 Capital Regional Medical Center 325-5000  Elder Care Services 921-5554 Tallahassee Memorial Hospital 431-1155  Elder Helpline 1-800-963-5337 MENTAL HEALTH	INFORMATION & REFERRAL		MEDICAL	
Consumer Hotline 1-800-435-7352 Capital Regional Medical Center 325-5000  Elder Care Services 921-5554 Tallahassee Memorial Hospital 431-1155  Elder Helpline 1-800-963-5337 MENTAL HEALTH	Alzheimer's Contact Center 1-80	00-272-3900	Big Bend Hospice	878-5310
Elder Care Services 921-5554 Tallahassee Memorial Hospital 431-1155  Elder Helpline 1-800-963-5337 <b>MENTAL HEALTH</b>	Community Transportation Cord.	891-5199	Health Department, Leon County	487-3186
Elder Helpline 1-800-963-5337 <b>MENTAL HEALTH</b>	Consumer Hotline 1-80	00-435-7352	Capital Regional Medical Center	325-5000
•	Elder Care Services	921-5554	Tallahassee Memorial Hospital	431-1155
Lawyer Referral, Statewide 1-800-342-8011 Apalachee Center 523-3289	Elder Helpline 1-80	00-963-5337	MENTAL HEALTH	
	Lawyer Referral, Statewide 1-80	00-342-8011	Apalachee Center	523-3289

Medicare Hotline	1-800-633-4227	Behavioral Health Center	431-5100
Physician Referral	877-9018	Senior Counseling, Rosalyn Olsen	891-4032
Poison Hotline 1-800-222-1222		NUTRITION/FOOD	
Tallahassee Senior Center	891-4000	DCF Aging & Adult Services	488-0160
American Cancer Society	297-0588	Food Stamp Program	488-0675
2-1-1 Big Bend	224-6333	Meals on Wheels	245-5938
INSURANCE		RECREATION & LEISURE	
Consumer Hotline	1-800-435-7352	Tallahassee Senior Center	891-4000
Medicare Hotline	1-800-633-4227	TRANSPORTATION	
SHINE Insurance Counseling	1-800-963-5337	Community Transportation Coord.	891-5199
LEGAL		StarMetro	891-5200
Legal Aid Foundation	222-3004	VOLUNTEERING	j
North Florida Legal Services	385-9007	Foster Grandparent Program	921-5554
N. FL Legal Services Hotline	385-0029	Leon County Volunteer Services	606-1970
Statewide Lawyer Referral	1-800-342-8011	Retired Senior Volunteer Program	921-5554
Tallahassee Bar Referral	681-0601	Seniors vs. Crime	891-4044
Tallahassee Senior Center	891-4000	Tallahassee Senior Center	891-4000

## INFORMATION AND REFERRAL RESOURCES

For information on GENERAL services and resources				
2-1-1 Big Bend	211 or 1-800-963-5337			
Elder Care Services	921-5554			
Elder Help Line	1-800-96-ELDER (1-800-963-5337)			
Tallahassee Senior Services Resource Center	891-4043			
For information on ATTORNEYS / LEGAL s	ervices and resources			
National Academy of Elder Law Attorneys	(520) 881-4005			
Tallahassee Bar Lawyer Referral Service	681-0601			
Senior Legal Hot Line	1-888-895-7873			
For information on CAREGIVING services and resources				
The Alzheimer's Project, Inc.	386-2778			
For CRISIS assistance, services and resources				
Abuse Hotline	1-800-96-abuse (1-800-962-2873)			
Big Bend 2-1-1	211 or 1-800-963-5337			
For information on DISABILITIES services and resources				
Advocacy Center for Persons with Disabilities, Inc.	488-9071 or 1-800-342-0823			
For information on HOSPICES AND PALIATIVE C	CARE services and resources			
Florida Hospices and Palliative Care	878-2632			
For information on HOUSING services and resources				
Elder Help line	1-800-96-Elder (1-800-963-5337)			
Tallahassee Senior Services Senior Resource Center	891-4043			
For information on PHYSICIANS & MEDICAL services and resources				
Capital Medical Society	877-9018			
Capital Regional Medical Center Physician Referral line	656-3627 or 1-800-847-8876			
Health Care Homeless Veterans Program	878-0191 ext. 2023			
Tallahassee Memorial Health Care MD Referral line	431-5063			
For information on TRANSPORTATION services and resources				
Community Transportation Coordinator	891-5199			

## LIFELONG LEARNING

## TALLAHASSEE SENIOR CENTER

891-4000

1400 North Monroe Street

www.talgov.com/seniors

**Senior Discount:** Age 55 and over

The Senior Center provides a wide variety of programs including art classes, discussion groups, writing workshops, language classes, leisure learning classes, exercise classes, and a bi-monthly "Expert in the House" dinner series. In addition, the Senior Center Health Program provides seminars on various health-related topics including a monthly "Doctor In the House" brown bag lunch series.

