**Common Questions and Answers**

* **Do you see children and adults**? Yes, ages starting as early as 6 months
* **What are your hours**? MWF 9am-5pm, T, TH 11am-7pm and Saturday 10am-2pm by appt.
* **What is the waiting time for an appointment** (for both well and sick visits)? Waiting time for appts. are less than 4 hours and anytime for sick visits
* **What insurance plans do you accept**? Medicare, Medicaid, Peachstate, Wellcare, Tricare, Aetna, United Healthcare, Champus VA. Other forms of payment include cash and credit cards
* **Do you accept checks**? No, not at this time
* **Will I be able to reach the provider after hours**? The answering service will route each call to the appropriate health care provider
* **Who takes care of your patients when you are on vacation**? We contract with other board certified and well trained practitioners who are available to fill in when we are out. You will be notified well in advance
* **Which hospitals do you use**? Currently, Southern Regional hospital, Grady, South Fulton Medical Center and we will attain your medical records from those facility