

Topics in newsletters 2012

Topic	Month
360 degree feedback	February 2012
Annual reviews and plan for 2012	January 2012
Aquous cream	April 2012
Audit reports	September
Back issues of newsletters and register of topics	August 2012
Benefit rates	April 2012
Brainstorming	September
Care planning	July 2012
Caring Counts	November
Census 2013	November
Change of DAA	March 2012
Change of manager	March 2012
Communication	March 2012
Communication and its importance	April 2012
Communication with relatives	May 2012
Complaints prevention and management	September
Contingency plans for Christmas	November
Corrective action process	May 2012
Crimes Act changes	April 2012
DAA, inform them of change	July 2012
Data collection	July 2012
Decanted Food dates	November
Dementia awareness campaign	September
Dementia cooperative	July 2012
Dental and oral health	March 2012
DHB reporting requirements	March 2012
Documentation and observations	July 2012
Earthquake assessment	October
Education and training requirements	February 2012
Employment Law	October
Enduring Powers of Attorneys	November
Exit interviews	September
Food Safety	January 2012
Gluten free, why?	April 2012
Goal setting	November
How to reduce your ACC levies	June 2012
Inlet check valve	August 2012
Integrated files	August 2012
Inter agency complaints management process	October
InterNasc transfers	March 2012
Literacy and numeracy	May 2012
Management emergencies	September
Management tips	February 2012
Medication problem	March 2012
National medication chart	September
Need for good managers increasing	April 2012
Negativity	November
Nutritional requirements	March 2012
Open disclosure	May 2012
Police Vetting	June/ September
PRN medication expiry dates	November
Progress reports	May 2012
Quality Assurance	June 2012
Quality improvements	August 2012
Relay for Life	November
Relieving stress with laughter	January 2012

Reportable events	October
Resident placement	August 2012
Resident Rights	August / September/October
Seniorline changes	October
Smoke free	July 2012
<i>Spark of Life</i> a new paradigm in dementia care	November
Staff Code of Conduct	June 2012
Staffing levels and skills mix	May 2012
Standing order guidelines	June 2012
Superannuation contribution	July 2012
Swing beds	October
Technology gap effects	May 2012
Trial audits	June 2012
Water temperatures	May 2012