## AREA AGENCY ON AGING OF NORTH FLORIDA, INC.

488-0055

2414 Mahan Drive

www.aaanf.org

The Senior Wellness Program and AAA, NFl, Inc. provide education and health classes as well as hosting a number of diabetic support groups, osteoporosis screenings, and fall prevention classes.

## THE ACADEMY AT FLORIDA STATE UNIVERSITY

644-2831

**Pepper Institute on Aging** 

644-7947

203 Pepper Center

www.pepperinstitute.org

**Registration:** Call or Register on site.

**Senior:** Age 50 and over

The Pepper Institute offers a variety of classes, field trips, and the "Noon Lecture Series." Seniors may also take general classes in Music, Science, Art, History, and more.

## **BIG BEND HOSPICE (BBH)**

878-5310

1723 Mahan Center Blvd.

www.bigbendhospice.org

**Registration:** Call or Register on site.

BBH offers volunteer training opportunities and classes addressing end of life issues.

## CAPITAL REGIONAL MEDICAL CENTER (CRMC)

325-5177

2626 Capital Medical Blvd.

www.capitalregionalmedicalcenter.com

**Registration**: Complete a Health, Happiness to You (H2U) application and fee of \$15 annually. H2U holds a monthly lunch meeting with a doctor and provides a number of activities including bingo and aerobics.

## ELDER CARE SERVICES

921-5554

2518 W. Tennessee Street

www.ecsbigbend.org

Registration: N/A

Elder Care Services offers health, education and enrichment presentations, volunteer training, and several lunch bunch presentations.

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## FAMU COOPERATIVE EXTENSION PROGRAM

561-2095

215 Perry-Paige Building

**Senior Discount:** Call Diana Edlow

The FAMU Cooperative Extension provides workshops in nutrition, cooking, caregiving, and money

management.

## LEON COUNTY EXTENSION UNIVERSITY OF FL/IFAS

606-5200

615 Paul Russell Road

www.leon.ifas.ufl.edu

**Registration:** Call or write for more information.

The Leon County Extension provides workshops in nutrition, healthy living, grandparenting, gardening, financial management and more.

## LEON COUNTY ADULT AND COMMUNITY EDUCATION (ACE)

922-5343

283 Trojan Trail

www.ace-leon.org

**Registration:** Call or write for more information.

The Senior Adult Learner Program offers computer classes (891-4008), educational discussions, and exercise classes.

## TALLAHASSEE MEMORIAL HEALTHCARE (TMH)

431-5037

The Neuro Science, Memory Disorder Clinic & Parkinson's Center

www.tmh.org/neuroscience

1401 Centerville Road, Suite 504

Registration: On-site registration.

TMH provides workshops in speech therapy, memory education, stroke prevention, and Parkinson's education.

TMH also offers a Caregiver workshop each year.

## NEIGHBORHOOD RESOURCES

#### CITIZEN RESOURCES

#### **■CITY OF TALLAHASSEE DEPARTMENT OF NEIGHBORHOOD AND COMMUNITY SERVICES**

The Neighborhood and Community Services Department provides affordable housing strategies; housing rehabilitation and relocation activities; code enforcement for housing and property violations; human service, neighborhood service, animal service and senior service programs and assistance.

Phone: 891-6500 Website: www.talgov.com (click Departments, click Neighborhood & Community Services)

Frequently called numbers:

**Animal / Pet Concerns:** 891-2950; after hours – 891-4200

**Care of Premises:** 891-6500 or 24-hour hotline – 891-CODE (2633)

**Landlord / Tenant Disputes:** 891-8955

•Noise (excessive): 891-4200

#### **■LEON COUNTY NEIGHBORHOOD RESOURCES**

Leon County government provides numerous public services to citizens. Some of these services and programs may impact and benefit a neighborhood as a whole. These range from human services, including housing programs, veterans and senior services, to volunteer opportunities.

**Phone:** 606-5300 **Website:** www.leoncountyfl.gov (click Neighborhood Resources)

## **■**COUNCIL OF NEIGHBORHOOD ASSOCIATIONS (CONA)

CONA endeavors to enhance the quality of life through *Neighborhood Preservation and Empowering Effective Neighborhood Community Action* in the Tallahassee and Leon County area. This organization holds monthly town hall meetings at which there is a speaker, a city or county commissioner, community agency reports, and neighborhood networking and exchange of information.

Website: www.econa.org

**Town Hall Meetings:** 2<sup>nd</sup> Monday of every month, 6:00 p.m., at the Tallahassee Senior Center

#### REAL ESTATE

#### SENIORS REAL ESTATE SPECIALISTS

Senior Real Estate Specialists (SRES®) designees demonstrate knowledge and expertise to counsel senior clients through the major financial and lifestyle transitions involved in relocating, refinancing, or selling a home.

