

Coronavirus (COVID-19) Infection Prevention & Control Policy

For

Hello Gorgeous Ltd

All of us have been affected by the coronavirus (COVID-19) pandemic.

My priority is to keep you as safe as possible, and prior to re-opening the salon I have implemented several changes which I would like to make you aware of. During the time the salon has been shut, I have completed the Coronavirus (COVID-19) Infection Prevention and Control course which is accredited by the Guild of Professional Beauty Therapists Ltd, the UK trade body for our industry.

Booking Appointments

If I feel ill or have symptoms of COVID-19, I will self-isolate immediately and not come into the salon. This may mean that I will have to cancel your appointment at short notice. I appreciate that this may be inconvenient, but it is done entirely for your own safety. If your appointment is cancelled, you will be able to re-book again.

If you or any of the people you live with feel ill or display any symptoms of COVID-19 – please advise us as soon as possible and DO NOT COME TO THE SALON FOR YOUR APPOINTMENT. We have amended our booking terms and conditions and you will not be charged for any appointments which you miss due to illness.

Visiting the Salon

For your safety and to maintain social distancing, I ask that you attend your appointments as close to the appointment time as possible. Please do not turn up early for appointments as this may mean that you come into contact with other clients who are just leaving.

I have increased the frequency of cleaning in the salon including making sure that common surfaces, door handles etc. are wiped clean using disinfectant products between each client.

All tools and equipment will be disinfected or sterilised in line with the specific manufacturers' instructions for your safety.

Wherever possible we will utilise environmentally, friendly, single use items during a treatment that will be disposed of safely after use in order to protect you from cross infection.

You will have access to soap and hot water to wash your hands with as soon as you enter the salon and we will also have hand sanitiser available for you to use when you come into the salon.

I will understand and not be offended if you wish to wear a facemask or wear disposable gloves when you visit the salon.

Please do not be surprised or upset if I use personal protective equipment (PPE) during your visit and during your treatment. This may include facemasks/aprons.

I can confirm that the laundering of salon towels and uniforms is a priority and can assure you that all laundry is washed at 60 degrees C.

All disposable items are bagged and safely removed from the treatment area between each client.

Our treatments

We have carried out a risk assessment on all treatments and are confident that we can continue to provide these safely and have decided that the following treatments cannot be provided until further notice.

- Manicure/Pedicure Treatments
- Nail Extensions
- Eyelash Extensions
- Hair Extensions

During your treatment

I understand the importance of hand hygiene and we will ensure that I will wash my hands in according with NHS recommendations before the start of your treatment.

I will try to make your treatment as safe, comfortable, and enjoyable as possible. If you have any concerns about your treatments, please let me know as soon as possible.

After the treatment

To avoid handling of cash, I would prefer if you could pay for your treatment by card/or in advance using bank transfers.

All these procedures have been implemented for your safety and mine. I will continue to take advice from the Government and the NHS regarding safe practice and will amend them, as necessary.

I have missed being able to offer you the treatments that I know you love, and I am looking forward to seeing you again as soon as feasible.

Thank you for your understanding.

Nicola
Hello Gorgeous Ltd

27th June 2020