

LORNA'S PET CARE SERVICE - REWARD SCHEME 2019

**FREE TO JOIN AT ANY TIME OF THE YEAR
EARN REWARD POINTS WHEN YOU BOOK DOG WALKS OR BUY TREATS
BONUS POINTS AVAILABLE THROUGHOUT THE YEAR
POINTS = VOUCHERS FOR FREE GOODIES**

ITEM	REWARD POINTS
JOIN REWARD SCHEME	10 POINTS (Worth £1 of Treats)
DOG WALK / SIT	1 POINT FOR EVERY £10 SPENT
BUY ITEMS FROM TREAT LIST	1 POINT FOR EVERY £10 SPENT
INTRODUCE FRIENDS	10 POINTS WHEN EACH FRIEND FIRST SPENDS AT LEAST £15 ON A DOG WALK / SIT OR ORDERS AT LEAST £25 FROM TREAT LIST
SPECIAL BONUS POINTS	EXTRA REWARD POINTS WILL SOMETIMES BE AVAILABLE – SEE MONTHLY TREAT LISTS

The reward scheme is free to join and easy to use. I will update your points each time I invoice you. At the end of the year, I will advise the value of your reward voucher. Points can mount up quite quickly and even joining and a single order may be enough to earn free treats.

EXAMPLE 1	EXAMPLE 2	EXAMPLE 3
JOIN REWARD SCHEME = 10 Points ONE ORDER FOR £50 OF TREATS = 5 Points BUY 1 OFFER X 5 BONUS PTS = 5 Points TOTAL FOR YEAR = 20 Points REWARD VOUCHER = £2	JOIN REWARD SCHEME = 10 Points ORDER £30 OF TREATS / MONTH = 36 Points BUY 4 OFFERS X 5 BONUS PTS = 20 Points TOTAL FOR YEAR = 66 Points REWARD VOUCHER = £7	JOIN REWARD SCHEME = 10 Points BOOK 4 X 1HR DOG WALKS / MONTH = 96 Points ORDER £20 OF TREATS / MONTH = 24 Points INTRODUCE 3 FRIENDS A YEAR = 30 Points BUY 2 OFFERS X 10 BONUS PTS = 20 Points TOTAL FOR YEAR = 180 Points REWARD VOUCHER = £18

IF YOU WOULD LIKE TO JOIN THE 2019 REWARD SCHEME, PLEASE EMAIL ME : lorna@lornaspetservice.co.uk

TERMS & CONDITIONS

1. Reward points will be awarded at the time of each order / invoice . 2. Any postage costs will not earn reward points. 3. Friends who are introduced must either live within my delivery area (Roughly - Wandsworth Common, Tooting Common, Raynes Park) or pay postage costs for delivery by Royal Mail. 4. At the end of the year reward points will be converted into reward vouchers with a cash value (rounded up to the nearest whole pound). 5. Reward vouchers can be used to purchase items from treat lists issued by Lorna's Pet Care Service between January and March 2020 (minimum order for delivery is normally £25 – see treat list for details). Vouchers not used by end March 2020 will become invalid. 6. All vouchers must be redeemed in one transaction against first order placed in 2019 unless value of voucher is more than £100 in which case, voucher may be spread over two orders. 6. Clients can join the reward scheme at any time during 2019 . Reward points will be awarded for any previous orders in 2019 based on each individual order / invoice.

DONATION : AT THE END OF THE YEAR, I WILL DONATE £1 FOR EVERY 100 POINTS COLLECTED BY CLIENTS TO VARIOUS ANIMAL CHARITIES

LORNA'S PET CARE SERVICE * WWW.LORNASPETCARESERVICE.CO.UK * lorna@lornaspetservice.co.uk