- Key differences in housing options, from age-restricted communities to age-in-place design to assisted living
- Applications of the Housing for Older Persons Act (HOPA)
- Ins and outs of reverse mortgages
- How to use pensions, 401k accounts, and IRAs in real estate transactions
- Ways in which Medicare, Medicaid, and Social Security affect real estate decisions of clients and customers who are 55 and older
- How to recognize and protect their clients from mortgage finance and loan schemes and scams that target 55 and older borrowers.

For more information and to find a SRES realtor in your area, visit www.seniorsrealestatecom

## LOCAL SENIORS REAL ESTATE SPECIALIST

## ■ANGIE GOODMAN, BROKER ASSOCIATE

CRS, SRES

Keller Williams Realty

**Phone:** 201-4663 **Website:** www.agoodmove.us

#### REVERSE MORTGAGE

#### **■TALLAHASSEE LENDERS' CONSORTIUM**

**Phone**: 222-6609 **Website:** Tallahasseelenders.org

**USEFUL WEBSITES:** 

■AARP – www.aarp.org/money/revmort

•HUD – www.hud.gov/offices/hsg/sfh/hecm/rmtopten.cfm

## HOME BUILDING AND MODIFICATION

#### **USEFUL WEBSITES**

The following websites provide information, resources, and links to other information about home design and home modifications.

- •AARP: www.aarp.org (click Family, Home, and Legal, click Home Design)
- •National Aging In Place Council: www.naipc.org
- •National Association of Home Builders: www.nahb.org
- •Tallahassee Builders Association: www.Tallyba.com
- •Toolbase: www.toolbase.org (click Homebuilding topics, click Universal Design)

#### LOCAL RESOURCES

## **■**Accessibility Solutions

Specialize in the adaptation of residential homes and commercial buildings in order to create barrier free living.

**Phone:** 383-1100 **Website:** www.bleuheron.com

■American Ramp Systems

**Phone:** 1-800-649-5215 **Website:** www.americanramp.com

## ■Terry Ward Consulting, LLC

Specialize in the evaluation and recommendations for accessibility and assistive technology services for seniors and people with disabilities. Work with individuals to ensure their home and/or work site is left free of accessibility barriers and is designed to promote their independence.

**Phone:** 386-2511 **Website:** www.terrywardconsulting.com

#### IN HOME ASSISTIVE TECHNOLOGY

## ■ABILITY 1<sup>ST</sup>

Information, referral, and services for accessibility services.

**Phone**: 575-9621 **Website:** www.ability1st.info

## ■FLORIDA ALLICANCE FOR ASSISTIVE SERVICES & TECHNOLOGY (FAAST)

Information and assistance with assistive technology

Phone: 487-3278 Website: www.faast.org

#### ■FLORIDA TELECOMMUNICATION RELAY, INC.

Information and assistance with assistive technology

**Phone:** 205-1470 **Website:** www.ftri.org

## **HOME SAFETY**

The following community resources will provide home safety inspections as well as useful information and links to resources about home safety:

#### ■AMERICAN RED CROSS

Phone: 878-6080 Website: www.Redcross.tallytown.com

Provides information about disaster preparedness, assistance with disasters, and shelter assistance.

## ■LEON COUNTY SHERIFF'S OFFICE CRIME PREVENTION UNIT

**Phone:** 922-3300 **Website:** www.lcso.leonfl.org

## ■TALLAHASSEE FIRE DEPARTMENT, BUREAU OF FIRE PREVENTION

**Phone:** 891-6600 **Website:** www.talgov.com (click departments, click fire)

## ■TALLAHASSEE POLICE DEPARTMENT CRIME PREVENTION UNIT

**Phone:** 891-4200 **Website:** www.talgov.com (click Police)

## OLDER DRIVER RESOURCES

Phone: 888-227-7669

Phone: (850) 891-5199

Phone: (850) 891-5200

#### **Older Driver Classes**

## **AARP Driver Safety Program**

Provides driver improvement skills. Individuals age 55 or older may be eligible for insurance discount after completing the course.

- Location: Course locations and times vary. Please call for course schedule or use www.aarp.org/families/driver safety.
- **Cost:** \$10.00 for the course.

## **Local Public Transportation**

## **Community Transportation Coordinator**

The **COMMUNITY TRANSPORTATION COORDINATOR (CTC)** coordinates and provides transportation services at a discounted rate for individuals who qualify based on age, disability, and/or financial need. Qualification criteria vary, so it is recommended that everyone contact the Community Transportation Coordinator to determine eligibility prior to arranging services independently.

- TDD/TTY: 1-800-955-8771
- Office Hours: 6:00 a.m. 6:30 p.m., Monday through Friday, 7:00 am 4:00 pm on Saturday
- Hours transportation available: Hours vary
- Fees: Vary; usually \$2.50 one-way
- Service area: Leon County
- **Procedures:** Call 891-5199 prior to 2:00 p.m. the day before transportation is needed if already eligible.

#### **StarMetro Bus Service** (formerly Taltran)

StarMetro operates city bus routes in Tallahassee, including campus shuttles at FSU and FAMU, and a variety of seasonal transit programs.

