

Coronavirus Safety Precautions For Chit Chat Therapy

Dear Chit Chat Families,

During this time of stress and worry over the spread of the coronavirus, we want you to know that your child and your family's health, as well as the health of our therapists is very important.

- Starting March 16, we will begin some temporary new procedures in order to minimize contact with large groups. Therapists will now be getting children from their cars or at the clinic door and also returning to the cars or parent at the door. This will minimize the amount of close contact amongst groups gathered in our waiting area. Therapy sessions will also be reduced to 50 minutes for children normally on the hour schedule and 25 for those on a 30 minute schedule. This will allow your therapist to return your child to you and go back to their room for a sanitizing wipe down of tables, chairs, and any toys used during the previous session. Therapists and children will also be sanitizing themselves before and after each session to keep hands as clean as possible. Please be patient with us and allow for a few extra minutes here and there for kiddos that transfer from one therapist to another so rooms can be properly sanitized. Because of the slightly shortened therapy times, we need all parents to be on time for pickups so that the proper cleaning methods can occur between each visit.
- Your child's continued progress in therapy is a huge concern for us and we would like to keep everyone on schedule as much as possible. Many of the insurance companies we work with require that we send quarterly progress reports documenting attendance/participation and we don't want to run into denials for therapy because of attendance issues.
- Another change we will be making is to have no group time in any of our gym spaces. Therapy will be conducted with each therapist only assisting and being close to their client in their assigned space so that we can fall in line with the social distancing protocols necessary to eliminate the spread of germs.
- Additionally, we are increasing our fever free policy from the normal 24 hours policy to a 72- hour policy as per coronavirus safely guidelines. Please keep your child home if they have had a fever in the 2-3 days prior to therapy. This policy is also in affect for all of our treating therapists.

It is our greatest hope that we are able to have your trust that we are doing everything possible to keep your child safe and healthy so that we can continue seeing them in the weeks ahead and most importantly keep them moving full steam ahead towards their goals as well. Our plan at this time is to continue seeing current clients as usual and as times become available on schedules, adding new clients as referrals and interested families call in and at all times using hospital style best practices for health and safety.

We will continue to monitor the news and recommendations put out from national, state, and local agencies and will make additional accommodations as necessary.

Sincerely,

Chit Chat Staff and Therapists