**April 2014**

**Actions from Parent Questionnaires sent out in March 14**

We had 21 questionnaires returned.

**Specific Areas of Strength:**

Every parent who responded wither ‘strongly agreed’ or ‘agreed’ that they are clear about who their child’s key person is and that they are happy with the information provided to them through the induction process.

All of those who responded either agreed or strongly agreed that their child is happy at Banwell Buddies; that staff are friendly and welcoming and that they would recommend Banwell Buddies to another parent.

**Specific Areas to Develop Further**

Of the 21 responses, 6 stated they ‘don’t know’ to ‘I understand the roles of the Voluntary Committee’ & ‘I am provided with enough information about how I can be involved in the running of the setting’. We had response to this as ‘disagree’.

*Further action to be taken: This will be discussed at the Committee meeting. Responses from previous questionnaires showed similar results in terms of information regarding the Committee. Following this, a notice board was displayed in the entrance to Banwell Buddies displaying photos of the Committee members and their position of the Committee. Information regarding how a Committee runs is also displayed. The induction packs were updated to that staff would explain how the Committee operates and that parents would be directed to the board.*

New Policies Adopted: Babysitting Policy & Social, Media, Networking Policy: all available on the noticeboard and in the parent policy files.