- TDD/TTY: 1-800-955-8771
- **Office Hours:** 8:00 a.m. 4:30 p.m.
- Fees: \$1.25 for individuals under 60; \$.60 for individuals over 60
- Passes available offering reduced fare for multiple rides
- For more information regarding fares and services, visit www.talgov.com/starmetro.

For more local transportation options, please refer to the Local Transportation Resource Card that can be obtained from the Tallahassee Senior Center by calling 891-4043 or by emailing seniorinformation@talgov.com.

## **General Older Driver Information**

**AARP** www.aarp.org/families/driver safety

Provides information regarding older drivers and links to other driver resources.

**CDC National Center for Injury** 

**Prevention & Control** Provides facts about older drivers.

**Department of Elder Affairs** 

www.elderaffairs.state.fl.us/CRG/TC/html

www.cdc.gov/ncipc/factsheets/older.htm

Under "Transportation". Provides information regarding

older drivers and links to other driver resources.

#### **Older Driver Assessment**

AARP Caregiving: Driving &

www.aarp.org/families/driver\_safety

Transportation Concerns

Tips for caregivers about assessing older-adult driving and action alternatives to help the older driver stay on the road

longer.

**Administration on Aging** 

www.aoa.gov/prof/transportation/education/education.aspx

This site links to a fact sheet covering age-related changes and how they affect driving, tips on self-assessment and information

on alternatives to driving.

**The American Occupational Therapy** 

**Association** 

www.aota.org/olderdriver

See "Getting Around Safe & Sound". This site contains information about changes in older drivers and their ability to

continue to drive.

Florida Senior Safety

Resource Center

fssrc.phhp.ufl.edu

See "Assess your driving knowledge". This site has an on-line

self-assessment tool as well as links to other resources.

## **Tips for Safe Driving for Older Drivers**

**AAA Foundation for Traffic Safety:** 

Senior Driver Website

www.seniordrivers.org/home/toppage.cfm

The AAA Foundation website is a resource for older drivers,

their families, and transportation providers.

The American Occupational Therapy

**Association** 

www.aota.org/olderdriver

Provides information for professionals and consumers about a wide range of older driver safety and mobility issues, including how to locate a driver rehabilitation specialist. Also provides

several self-assessment tools.

Florida GrandDriver® Website

www.floridagranddriver.com

Provides information and resources for safe driving for older

drivers and useful links.

**Safe and Mobile Seniors Website** 

www.safeandmobileseniors.org

This Department of Transportation website provides information for older drivers on every aspect of transportation in an effort to

improve their safety and mobility.

## LOCAL TRANSPORTATION

**STEP 1:** Prior to contacting the providers directly, contact the Community Transportation Coordinator to determine if you are eligible for assistance.

## **COMMUNITY TRANSPORTATION COORDINATOR**

The **COMMUNITY TRANSPORTATION COORDINATOR (CTC)** coordinates and provides transportation services, including medical transportation, at a discounted rate for individuals who qualify based on age, disability and/or financial need. Qualification criteria vary, so it is recommended that everyone contact the Community Transportation Coordinator to determine eligibility prior to arranging services independently.

PHONE: 891-5199 TDD/TTY: 1-800-955-8771

**OFFICE HOURS:** 6 a.m. – 6:30 p.m., M – F.; 7 a.m. – 4 p.m., Sat. **HOURS**: Vary

**FEES:** Vary; *usually* \$2.50 one-way **SERVICE AREA:** Leon County

**PROCEDURES:** Call prior to 2 p.m. the day before transportation is needed, if already eligible.

**STEP 2:** The following transportation services are available for those who do not qualify for services through the Community Transportation Coordinator.

## MEDICAL TRANSPORTATION SERVICES

## **CAPITAL TRANSIT**

**Phone:** 878 – 5874 **Transportation Hours:** 7 a.m. – 11 p.m.

**Office Hours:** 8 a.m. – 5 p.m. **Service Area:** Leon County; surrounding counties

**Procedures:** 24 hours advance notice needed on occasion

**Fees:** Usually \$35.00 or \$45.00 **Eligibility:** Private pay

Stretcher service usually \$65.00 one way

## PRICE TRANSPORTATION SERVICE, INC.

**Phone:** 510-3366 **Transportation Hours:** 24 hours a day

Office Hours: 8 a.m. – 5 p.m.

Procedures: 24 hours advance notice needed

Service Area: N/A

Eligibility: Private pay

**Fees:** \$25.00 pick up and \$1.75 per mile

**SESSALY ROSE** Provides transportation for those with transportation problems; mainly those requiring medical assistance or needing medical access.

**Office Hours:** 9 a.m. - 6 p.m. Or by reservation

Of by reservat

**Procedures:** 24 hours advance notice needed Service Area: Leon County

Fees: Vary; please call Eligibility: Anyone

#### OTHER LOCAL TRANSPORTATION

**BIG BEND TRANSIT** Provides transportation services to anyone but all trips are multi-passenger.

**Phone:** 574-6064 **Transportation times/days:** 6 a.m. – 10 p.m.

**Procedures:** Call prior to 2 p.m. the day before 7 days a week

transportation is needed. **Fees:** \$8.50, \$10.50 or \$14.50 depending on

**Office Hours:** Mon. - Fri., 6 a.m. - 6 p.m.origin/destination; \$11.50, \$13.50 or \$17.50 if rider is in a wheelchair.

**Service Area:** Leon County

STARMETRO BUS SERVICE StarMetro operates city bus routes in Tallahassee, including campus shuttles at Florida State University and Florida A&M University, and a variety of seasonal transit programs.

**Phone**: 891-5200 **Transportation Hours:** 

Website: www.talgov.com/starmetro (C.K. Steele Transfer Plaza) **TDD:** 1-800-955-8771

**Office Hours:** 8 a.m. - 4:30 p.m.**Mon - Fri:** 5:40 a.m. to 10 p.m.

Fees: \$1.25 for individuals under 60; \$.60 for individuals **Sat:** 6 a.m. – 10 p.m.

**Sun:** 9 a.m. - 6 p.m.over 60

Passes available offering reduced fare for multiple rides.

**DIAL-A-RIDE** In compliance with the Americans with Disabilities Act (ADA), a specialized service for disabled and elderly persons is available weekdays and weekends in a limited service area.

**Phone:** 891-5199 **Transportation Hours:** Vary

**Office Hours:** 6 a.m. - 6:30 p.m., Monday through Service Area: City limits of Tallahassee

Friday **Eligibility:** Must be disabled or at least 60 years

**Procedures:** Must submit an application to determine of age.

eligibility. To schedule transportation after eligibility is determined, call prior to 5:00

pm. one day in advance. Fees: \$2.50 one way

**VOLUNTEER TRANSPORTATION SERVICES** 

**ELDER CARE SERVICES "STARS" PROGRAM** Transportation services provided by volunteers coordinated through Elder Care Services.

**Phone:** 921-5554/245-5903 **Transportation Hours:** Vary; on an on-call Office Hours: 6 a.m. – 5 p.m. Mon - Fri basis.

**Procedures:** Call main office and receive referral Service Area: Leon County

Eligibility: Age 60 and older (qualify through Fees: None

Elder Care Services)

## SAFETY SERVICES

## INFORMATION

## Did you know that:

- ◆Fire death risk among seniors is more than double the average population.
- ◆The number of complaints to the Department of Financial Services from Florida seniors about annuities fraud has nearly quadrupled in the last three years.
- ◆For people over 65, injuries are a leading cause of death.
- ♦Falls kill 10,000 seniors each year in the U.S.
- ♦More than 70,000 seniors are poisoned annually, 40% of these situations involve medications.
- ♦Half of all elderly adults hospitalized for hip fracture cannot return home or live independently after the fracture.
- ♦It is estimated that, on the average, every individual in the U.S. will call 9-1-1 for emergency assistance at least twice during their lifetime.

Knowing and using safety resources may help seniors stay healthy and remain in their home longer.

## **EMERGENCIES**

#### **EMERGENCY SERVICES**

## lcso.leonfl.org

9-1-1

For fires, police/sheriff help or medical emergencies which are life threatening. Medical emergencies are true emergencies such as venomous snakebites or suspected heart attacks. The 9-1-1 system can locate a caller on a land phone without questioning the caller. Cell phones require the caller to give a location. Cordless phone systems will not work when the electrical power is out.

## **DISASTERS**

#### **AMERICAN RED CROSS**

## www.tallyredcross.org

878-6080

Provides assistance by setting up emergency shelters, food or medical care after disasters resulting in extensive local damage. Assistance is provided to families whose homes are damaged by fire, flood, tornado or hurricane.

## **EMERGENCY OPERATIONS**

## lcso.leonfl.org

488-5921

**CENTER** 

Provides activities related to saving lives and protecting property from natural, manmade and technological emergencies. Aged or disabled individuals who need special assistance (such as transportation) to evacuate during emergencies should contact this office.

## **ELDER ABUSE**

## FLORIDA ABUSE HOTLINE

#### www.state.fl.us/cf web

1-800-962-2873

(click "Programs")

(1-800-96ABUSE)

Any knowledge or suspicion of abuse, neglect or exploitation of the elderly should be reported to this hotline.

#### LONG TERM CARE

## ombudsman.myflorida.com

921-4703

#### **OMBUDSMAN COUNCIL**

Investigates and attempts to resolve complaints involving the quality of care and lives of residents in nursing homes, adult family care homes and assisted living facilities.

#### **REFUGE HOUSE**

#### www.refugehouse.com

681-2111

Offers safe shelter and services to survivors of domestic violence and/or rape. Individual and group counseling, information/referral, victim advocacy, community education, assistance in completing and filing applications for legal injunctions for protection and assistance with preparing and attending court or abuse-related proceedings.

## **GENERAL SAFETY**

# LEON COUNTY SHERIFF'S-CRIME PREVENTION UNIT

lcso.leonfl.org/cpu.htm

Offers services such as the Neighborhood Crime Watch, Home and Commercial Security surveys, Homeland Security, Robbery, Auto Theft, Senior Citizens Personal Safety, Vacation Tips, Citizens Academy and Fraud.

922-3323

TALLAHASSEE POLICE

www.talgov.com/tpd

891-4251

#### DEPARTMENT CRIME PREVENTION UNIT

Offers programs such as Crime Stoppers, Weed & Seed programs to reduce crime in drug areas, Crime Reduction Seminars, personal safety programs and community programs on safety such as neighborhood crime watches (within city limits).

## TALLAHASSEE FIRE

www.talgov.com/fire

891-6629

#### **DEPARTMENT FIRE PREVENTION BUREAU**

Offers fire safety education classes, a Citizens' Fire Academy, courtesy home inspections, issuance of burn permits, investigation of citizen complaints concerning fire safety violations and the smoke detector program (provides smoke detectors for senior citizens).

## PROJECT LIFESAVER

#### www.alzheimersproject.org

386-2778

Aids individuals and families suffering from Alzheimer's disease and related disorders by providing clients with a wristband that emits a tracking signal. This allows for quick location and rescue of missing persons.

## TALLAHASSEE SENIOR CENTER www.talgov.com/seniors

891-4000

Provides a variety of aerobic, strength and flexibility classes designed to enhance the health of seniors as well as balance and falls prevention. The center also has a variety of preventive health programs.

#### MEDICAL ALERT/EMERGENCY RESPONSE SYSTEMS

Button type personal devices worn by seniors allow for reporting emergencies 24 hours a day. Some of the companies serving the Tallahassee area are:

Tallahassee Memorial Health Care Lifeline Systems, www.tmh.org, 431-6838 ♦ Lifeline, www.lifelinesystems.com, 1-800-543-3546 ♦ Guardian Medical Monitoring, www.guardianmedicalmonitoring.com, 241-6086 ♦ Critical Signal Technologies, www.criticalsignaltechnologies.com, 1-888-557-4462 ♦ ADT Companion Services, www.adt.com, 1-888-609-4093 ♦ Interim Health Care, no website, 422-2044 ♦ Direct Link Home Helpers, www.directlink911.com, 668-1164 ♦ LifeStation, www.lifestation.com, 1-800-884-8888.

## FINANCIAL FRAUD/IDENTITY THEFT

#### SENIORS VS CRIME

#### www.seniorsvscrime.com

891-4044

Reinforces crime prevention and provides methods to alert seniors to consumer fraud, con games and other criminal acts.

#### **DEPARTMENT OF**

## www.800helpfla.com

1-800-435-7352

#### AGRICULTURE CONSUMER SERVICES HOTLINE

Handles complaints concerning businesses in the state and serves as a clearinghouse for all financial consumer complaints except identity theft (see below).

## **IDENTITY THEFT**

#### www.mvfloridalegal.com

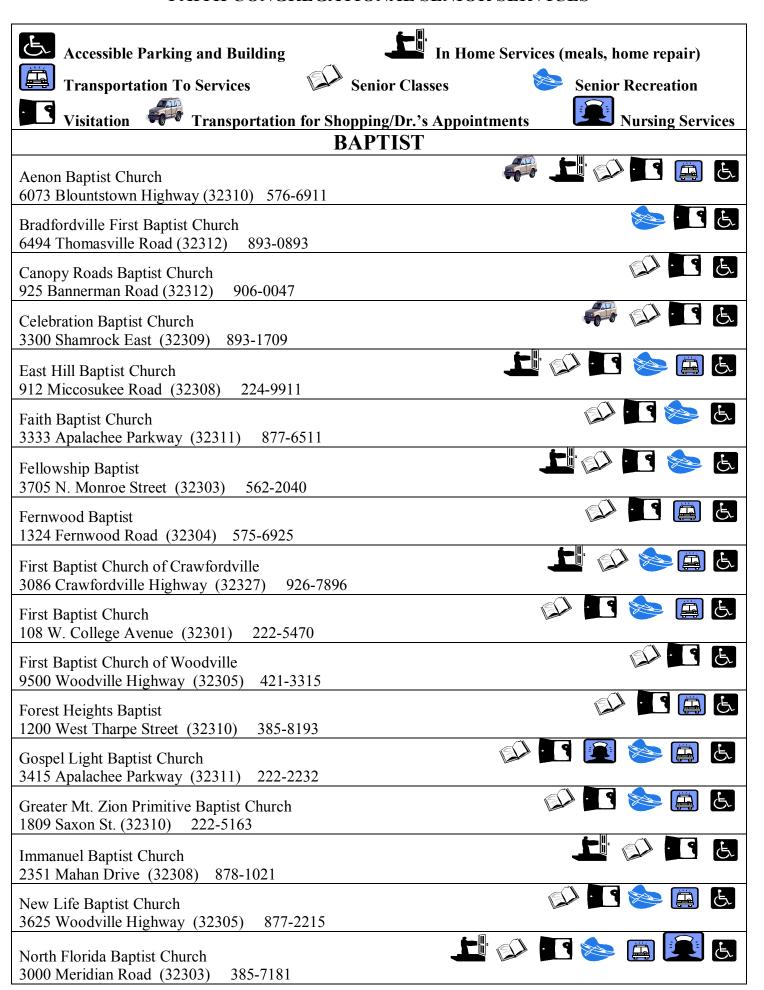
1-866-966-7226

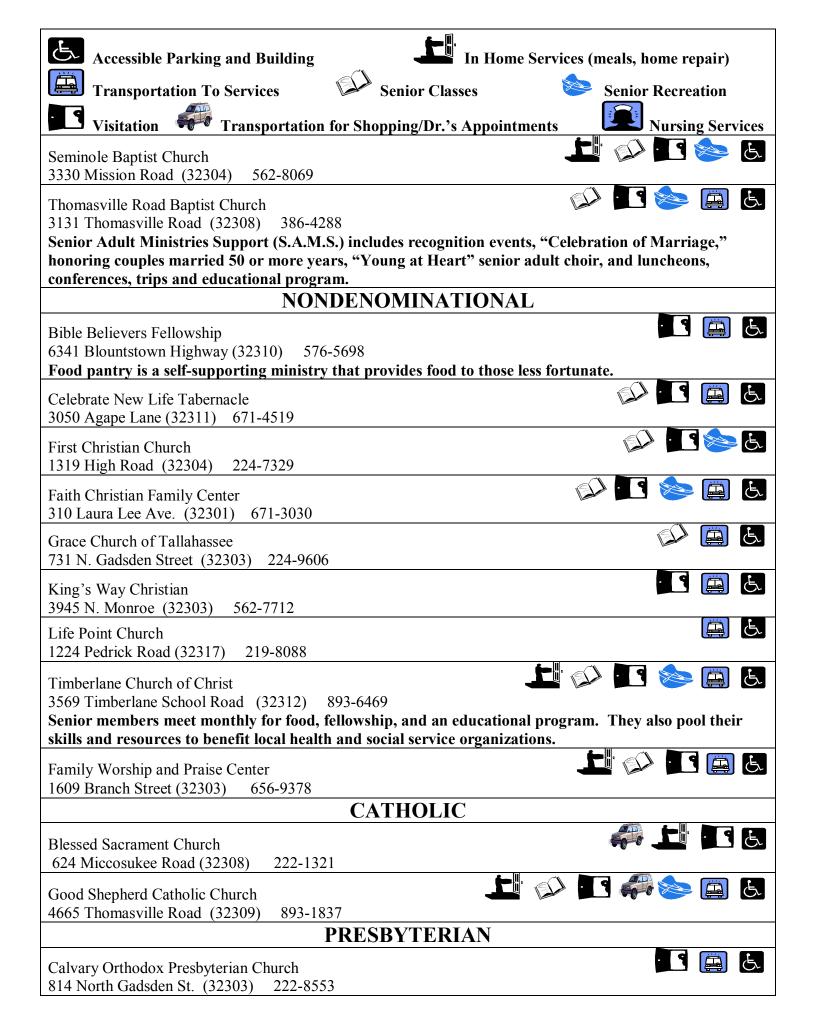
The Attorney General's Office has a complete guide to handling identity theft, which may be accessed using the website or phone number above. Always contact local law enforcement (**Leon County Sheriff's Office**, 922-3300 or Tallahassee Police Department, 891-4200) if there is a possibility of identity theft.

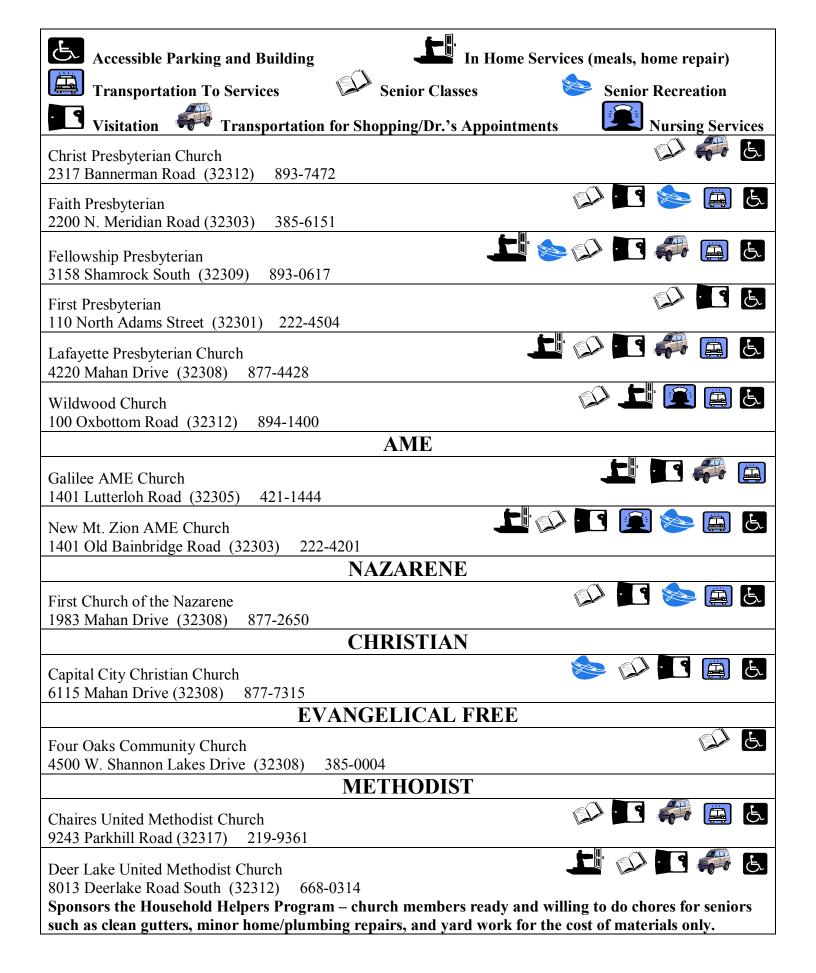
## OTHER INFORMATION AND REFERRAL SERVICES

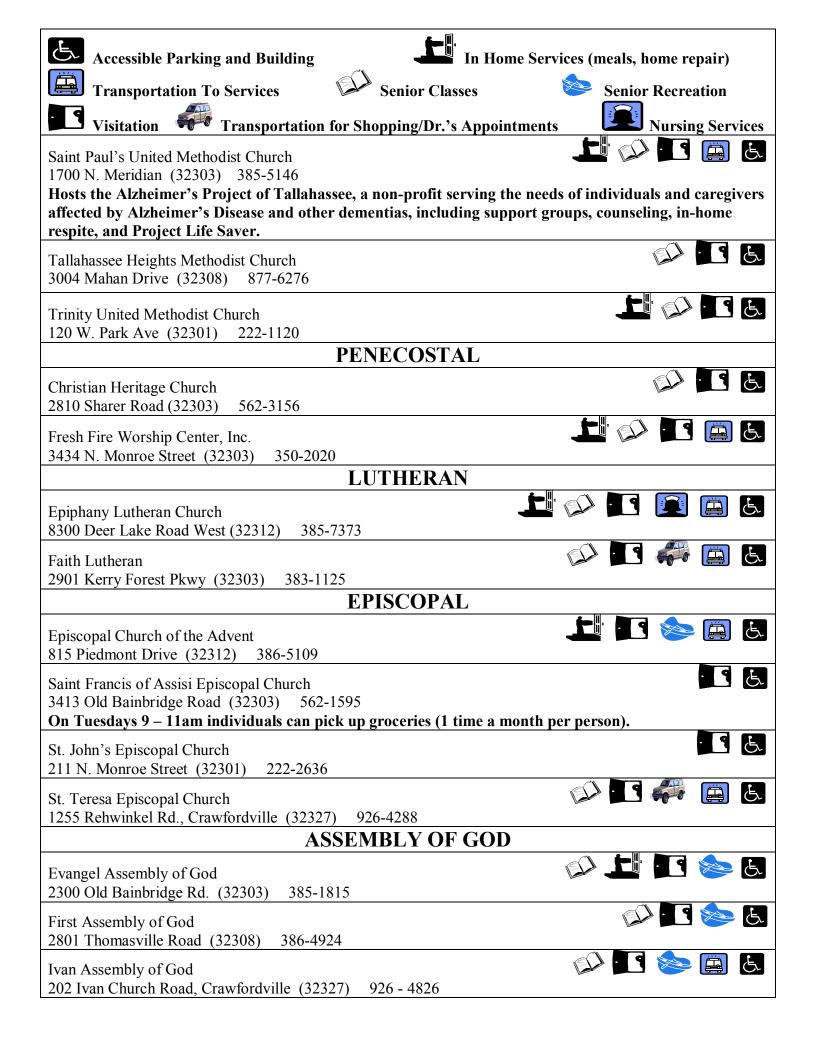
<b>2-1-1 BIG BEND, INC.</b>	www.talgov.com/seniors	2-1-1 OR 617-6333
ELDER HELPLINE	www.aaanf.org	1-800-963-5337
ANIMAL SERVICES CENTER	www.talgov.com/animals	891-2950

#### FAITH CONGREGATIONAL SENIOR SERVICES











1834 Mahan Drive (32308)

878-7385